

Laurentiu Danescu

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OBJECTIVE

To obtain the IT Support Specialist position at Dillon Consulting Limited in London, ON, leveraging over 20 years of IT experience and current academic training to contribute to the company's mission and values.

HIGHLIGHTS

- Over 20 years of experience in IT support, systems administration, and infrastructure management in enterprise environments.
- Currently pursuing a Computer Systems Technician diploma at Conestoga College with hands-on training in Windows/Linux OS, Active Directory, and network infrastructure.
- Successfully virtualized 100 physical servers into 2 hosts, reducing infrastructure costs by over 90% and improving scalability and performance.
- Provided IT support to over 11,000 employees, including VIPs and board members, ensuring operational continuity and high service standards.
- Strong customer service skills developed through roles in telecom and enterprise support environments.

EDUCATION

Computer Systems Technician Diploma

Conestoga College, Waterloo, ON | Jan 2025 – Present

Relevant coursework: Computer Operations, Troubleshooting, Network Infrastructure, Virtualization, Linux/Windows OS, Active Directory

Applied Mathematics and Computer Science

Spiru Haret University, Bucharest | 2007 – 2009

EXPERIENCE

General Manager / IT Consultant, Standard Systems Design SRL, Bucharest

Jan 2014 – Dec 2024

- Managed IT infrastructure projects including virtualization, network engineering, and cybersecurity solutions for multiple clients.
- Designed and implemented VPN, SIP, and surveillance systems.
- Provided consulting and support to over 100 clients annually.

IT Coordinator, Grampet Group / Romanian Railway Group, Bucharest

Nov 2012 – Sep 2019

- Led IT department across multiple countries, supporting 11,000 employees.
- Maintained VMware infrastructure, Active Directory, and enterprise applications.
- Developed internal documentation and procedures for IT operations.

Senior Server Administrator, 11AM Media Net SRL / RezolvIT, Bucharest

Sep 2011 – Feb 2012

- Administered hosting services and virtual infrastructure.
- Implemented backup solutions and managed network equipment.

IT Support Technician, MX Computers Trading SRL, Bucharest

Mar 2008 – Mar 2009

- Provided hardware/software support and network setup for clients.
- Assembled and sold IT equipment.