



# Your fares and tickets from 2 January 2009

#### What's new for 2009?

- Off-Peak Oyster single fares on the Tube, DLR and London Overground will also apply on Monday to Friday between 0930 and 1600.
   As a result, some fares will be reduced by over 35 per cent.
- A new Bus & Tram Discount scheme for Londoners on Income Support.

## Oyster - the smarter way to travel

Oyster is generally the easiest and cheapest way to make single journeys in London, whether you're travelling by bus, Tube, tram, DLR, London Overground or National Rail services where pay as you go is accepted. It's also a convenient way to manage your weekly or longer travel needs.

You can get your Oyster card, top it up and buy tickets at:

- tfl.gov.uk/oyster
- Tube and London Overground station ticket offices and touchscreen ticket machines
- Oyster Ticket Stops\*
- by phone on 0845 330 9876†

For more information visit tfl.gov.uk/fares

\*Oyster Ticket Stops are a network of independent retailers acting as agents of Transport for London.

†Calls from BT landlines cost 3.5p per minute (current at December 2008). Calls from mobiles and other networks may vary.

# **Using Oyster**

#### **Touch in Touch out**

To ensure you pay the correct fare on Tube, DLR, London Overground and National Rail services where Oyster pay as you go is accepted, you must always touch in on the yellow reader at the start of your journey and touch out at the end. If you don't, a maximum cash fare will be charged.

On buses and trams you must touch in on the yellow reader at the start of your journey but not at the end.

Check for the green light, accompanied by one beep (multiple beeps for 5–10 and 11–15 Oyster photocards) when you touch in on any yellow reader to ensure your card has been validated. If you get a red light with two beeps it means your card has not been accepted and cannot be used for travel. Please ask a member of staff for advice.

Your Tube, DLR, London Overground and National Rail pay as you go journey must be completed within two and a half hours of you having touched in at the start of your journey. If the time between touching in and touching out exceeds two and a half hours you will be charged more than the Oyster single fare for your journey. If this happens, you will need to call the Oyster helpline for assistance.

## Penalty fares

If you do not hold a valid ticket for the whole of your journey or a validated Oyster card, you will be liable to a Penalty fare or you may be prosecuted.

### Registration

To ensure the credit or tickets on your Oyster card is protected if your card is lost or stolen, register it at any Oyster Ticket Stop, Tube or London Overground station.

# Which ticket to buy

### Tube, DLR, London Overground and some National Rail services

You can use Oyster pay as you go for single journeys (Oyster single fare) or cash single tickets and Travelcards.

Your Travelcard must be valid for all the zones travelled in; the cost will depend on the number of zones it covers.

#### Bus and tram services

You can use Oyster pay as you go for single journeys (Oyster single fare) or cash single tickets, bus Saver (buses only), Bus & Tram Passes and Travelcards.

For child and discount fares please see pages 10-19.

# **Adult single fares**

#### Bus and tram

These fares apply on all London's buses displaying this sign: and on trams.

Cash single fares are not available on buses in the Pay Before You Board area in central London, on bendy buses or on route W7. Before boarding, you must have enough credit on your Oyster card to pay as you go or have a valid ticket.

Oyster single fare	Cash single fare
£1.00	£2.00

#### **Bus Saver**

Bus Saver tickets are no longer available to buy. However, you can continue to use any which you may have.

# Tube, DLR and London Overground

Some journeys are defined as requiring travel via Zone 1 and will be charged and capped accordingly, irrespective of the actual route taken.

The Tube, DLR and London Overground single fares tables show:

- Oyster single fares
- Cash single fares for the Tube and DLR
- Cash single fares for journeys from the Tube and DLR to London Overground.

#### General Guide

	Oyster single fare		Cash
	Peak	Off-Peak	single fare
Fares including travel in Zone	1		
Zone I only	£1.60	£1.60	£4.00
Zones 1-2	£2.20	£1.60	£4.00
Zones 1-3	£2.70	£2.20	£4.00
Zones I-4	£2.80	£2.20	£4.00
Zones 1-5	£3.70	£2.20	£4.00
Zones 1-6	£3.80	£2.20	£4.00
Fares not including travel in Zone 1			
One or Two Zones: Zones 2, 3, 4, 5, 6 or 2-3, 3-4, 4-5 or 5-6	£1.10	£1.10	£3.20
Three, Four or Five Zones: Zones 2-4, 3-5, 4-6, 2-5, 3-6 or 2-6	£2.00	£1.10	£3.20
<b>DLR only</b> in Zones 2-3	£1.10	£1.10	£1.60

Peak Oyster single fares apply from 0630 to 0930 and from 1600 to 1900 Monday to Friday (excluding public holidays). At all other times, the Off-Peak Oyster single fare applies.

