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Business Process Integration

Transport Company – Group 25

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Case Introduction

- Uniprocterlevergamble Ltd. - Producer of fast moving consumer goods
- Role of **Transport Company (TC)**
 - Crucial part in the supply chain
 - Ensuring timely and cost-effective delivery of goods

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Intercommunication-lines



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TC to TC communication

- REST API
- JSON
- Multiple REST endpoints
- Shared TC Database
- Bidding system working

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TC to CT communication

- SOAP API
- XML
- Only posting orders

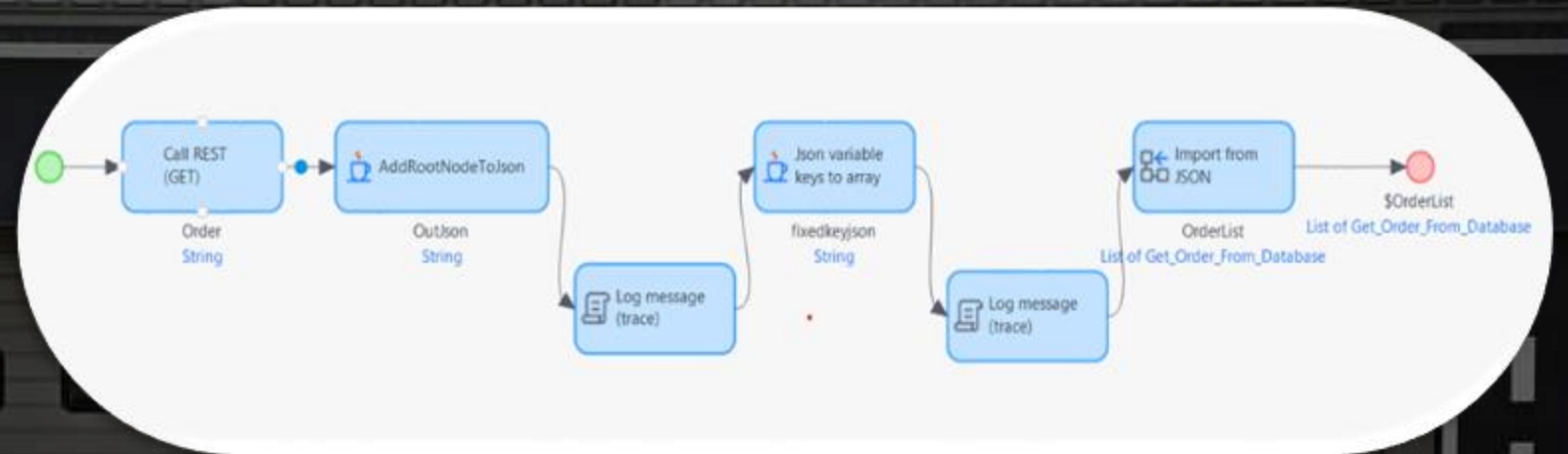
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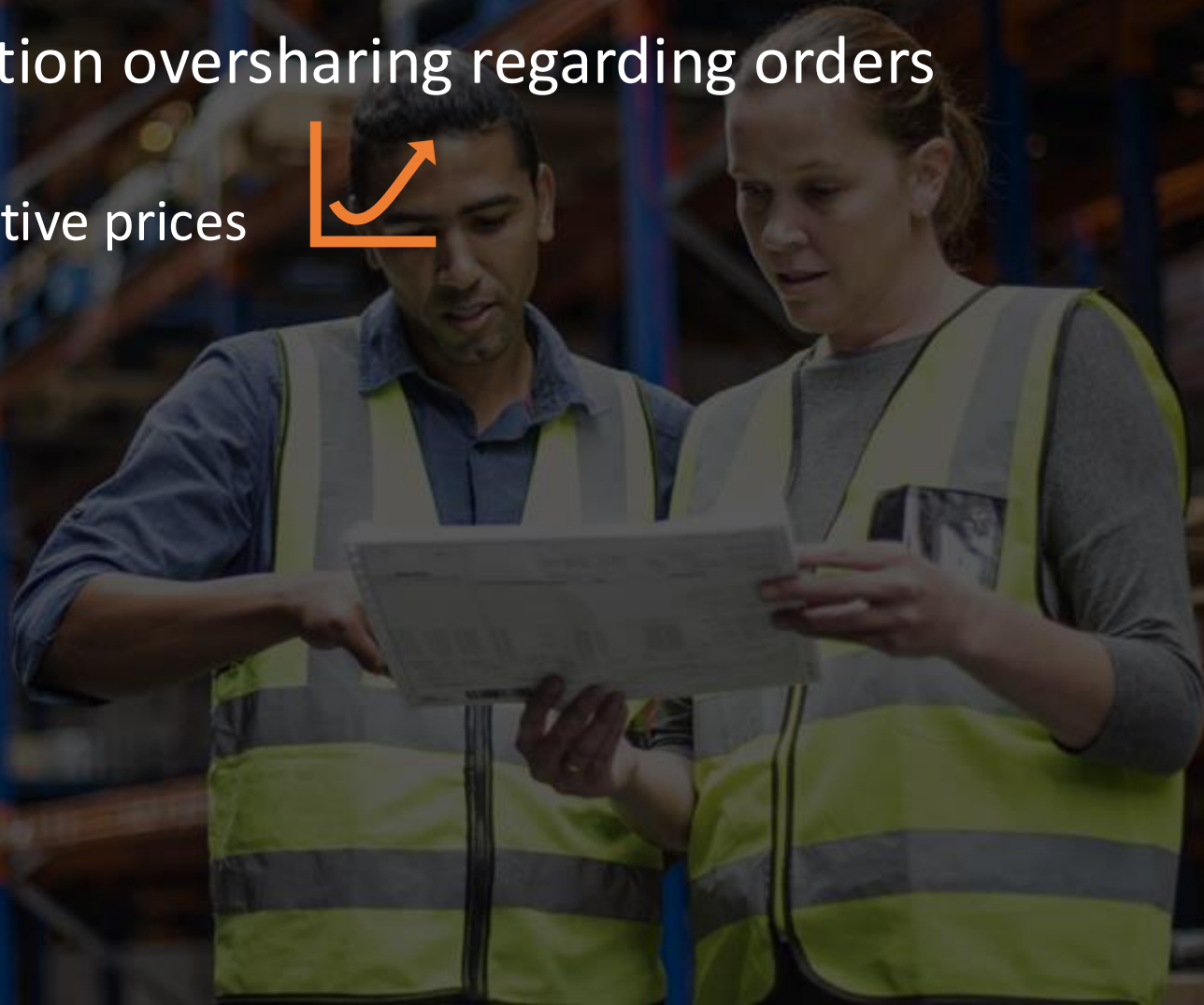
Problems

- Communication issues
- Last minute changes from other actors
- Lack of control outside our team
- Incompatibilities between seemingly ideential formats caused set backs
- Misalignment on assumptions



Competitive Advantage

- We avoid information oversharing regarding orders
 - privacy
 - analysis, competitive prices
- Interoperativity



A hand holding a set of car keys. The keys include a black remote control with a red panic button and two lock/unlock buttons, and a black Nissan keychain. The background is a blurred image of a person in a blue and white striped shirt.

Thank you!

- Questions?