## LEA EMERLYN

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#### **EDUCATION**

## Carnegie Mellon University (Tepper School of Business | School of Computer Science)

Pittsburgh, PA

B.S. Business Administration | HCI additional major

Cumulative GPA: 3.95/4.0 Dean's List all semesters

May 2022

#### **WORK EXPERIENCES**

### **Human Computer Interaction Institute**

Pittsburgh, PA

May 2020 – Current

- Research Assistance

  Exploring how gig workers experience challenges prior to and during Covid-19
  - Interviewing rideshare drivers to understand how they overcome those challenges

### Carnegie Mellon University Academic Development

Pittsburgh, PA

Peer Tutor and Coordinating Tutor

Spring 2019 – Current

- Tutor Principles of Micro/Macroeconomics, Introduction to Accounting, Regression Analysis
- Assist groups of students during walk-in tutoring sessions on a weekly basis
- Set up weekly tutoring appointments with students

### Carnegie Mellon Tepper School of Business

Pittsburgh, PA

Fall 2019

Teaching Assistant for Business Science

- Strategize with professor and other teaching assistances about improvements to class structure
- Grade weekly assignments and host weekly office hours

#### Rossum

Prague, Czech Republic

Summer 2019

Sales/Marketing Intern

- Formulated email campaigns for 300+ backlogged leads to investigate why they lost contact
- Compared competitor's pricing strategies and social media platforms
- Implemented social media plans, which increased followers by 27% on LinkedIn and 84% on Facebook

### Spark Business Academy

Pittsburgh, PA

Instructor

Fall 2018

- Coordinated with the manager on designing the course syllabus
- Traveled to elementary schools to teach students basic finance literacy and mathematics

#### **LEADERSHIP**

# CMU Ballroom Dance Competition Team (CMUBDC)

Pittsburgh, PA

Events Coordinator, Public Relations Coordinator and Competitive Dancer

Fall 2018 – Current

- Competes in 5 competitions per year in Standard, Smooth, Latin and Rhythm
- Coordinates 3-5 club events per semester and a social event with over 100 guests
- Meets biweekly with board members to discuss logistics and improvements
- Manages club's Facebook and Instagram
- Creates posters, edit videos and promote club events to both students and non-students

#### **Emerging Leaders Mental Health Project**

Pittsburgh, PA

Destigmatize mental illness and raise awareness of on-campus resources

Spring 2019

- Mental illness is very prevalent on-campus, but free resources are underutilized
- Organized with administration in to have a glass box to show number of people who use campus's Counseling and Psychological Services

#### Habitat for Humanities

West Palm Beach, FL

• Volunteered to construct homes for those in need

#### SKILLS and INTERESTS

- Languages: English (Fluent), Chinese (Fluent), Spanish (Basic)
- UI Design Software: Figma, Sketch, Adobe CC
- UX Research Skills: Wireframing, Story Boarding, User Research, Experience Prototyping, Speed Dating
- Programming: Python, HTML, CSS