# Intelligent Agents

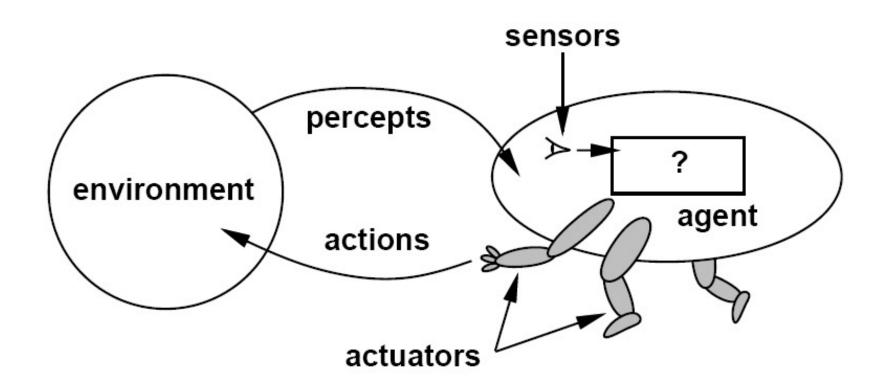


### Outline

- Agent function and agent program
- Rationality
- PEAS (Performance measure, Environment, Actuators, Sensors)
- Environment types
- Agent types

### Agents

 An agent is anything that can be viewed as perceiving its environment through sensors and acting upon that environment through actuators



# sensors/percepts and actuators/actions?

### Human agent:

 eyes, ears, and other organs for sensors; hands, legs, mouth, and other body parts for actuators

### Robotic agent:

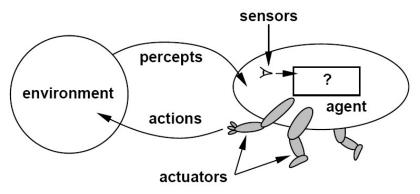
 cameras and infrared range finders for sensors; various motors for actuators

### Software Agent:

 keystrokes, file contents & network packets as sensory inputs; acts by displaying on screen, writing to files & sending network packets

# **Terminologies**

- Percept: the agent's perceptual inputs
- Percept sequence: the complete history of everything the agent has perceived
- Agent function: maps any given percept sequence to an action [f: p\* → A]
- The agent program: runs on the physical architecture to produce f
- Agent = architecture + program



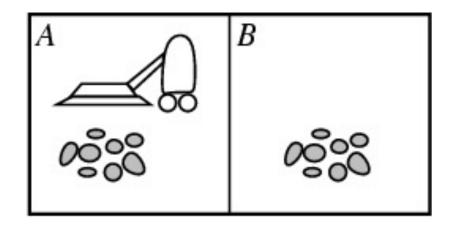
### Example: Vacuum-cleaner world

#### Percepts:

Location and status, e.g., [A, Dirty]

• Actions:

Left, Right, Suck, NoOp



Example vacuum agent program:

function Vacuum-Agent([location,status]) returns an action

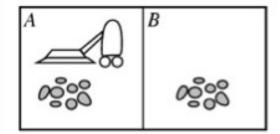
if status = Dirty then return Suck

else if location = A then return Right

else if location = B then return Left

# A Simple Agent Function

Percept sequence	Action
[A, Clean]	
[A, Dirty]	
[B, Clean]	
[B, Dirty]	
[A, Clean], [A, Clean]	<b>7</b>
[A, Clean], [A, Dirty]	<u> </u>
	•
[A, Clean], [A, Clean]	
[A, Clean], [A, Clean], [A, Dirty]	



### Rational agents

- "do the right thing"
- Select actions expected to maximize its performance measure
- Based on evidence provided by the percept sequence and the agent's built-in knowledge
- Performance measure (utility function):
   An objective criterion for success of an agent's behavior
- Definition:
  - For each possible percept sequence, a rational agent should select an action that is expected to maximize its performance measure, given the evidence provided by the percept sequence and whatever built-in knowledge the agent has.

