

# Pham Van Hai

phamvanhai381@outlook.com | +84929958838

## CAREER OBJECTIVE

Experienced ML Engineer with 9.0 years of expertise in software development and technology solutions. Seeking challenging opportunities to leverage technical skills and contribute to innovative projects. Strong background in Python, JavaScript and modern development frameworks.

## EDUCATION

- |  |                     |
|--|---------------------|
| <b>British University Vietnam</b>  | Sep 2017 - Jun 2021 |
| Bachelor of Science in <b>Cybersecurity</b>  |                     |
| • Relevant coursework: Data Structures, Algorithms, Software Engineering, Database Systems |                     |

## WORK EXPERIENCE

- |  |                    |
|--|--------------------|
| <b>ML Engineer</b> at Cognizant                          | Jan 2024 - Present |
| • Collaborated with cross-functional teams of 11 members |                    |
| • Created technical documentation and user guides        |                    |
| • Performed troubleshooting and bug fixes                |                    |
| <b>Senior ML Engineer</b> at Orient Software             | Jan 2023 - Present |
| • Collaborated with cross-functional teams of 11 members |                    |
| • Created technical documentation and user guides        |                    |
| • Performed troubleshooting and bug fixes                |                    |

## FEATURED PROJECTS

- API gateway**
- Scaled system to handle 69M requests per day
  - Achieved 17% customer satisfaction rating

- IoT monitoring dashboard**
- Scaled system to handle 69M requests per day
  - Achieved 17% customer satisfaction rating

## SKILLS

- Technical Skills**
- **Languages:** Python, JavaScript
  - **Frameworks:** Spring Boot, Node.js, Symfony, Svelte, React
  - **Tools:** Helm, Grafana, Chef, Selenium, Ansible, ArgoCD

- Soft Skills**
- Active listening
  - Public speaking
  - Agile leadership

## ADDITIONAL INFORMATION

- **Languages:** Vietnamese (Native), English (Intermediate)
- **Availability:** 1 month notice
- **Expected Salary:** \$2243/month
- **Certifications:** Google Cloud Professional, CompTIA Security+