

Pham Van Hai

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CAREER OBJECTIVE

Experienced ML Engineer with 9.0 years of expertise in software development and technology solutions. Seeking challenging opportunities to leverage technical skills and contribute to innovative projects. Strong background in Python, JavaScript and modern development frameworks.

EDUCATION

British University Vietnam

Sep 2017 - Jun 2021

Bachelor of Science in **Cybersecurity**

- Relevant coursework: Data Structures, Algorithms, Software Engineering, Database Systems

WORK EXPERIENCE

ML Engineer at Cognizant

Jan 2024 - Present

- Collaborated with cross-functional teams of 11 members
- Created technical documentation and user guides
- Performed troubleshooting and bug fixes

Senior ML Engineer at Orient Software

Jan 2023 - Present

- Collaborated with cross-functional teams of 11 members
- Created technical documentation and user guides
- Performed troubleshooting and bug fixes

FEATURED PROJECTS

API gateway

- Scaled system to handle 69M requests per day
- Achieved 17% customer satisfaction rating

IoT monitoring dashboard

- Scaled system to handle 69M requests per day
- Achieved 17% customer satisfaction rating

SKILLS

Technical Skills

- **Languages:** Python, JavaScript
- **Frameworks:** Spring Boot, Node.js, Symfony, Svelte, React
- **Tools:** Helm, Grafana, Chef, Selenium, Ansible, ArgoCD

Soft Skills

- Active listening
- Public speaking
- Agile leadership

ADDITIONAL INFORMATION

- **Languages:** Vietnamese (Native), English (Intermediate)
- **Availability:** 1 month notice
- **Expected Salary:** \$2243/month
- **Certifications:** Google Cloud Professional, CompTIA Security+