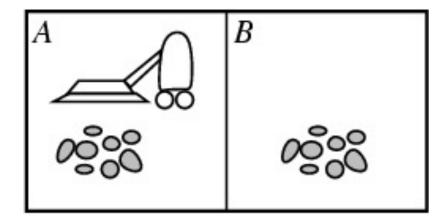
# Example: Vacuum-Agent

#### Percepts:

Location and status, e.g., [A,Dirty]

#### Actions:

Left, Right, Suck, Dump, NoOp



- Potential performance measures for our vacuum agent?
  - amount of dirt cleaned up,
  - amount of time taken,
  - amount of electricity consumed,
  - amount of noise generated, etc.

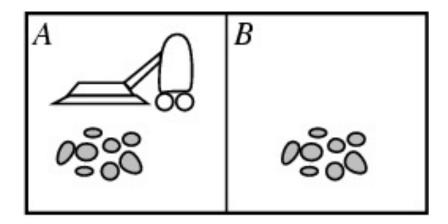
# Example: Vacuum-Agent

#### Percepts:

Location and status, e.g., [A,Dirty]

Actions:

Left, Right, Suck, Dump, NoOp



#### function Vacuum-Agent([location,status]) returns an action

- if status = Dirty then return Suck
- else if location = A then return Right
- else if location = B then return Left

#### Is this agent rational?

### Autonomy

- Autonomous agent behavior determined by its own experience
  - ability to learn and adapt
  - can always say "no"
  - needs enough built-in knowledge to survive
- Not autonomous agent
  - guided by its designer

# Task Environment Specification

- Problem specification: Performance measure,
   Environment, Actuators, Sensors (PEAS)
- Example: autonomous taxi
  - Performance measure
    - Safe, fast, legal, comfortable trip, maximize profits
  - Environment
    - Roads, other traffic, pedestrians, customers
  - Actuators
    - Steering wheel, accelerator, brake, signal, horn
  - Sensors
    - Cameras, speedometer, GPS, odometer, engine sensors, keyboard

# Agent: Spam filter

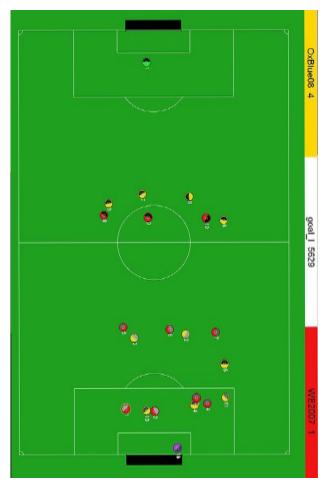
- Performance measure
  - Minimizing false positives, false negatives
- Environment
  - A user's email account, email server
- Actuators
  - Mark as spam, delete, etc.
- Sensors
  - Incoming messages, other information about user's account

### **Environment types**

- Fully observable vs. partially observable
- Deterministic vs. stochastic
- Episodic vs. sequential
- Static vs. dynamic
- Discrete vs. continuous
- Single agent vs. multi-agent

### Fully observable vs. partially observable

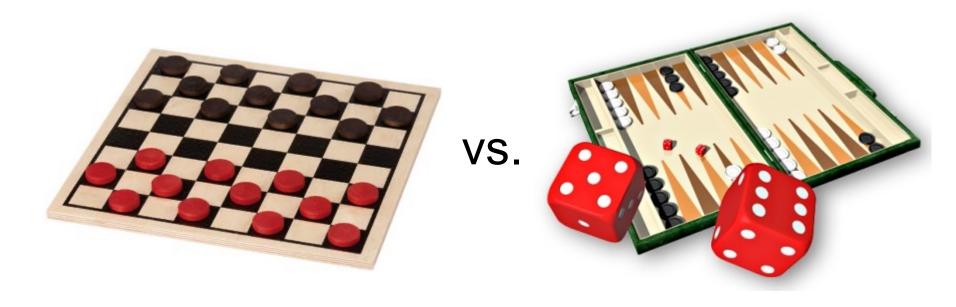
 Do the agent's sensors give it access to the complete state of the environment?