Peak Oyster single fares on London Overground between Zone 5 or 6 and Euston (National Rail station) are 50p less than the fares on page 5.

## **London Overground**

- Special cash single fares apply for journeys wholly on London Overground; please ask at your local station for details.
- Special Oyster single fares apply between Euston (National Rail) and Watford Junction and intermediate stations; please ask at your local station for details.
- For local journeys between Euston (National Rail) and Watford Junction and intermediate stations, **Peak** Oyster single fares apply as follows:

**Towards Euston:** Monday to Friday from 0630 and before 0930.

Away from Euston: Monday to Friday from 1600 and before 1900.

Off-Peak Oyster single fares apply at all other times.

Please note that the fare charged is set at the time you touch your Oyster card on the yellow reader at the start of your journey. For example, if you plan to catch a train that leaves Euston after 1900, but touch in before 1900, you will be charged the Peak Oyster single fare.

# Adult Day tickets and Oyster daily price capping

Travel as much as you like in one day using a Day Travelcard, One Day Bus & Tram Pass or Group Day Ticket.

The Oyster daily price cap is the most you pay in one day when you pay as you go on bus, Tube, tram, DLR, London Overground and some National Rail services.

### Bus and tram

Daily Price Cap	One Day Bus & Tram Pass
£3.30	£3.80

# Tube, DLR and London Overground

	Daily Price Cap		Day Tra	velcard
	Peak	Off-Peak	Anytime*	Off-Peak
Journeys in:				
Zones I-2	£6.70	£5.10	£7.20	£5.60
Zones I-3	£8.10	£5.80	£8.60	-
Zones I-4	£9.50	£5.80	£10.00	£6.30
Zones 1-5	£12.10	£7.00	£12.60	-
Zones I-6	£14.30	£7.00	£14.80	£7.50
Zones 2	£6.70	£4.60	-	-
Zones 2-3	£8.10	£4.60	-	-
Zones 2-6	£8.50	£4.60	£9.00	£5.10

<sup>\*</sup>Anytime includes use between 0430 and 0930 Monday to Friday (except public holidays). Off-Peak covers all other times, including public holidays.

The appropriate Off-Peak daily price cap will apply for all journeys on the same day:

- Monday to Friday: from 0930 and any journey that starts before 0430 the following day,
- Saturday, Sunday and public holidays: from 0430 and any journey that starts before 0430 the following day.

The appropriate Peak daily price cap will apply if you travel from 0430 and before 0930 Monday to Friday (excluding public holidays).

If you only use buses and trams, the bus and tram daily price cap will apply.

NOTE: if your daily journey includes travel on National Rail services where pay as you go is not accepted, you will need to buy a Day Travelcard.

### Adult - Season tickets

Season tickets are available for 7 days, one month or any longer period up to one year. For details of discount season ticket availability visit **tfl.gov.uk/fares** 

#### **Bus & Tram Pass**

Can be used on all London's buses and trams.

#### **Travelcards**

Can be used on:

 Tube, DLR, London Overground and National Rail† services within the zones covered by the ticket and on all London buses displaying this sign:



- Trams if it includes Zones 3, 4, 5, or 6
- Scheduled Riverboat services at 1/3 discount

†Excludes Heathrow Express and Heathrow Connect services between Hayes & Harlington and Heathrow.

# **Bus and Tram Passes**

7 Day	Monthly	Annual
£13.80	£53.00	£552

# **Travelcards**

	7 Day	Monthly	Annual	
Rates including travel i	n Zone 1			
Zones 1-2	£25.80	£99.10	£1032	
Zones 1-3	£30.20	£116.00	£1208	
Zones I-4	£36.80	£141.40	£1472	
Zones 1-5	£44.00	£169.00	£1760	
Zones I-6	£47.60	£182.80	£1904	
Rates not including travel in Zone 1				
Zones 2-3, 3-4, 4-5 or 5-6	£16.60	£63.80	£664	
Zones 2-4, 3-5 or 4- 6	£21.40	£82.20	£856	
Zones 2-5 or 3-6	£25.60	£98.40	£1024	
Zones 2-6	£32.40	£124.50	£1296	

### **Travel discounts**

#### Under-18s

Free and discount travel is available for under-18s. An Oyster photocard may be required and these are available free. Most child fares are set at half the adult fare.

