

Citizenship and Immigration Canada

[Home](#) > [My Application](#)

On-Line Services

[FAQ](#) | [Security](#)

Registration - Step 3 of 3

These recovery questions are required to help you if you forget your password. Please complete all the questions below to continue with the Online Services registration process.

Your recovery questions should:

- Be easy for you to remember but hard for others to guess.
- Contain at least three (3) characters and not contain any special characters (for example: %, #, @).

For more information on how your privacy is protected, please refer to our [Security](#) information page.

Fields with * must be filled in.

Create Your Recovery Questions, Answers and Hints

1. Please choose a recovery question from the drop down list and enter your answer in the space provided.

* My recovery question :

* My recovery answer :

2. Please name a person who is memorable to you and provide a hint about the person that will prompt you to remember who you selected.

* My memorable person :

My memorable person hint :

3. Please choose a date that is important to you. You may also enter a hint to remind you of the date you chose.

* My date:

My memorable date hint :

To print a copy of your recovery questions and answers, click on **"Print"**.

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