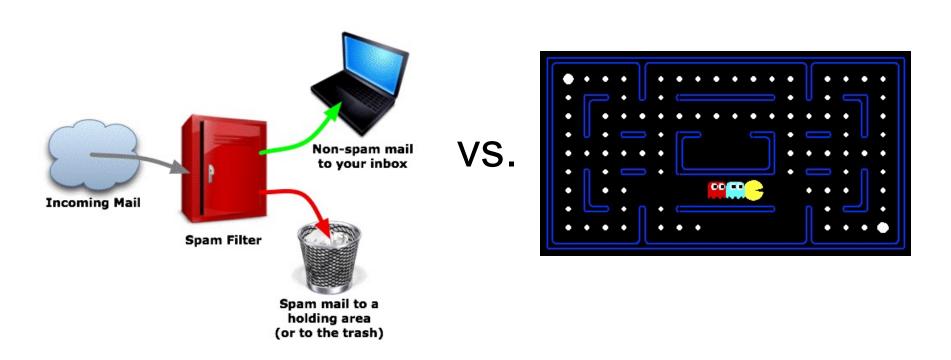
### Deterministic vs. stochastic

 Is the next state of the environment completely determined by the current state and the agent's action?



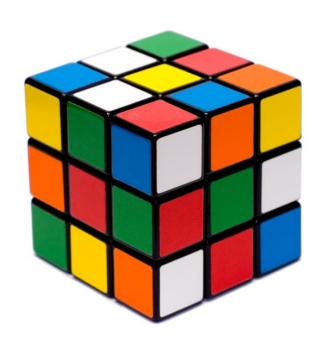
### Episodic vs. sequential

 Is the agent's experience divided into unconnected episodes, or is it a coherent sequence of observations and actions?



### Static vs. dynamic

Is the world changing while the agent is thinking?

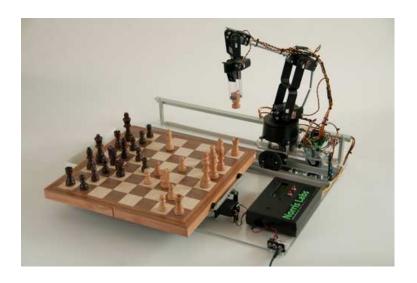




### Discrete vs. continuous

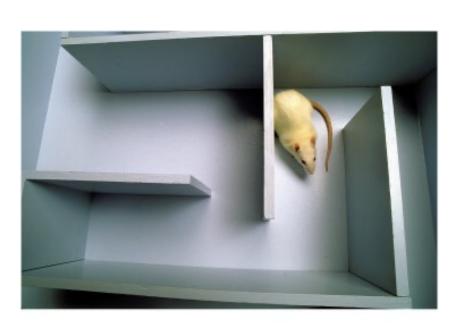
- Does the environment provide a fixed number of distinct percepts, actions, and environment states?
  - Time can also evolve in a discrete or continuous fashion

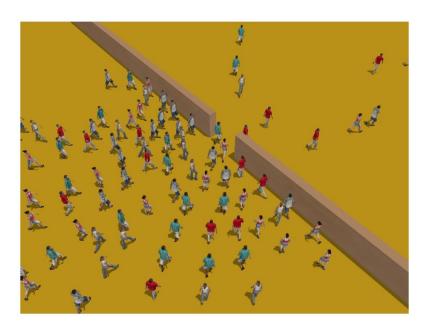




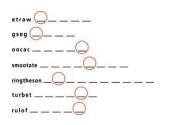
### Single-agent vs. multiagent

Is an agent operating by itself in the environment?