- Under-IIs can travel free on buses and trams at all times no Oyster photocard is needed.
- Under-IIs can travel free on Tube, DLR and London Overground services when accompanied by an adult (maximum of 4 children per adult). If not accompanied by an adult, a 5-IO Oyster photocard is needed to travel free. Otherwise a child-rate cash single or One Day ticket is needed.
- 11-15 year olds can travel free on buses and trams at all times an 11-15 Oyster photocard is needed. Child-rate Day Travelcards are also accepted. Otherwise adult fares are payable.
- 11-15 year olds pay child fares on Tube, DLR and London Overground services an 11-15 Oyster photocard is needed for pay as you go and Travelcard season tickets. However, photocards are not needed for child-rate cash single, Day and 3 Day tickets.
- Up to four 11-15 year olds can get an Off-Peak Day Travelcard for £1 when travelling with an adult with a valid Travelcard.
- 16-19\* year olds in full-time education or on a work-based learning scheme and who live in a London borough can travel free on buses and trams with a 16+ Oyster photocard. With this you can also pay as you go at half adult-rate on Tube, DLR and London Overground services and buy half adult-rateTravelcard season tickets. Otherwise, adult fares are payable.
- Other 16-17 year olds with a 16+ Oyster photocard can use pay as you go at half the adult-rate on bus, Tube, tram, DLR and London Overground services and buy half price Bus & Tram Pass and Travelcard season tickets. Otherwise, adult fares are payable.

<sup>\*19</sup> year olds need to have been aged 18 on 31 August 2008.

#### 18+ students in full-time education

Students aged 18 and over attending colleges or schools registered with TfL are eligible for 18+ Student Oyster photocards to buy Bus & Tram Pass and Travelcard season tickets at 30% off the adult-rate.

### Discount photocard: Bus & Tram

Londoners on Income Support can apply for a Bus & Tram Discount photocard to get half adult-rate Oyster single fares and Bus & Tram Pass season tickets. Adult fares are payable otherwise.

### **New Deal photocard**

Holders of New Deal photocards can get half adult-rate Bus & Tram Pass season tickets and child-rate tickets on Tube, DLR and London Overground services. They can also use pay as you go at half adult-rate on bus, Tube, tram, DLR and London Overground services. Adult fares are payable otherwise.

#### National Rail Railcards

Holders of some National Rail Railcards can get discount Off-Peak daily price capping and Day Travelcards.

Wheelchair users can travel free on buses and trams.

For information on the School Party Travel scheme visit **tfl.gov.uk/schoolparty** or call 0845 330 9876.

For full details of all the above, visit tfl.gov.uk/fares

# **Discount – Single fares**

## **Bus and tram**

### 16+, New Deal and Bus & Tram Discount

Oyster single fare	Cash single fare
£0.50	£2.00

# Tube, DLR and London Overground

## Child (11-15 years)

	Oyster single fare	Cash single fare		
Fares including travel in Zone 1				
Zones 1-6	£0.55	£2.00		
Fares not including travel in Zone 1				
Zones 2-6	£0.55	£1.60		
<b>DLR only</b> in Zones 2-3	£0.55	£0.80		

The child cash single fare is also payable by 5-10 year olds if unaccompanied and not holding a 5-10 Oyster photocard.

# Tube, DLR and London Overground

#### 16+/ New Deal

	Oyster single fare		
	Peak	Off-Peak	
Fares including travel in Zone 1			
Zone I only	£0.80	£0.80	
Zones 1-2	£1.10	£0.80	
Zones 1-3	£1.35	£1.10	
Zones I-4	£1.40	£1.10	
Zones 1-5	£1.85	£1.10	
Zones 1-6	£1.90	£1.10	
Fares not including travel in Zone 1			
One or Two Zones: Zone 2, 3, 4, 5, 6 or 2-3, 3-4, 4-5 or 5-6	£0.55	£0.55	
<b>Three, Four or Five Zones:</b> Zones 2-4, 3-5, 4-6, 2-5, 3-6 or 2-6	£1.00	£0.55	
<b>DLR only</b> in Zones 2-3	£0.55	£0.55	

Peak Oyster single fares on London Overground between Zone 5 or 6 and Euston (National Rail station) are 25p less than the above fares.

If you are aged 16 or over and do not have a valid Oyster photocard, you must pay the adult fare.

New Deal photocard holders pay the adult cash single fare on buses and trams and the child cash single fare on the Tube, DLR and London Overground.

See page 6 for important information about single fares on London Overground.

See page 5 for times of Peak and Off-Peak Oyster single fares.

