Lagernia M. Beverly

Data Analyst I | Business Systems Specialist Boston, MA | [LinkedIn Profile](#) | [GitHub Portfolio](#) | [Lagernia@GMAIL.COM](#) | 617-404-6450

Summary of Qualifications

Data-driven professional with **19+ years of experience** specializing in **data discovery**, **SQL querying**, and **regulatory compliance**. Proven track record of translating complex **data service requirements** into actionable business insights and scalable solutions within hybrid technical environments. Expert in gathering, analyzing, and documenting data requirements while collaborating with cross-functional stakeholders to ensure data quality and system performance.

Technical Skills

Category	Tools & Technologies
Data Analysis & Querying	SQL (Advanced), Python, Excel (VLOOKUP/Pivot), Data Discovery
Visualization & BI	Power BI, Tableau, Cognos, Crystal Reports
Data Management	ETL Processes, Data Mapping, Metadata Analysis, SSIS
Project & Ops Tools	Jira, ServiceNow, Confluence, GitHub, MS 365

Professional Experience

Business System Analyst / Data Analyst | Oct 2023 – July 2024
Motion Recruitment | Quincy, MA

- Partnered with cross-functional stakeholders to gather and analyze **technical and business data requirements**, delivering scalable solutions and supporting **data integration** aligned with organizational strategy.
- Improved operational efficiency by optimizing **data flows**, **data warehousing**, and **ETL processes**, reducing manual work and accelerating throughput.
- Developed **Power BI dashboards** to visualize operational metrics and cost data, enabling stakeholders to make data-driven decisions and optimize resource utilization.
- Contributed to **data governance** and asset lifecycle management, ensuring compliance and performance across hybrid (cloud/on-prem) environments.

Data Warehouse Analyst / Data Analyst | Jan 2021 – March 2022
Elevance Health, Inc. | Boston, MA

- Performed **data discovery** and **acquisition** using advanced **SQL** to identify anomalies in internal datasets, resulting in a **30% reduction in processing time** and **100% accuracy in compliance reporting**.
- Collaborated with stakeholders to document 100% of requirements, delivering 95% of customized reporting solutions tailored to organizational objectives.
- Led **troubleshooting** and **data-quality** efforts, including data load validation and cleansing, leveraging **Python** and Excel to uncover trends informing business decisions.
- Designed **data mapping** and migration processes to integrate source and target schemas across diverse platforms.
- Assisted in the creation of use cases for **UAT**, ensuring high-quality deployment of system updates and new features.

Business System Analyst | April 2008 – Feb 2018
Carelon Behavioral Health| Boston, MA

- Led an enterprise-wide project to optimize and automate **80% of ad-hoc reports**, utilizing **JAD sessions** to gather requirements and develop automated reporting systems.
- Achieved a **100% accuracy rate** in quality and compliance documentation adhering to **NCQA, HEDIS, and HIPAA** standards.
- Managed all phases of the **SDLC**, including requirement gathering, **SQL querying**, testing, and post-production support.
- Analyzed complex behavioral health datasets to support **value-based care metrics** and provider alignment, using **Cognos cubes** to track utilization and performance trends.

Education

- **Master of Public Health (Informatics Candidate)** | Dec 2026 *George Washington University*, Washington, DC
- **Bachelor of Science (Biology) |** *Pine Manor College*, Chestnut Hill, MA