### Examples of different environments



Word jumble solver

Deterministic



Chess with a clock



Scrabble

**Partially** 

**Stochastic** 

Sequential



Autonomous driving

**Partially** 

**Stochastic** 

Sequential

Observable

Static

Discrete

Single agent

Deterministic

Episodic Episodic

Static

**Fully** 

Discrete

Single

Fully

Deterministic

Sequential

Dynamic

Continuous

Static

Discrete

Multi

Continuous

Multi

Dynamic

Sanja Lazarova-Molnar

Multi

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# Hierarchy of agent types

#### (0) Table-driven agents

- -percept sequence/action table to find the next action
- -(large) lookup table

#### (1) Simple reflex agents

- -condition-action rules,
- -production system; no memory of past world states

#### (2) Agents with memory

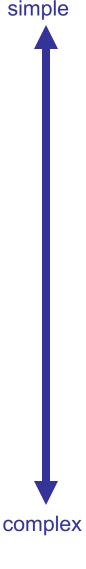
-internal state to keep track of past states of the world

#### (3) Agents with goals

- -state and **goal information** about desirable situations
- -take future events into consideration

#### (4) Utility-based agents

base decisions on utility theory in order to act rationally

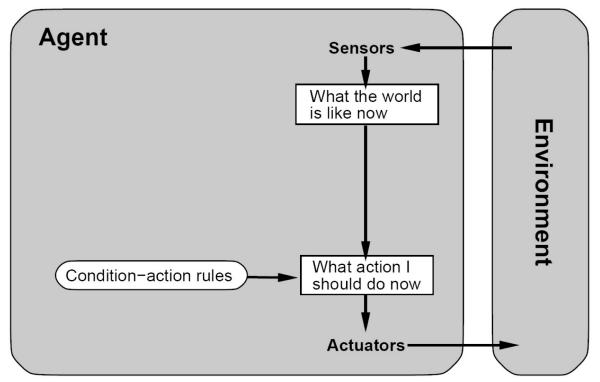


### Table-Driven Agents - Problems

- Daunting sizes of tables
  - physical agents cannot store
  - designer no time and knowledge to create
  - Not very practical!

# Simple reflex agent

- Select action based on <u>current percept only</u>
- Implemented through <u>condition-action rules</u>: if dirty then suck

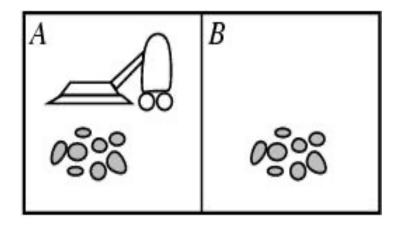


Examples of classic **if-then** algorithms:

if (I sense a certain input) then (I apply a specific rule)

Issue: environment needs to be fully-observable. (Consider a self-driving car?)

### The vacuum-cleaner world

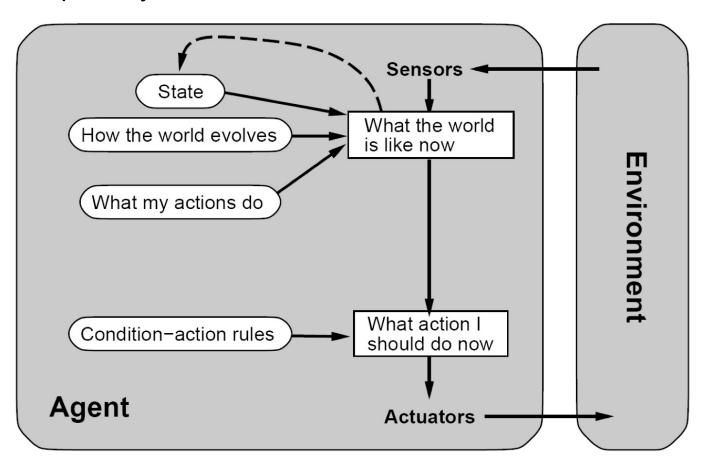


function REFLEX-VACUUM-AGENT (percept) returns an action **static**: *rules*, a set of condition-action rules

rule ← RULE-MATCH(state, rules) action ← RULE-ACTION[rule] return action

### Model-based reflex agent

- Internal state: aspects of the environment that cannot be currently observed
- For partially observable environments