## Discount - Daily price caps and One Day tickets

#### **Buses and trams**

#### 16+, New Deal and Bus & Tram Discount

### **Daily Price Cap**

£1.65

No discount is available on the One Day Bus & Tram Pass.

# Tube, DLR and London Overground

The appropriate Off-Peak daily price cap will apply for all journeys on the same day:

- Monday to Friday: from 0930 and any journey that starts before 0430 the following day,
- Saturday, Sunday and public holidays: from 0430 and any journey that starts before 0430 the following day.

The appropriate Peak daily price cap will apply if you travel from 0430 and before 0930 Monday to Friday (excluding public holidays).

If you only use buses and trams, the bus and tram daily price cap will apply.

# Tube, DLR and London Overground

## Child (11-15 years)

	Daily Price Cap		Day Travelcard	
	Peak	Off-Peak	Anytime*	Off-Peak
Journeys in:				
Zones I-2	_	_	£3.60	-
Zones 1-3	-	_	£4.30	-
Zones I-4	_	_	£5.00	-
Zones 1-5	_	-	£6.30	-
Zones 1-6	£1.00	£1.00	£7.40	£2.00†
Zones 2-6	£1.00	£1.00	£4.50	-

The child Day Travelcard rate is also payable by 5-10 year olds when unaccompanied and not holding a 5-10 Oyster photocard.

<sup>\*</sup> Anytime includes use between 0430 and 0930 Monday to Friday (except public holidays). Off-Peak covers all other times, including public holidays.

<sup>†</sup> Up to 4 children pay £1 each where accompanied by an adult-rate Travelcard holder.

16+

	Daily Price Cap		
	Peak	Off-Peak	
Journeys in:			
Zones 1-2	£3.35	£2.55	
Zones 1-3	£4.05	£2.90	
Zones I-4	£4.75	£2.90	
Zones 1-5	£6.05	£3.50	
Zones 1-6	£7.15	£3.50	
Zone 2	£3.35	£2.30	
Zones 2-3	£4.05	£2.30	
Zones 2-6	£4.25	£2.30	

If you are aged 16 or over and do not have a valid Oyster photocard, you must pay the adult Day Travelcard rate.

# **Discount – Daily Price Caps and Season tickets**

# Tube, DLR and London Overground

#### **New Deal**

	Daily Price Cap		
	Peak	Off-Peak	
Journeys in:			
Zones 1-2	£3.35	£2.00	
Zones 1-3	£4.05	£2.00	
Zones 1-4	£4.75	£2.00	
Zones 1-5	£6.05	£2.00	
Zones 1-6	£7.15	£2.00	
Zone 2	£3.35	£2.00	
Zones 2-3	£4.05	£2.00	
Zones 2-6	£4.25	£2.00	

New Deal photocard holders pay the child Day Travelcard rate.

# **Discount - Season tickets**

# **Bus and Tram Passes**

### Student

7 Day	Monthly	Annual	
£9.60	£36.90	£384	

# 16+, New Deal and Bus & Tram Discount

7 Day	Monthly
£6.90	£26.50

# **Travelcards**

## Child (11-15), 16+ and New Deal photocard holders

	7 Day	Monthly	
Rates including travel in Zone I			
Zones 1-2	£12.90	£49.60	
Zones 1-3	£15.10	£58.00	
Zones I-4	£18.40	£70.70	
Zones 1-5	£22.00	£84.50	
Zones 1-6	£23.80	£91.40	
Rates not including travel in Zone 1			
Zones 2-3, 3-4, 4-5 or 5-6	£8.30	£31.90	
Zones 2-4, 3-5 or 4- 6	£10.70	£41.10	
Zones 2-5 or 3-6	£12.80	£49.20	
Zones 2-6	£16.20	£62.30	

## 18+ Student

	7 Day	Monthly	Annual		
Rates including travel in Zone 1					
Zones 1-2	£18.00	£69.20	£720		
Zones 1-3	£21.10	£81.10	£844		
Zones I-4	£25.70	£98.70	£1028		
Zones 1-5	£30.80	£118.30	£1232		
Zones 1-6	£33.30	£127.90	£1332		
Rates not including tra	Rates not including travel in Zone 1				
Zones 2-3, 3-4, 4-5 or 5-6	£11.60	£44.60	£464		
Zones 2-4, 3-5 or 4- 6	£14.90	£57.30	£596		
Zones 2-5 or 3-6	£17.90	£68.80	£716		
Zones 2-6	£22.60	£86.80	£904		

# **Visitor and Group tickets**

# Tube, DLR and London Overground Group Day tickets

Available for groups of 10 or more adults and/or under-18s travelling together and provides unlimited travel all day on the Tube, DLR, London Overground and some National Rail services.

