

### GILES CHEMICAL ~ PREMIER MAGNESIA

**Company Procedure** 

Title: SCR Quality Audit Number: P13-QA-100-078

Owner: Leanne Barrios Revision: 01
Effective Date: 12/09/2013 Page: 1 of 2



#### 1.0

### **Purpose**

The purpose of this procedure is to explain how to conduct an audit that will ensure that special customer requirements (SCR) are met prior to shipping.

### 2.0 Scope

The SCR audit applies to finished product in the Manufacturing – Lower Warehouse.

#### 3.0 Responsibility

Quality Associates are responsible for following this procedure.

#### 4.0 Safety Considerations

Observe all manufacturing safety requirements: Safety glasses and steel toed shoes.

Safety is a condition of employment. Employees are not authorized to work in an unsafe manner and are prohibited from harming the environment of the facility or community.

#### 5.0 Materials/Equipment

Customer Order Log (COL)
Special Customer Requirements (SCR)

#### 6.0 Procedure

Record all information gathered on the SCR Quality Audit Report (P13-PR-100-F078).

- Print COL for the current week.
- Identify SCR number for each scheduled load.
- Print identified SCR sheet for each scheduled load from the Giles Electronic Document System.
- Find location of load from the Production board which lists the bin number associated with each customer's load that is listed on COL.
- Inspect pallets, product type, packaging, labeling and any other specified requirements.
- Upon completion of audit, Quality Associate will either approve or reject audited product.

**Approved** – Meets requirements and no further action is needed.

**Rejected** – Product will be placard using *Quality Hold (Q13-FM-100-002)* until either corrected or alternative disposition is determined and approved by Quality.



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• E-mail completed SCR Quality Audit Report to Management.

Quality will retain hard copy of *SCR Quality Audit Report (P13-PR-100-F078)* with daily quality records for a period of 4 years.

#### 7.0 Reference Documents

SCR Quality Audit Report (P13-PR-100-F078) Quality Hold Placard (Q13-FM-100-002)

# 8.0 Change Information

New Document