### Model-based reflex agents

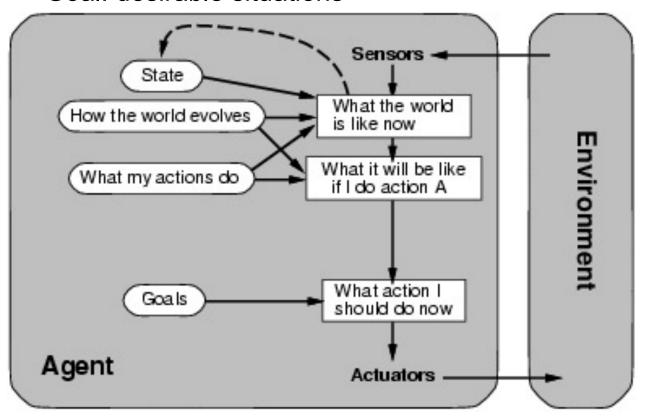
function REFLEX-AGENT-WITH-STATE(percept) returns an action

```
static: rules, a set of condition-action rules
model, a description of how the next state depends on current state and action
state, a description of the current world state
action, the most recent action
```

```
state ← UPDATE-STATE(state, action, percept, model)
rule ← RULE-MATCH(state, rules)
action ← RULE-ACTION[rule]
return action
```

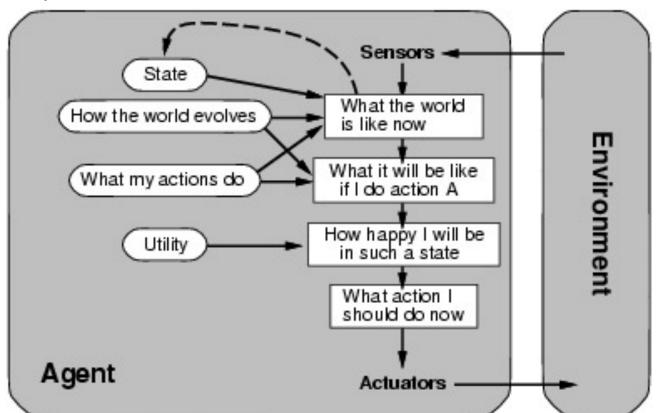
# Goal-based agent

- Goal information to select between possible actions in the current state
- Goal: desirable situations



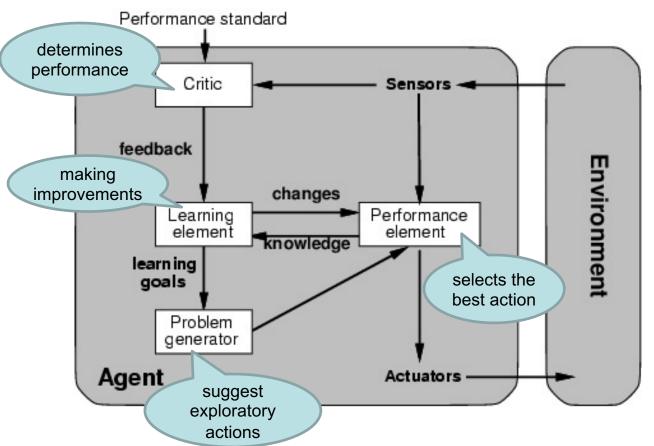
# Utility-based agent

Utility function: evaluate desirability of states resulting from each possible action



- Certain goals can be reached in different ways:
  - "better" ways have a higher utilities
- Utility function: maps (sequence of state(s) onto a real number.

# Learning/Autonomous agent



All previous agentprograms: <u>methods</u> for selecting *actions* 

- Learning mechanisms can perform this task
- Teach instead of instructing
- Advantage:
   robustness in initially
   unknown
   environments.

### Summary

- An agent perceives and acts in an environment, has an architecture, and is implemented by an agent program
- A rational agent always chooses the action that maximizes its expected performance, given its percept sequence so far
- An autonomous agent uses its own experience rather than built-in knowledge of the environment by the designer
- An agent program maps percepts to actions and updates its internal state
  - Reflex agents respond immediately to percepts
  - Goal-based agents act in order to achieve their goal(s)
  - Utility-based agents maximize their own utility function
- The most challenging environments are partially observable, stochastic, sequential, dynamic, and continuous, and contain multiple intelligent agents.