	Adult	Under-18
Zones 1-6	£3.70 each	£1.00 each

For information on DLR only Group Day tickets, visit tfl.gov.uk/fares

### **DLR Rail & River Rover ticket**

Combine one day's travel on DLR, with hop-on, hop-off travel on City Cruises riverboats between Westminster, Waterloo, Tower and Greenwich piers. Buy tickets at any City Cruises pier, at London City Airport or Canary Wharf station.

	Adult	Child (5-15 years)	Family*
Until I April 2009	£12.00	£6.00	£28.00

<sup>\*</sup> Family tickets are valid for 2 adults and up to 3 children under 16 years of age.

For fares from 1 April 2009 please call DLR Customer Services on **020 7363 9700**.

# **3 Day Travelcards**

# 3 Day Travelcards

	Adult		Child (11-15 years)/ New Deal	
-	Anytime*	Off-Peak	Anytime*	Off-Peak
Journeys in:				
Zones 1-2	£18.40	-	£9.20	-
Zones 1-6	£42.40	£21.20	£21.20	£6.00

The child fare is also payable by 5-10 year olds when unaccompanied and not holding a 5-10 Oyster photocard.

<sup>\*</sup> Anytime includes use between 0430 and 0930 Monday to Friday (except public holidays). Off-Peak covers all other times, including public holidays.

### **Further information**

# Oyster pay as you go on National Rail

You can pay as you go on the following services:

- Amersham to Marylebone
- Finsbury Park to King's Cross/Moorgate
- Stratford to Liverpool Street
- Tottenham Hale/Seven Sisters to Stratford
- Upminster/Rainham (Essex) to Fenchurch Street/Liverpool Street via Barking (but not Forest Gate/Maryland)
- Walthamstow Central/Tottenham Hale/Seven Sisters to Liverpool Street
- Watford Junction to Clapham Junction (Southern service)
- Watford Junction to Euston (London Midland service)
- West Drayton/Greenford to Paddington
- West Hampstead (Thameslink) to Moorgate/Elephant & Castle/London Bridge
- West Ruislip to Marylebone

The list of routes where pay as you go is valid is continually being revised. Check **tfl.gov.uk/fares** or with the train operating company before travelling to ensure that pay as you go is accepted.

#### **Trams**

#### Tram feeder bus services

Tram cash single tickets can be used for onward travel, via any interchange point in the Addington area, on tram feeder bus services. They can also be bought on tram feeder bus services for inclusive travel on trams.

#### Wimbledon

When travelling by tram:

- to **Wimbledon**, always touch in with your Oyster card at the start of your journey and touch out at the station gates when leaving the station.
- from **Wimbledon**, always touch in at the station gates and again at the yellow card reader on the tram platform before boarding.
- Do not use the yellow card reader on the manual gate when exiting the station.

# **Zones 7-9 plus Watford Junction**

Tube, DLR, London Overground and National Rail services within Greater London are divided into 6 zones. Tube and London Overground services also operate outside Greater London in Zones 7-9.

For details of fares and rates to/from Zones 7-9 plus Watford Junction, please pick up **Your guide to fares and tickets (Zones 7-9 plus Watford Junction)** available from a Tube or London Overground station in Zones 7-9 or at **tfl.gov.uk/fares** 

The following leaflets are available at Tube stations and Oyster Ticket Stops:

- Get the most from Oyster
- Travel discounts for children, teenagers and students
- River Thames Boat service guide (Zone | Tube stations only)
- Your guide to fares and tickets (Zones 7-9 plus Watford Junction) available from Tube or London Overground stations in Zones 7-9 or at tfl.gov.uk/fares

To find out about travelling on buses outside the Greater London Area, or further information about travelling in London, please visit **tfl.gov.uk** or call London Travel Information on **020 7222 1234**.

### **Conditions of Carriage**

Your legal rights and obligations when using our tickets and pay as you go are set out in the Transport for London Conditions of Carriage which is available online at **tfl.gov.uk/fares** or by calling **020 7222 1234**.

The National Rail Conditions of Carriage and the London Overground Ticketing and Travel Guide apply to London Overground journeys and are available at **tfl.gov.uk/fares** or at London Overground ticket offices.

Information correct at time of going to print. November 2008.



Website

tfl.gov.uk



24 hour travel information

020 7222 1234