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| [bbala2905@gmail.com](mailto:bbala2905@gmail.com) | B.Balasubramaniam | 91-9940286390 |



**Professional Summary:**

* An ISTQB Certified with 9+ Years of experience in Software Testing, Project and client relationship management.



* Experience in Web based and Mobile Application Testing.



* Very good understanding of core testing concepts across various test phases, test planning, test design, test execution and test closure.



* Proficient in Smoke, Integration, System, Functionality, Compatibility, Performance and Automation testing.
* Experience in various domains like Health Care, Telecom, E-Commerce, Finance, CMS, Logistics.
* Worked closely with project management to provide inputs during various phases of the projects to ensure business objectives are met.
* Transparent ability to communicate effectively with all levels of stakeholders with emphasis on transparency and knowledge sharing.

**Work Profile:**

* Working as a **Team Lead**- **QA** in Vectone India Mobile, Chennai from July 2020 to Feb 2021.
* Worked as a **Senior QA Lead** in Sybrant Technologies Pvt Ltd, Chennai from March 2014 to July 2020.
* Worked as a Business Analyst in Eagle Software India Pvt Ltd, Chennai from April 2013 to Dec 2013.
* Worked as a Business Analyst in Ascot International Ltd, (**UK)** from Sep 2011 to July 2012
* Worked as a Software Test Analyst in SI Systems, Chennai from August 2008 to June 2011
* Worked as a Software Trainer in Ecognize LLC, Chennai from May 2006 to July 2008.

**Certifications:**

* Certified Scrum Master.
* Certified Lean Six Sigma Green Belt.
* ISTQB/BCSCertified Tester Foundation Level.

**Technical Skills:**

Operating Systems : Windows 7,8,10, Android, IOS

Languages : SQL

Databases : SQL Server



Web Technologies : HTML, VB Script

Mobile Technologies : IOS 10.3-13 Android 4.4-9.0

**Testing Tools:**

Test Management Tools : TestLink, TestRail

Project Management Tools : Jira, Trello

Bug Tracking Tools : Redmine, Bugzilla

Automation Tools : Selenium WebDriver, Appium

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**Project Title#1** **: Unified Ring**

Organization : Vectone India Mobile services Pvt Ltd

Operating System : Windows 10, Android & iOS

Role : **Team Lead-QA**

Duration : July 2020 – Jan 2021

**Project Description:**

Unified Ring, our cloud-based unified communications system, has been designed to ensure your reachable no matter where you are – through the app, desktop or a desk phone. Whether you’re dealing with customers, associates, employees or a mixture of all three, Unified Ring lets you remotely take control of your entire schedule with business calls, team messages, audio and video conferencing, thus enabling constant productivity.

**Responsibilities:**

* Analyse the product and write detailed specifications and test requirements.
* Perform Agile Methodology for project life cycle Activities.
* Managed team members across the projects and dedicated the work.
* Perform the tasks of preparing test cases and test reports to ensure testing phase meets quality standards.
* Experience in creating and executing Selenium using TestNG framework.
* Conducted stand up meetings to allocate tickets to team members.
* Managing risks and issues via effective prioritization, impact assessment and action plan.

**Project Title#2** **: Clearwater Compliance (US Healthcare)**

Organization : Sybrant Technologies Pvt Ltd

Operating System : Windows 7,8,10



Role : **Senior QA Lead**

Duration : Nov 2018- July 2020

**Project Description:**

Clearwater’s cyber risk management solutions enable our customers to reduce likelihood of a breach, save time and money, and meet HIPAA compliance requirements. We do this by providing visibility into unique threats and vulnerabilities applicable to their organizations and by deliverable actionable insights to improve the security postures.

**Project Title#3** **: RedZone Map**

Organization : Sybrant Technologies Pvt Ltd

Operating System : Android & IOS

Role : **QA Lead**

Duration : Nov 2016- Oct 2018



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**Project Description:**

RedZone Map provides you with a very secure and safe way to view and report crimes in your surroundings that helps you make informed decisions when travelling or navigating your way throughout your journey.

**Project Title#4** **: The Hindu Web and Mobile Application**

Organization : Sybrant Technologies Pvt Ltd

Operating System : Windows 8,10, Android & IOS

Role : **QA Lead**

Duration : March 2014- Aug 2016

**Project Description:**

The Hindu is known for its classic yet contemporary design and its authentic and credible Journalism. The Hindu app lives up to that reputation and offers a rich experience. The App offers the Users, Interactive features with provisions to personalize according to their comfort.

**Responsibilities:**

* Analyse the User Requirements and understand the document procedures.
* Perform Agile Methodology for project life cycle Activities.
* Managed 6-11 team members across the projects and dedicated the work.
* Implement Test plan, Maintain Test cases, Test Scripts and Test Metrics.
* Experience in creating and executing Selenium, Cucumber using TestNG and BDD framework.
* Schedule jobs using Jenkins to run at regular intervals for regression testing.
* Review Work, ensure quality and updating status on various communication channel.

**Project Title#5** **: Health Insurance Hospital Software (RSBY)**

Organization : Eagle Software India pvt Ltd

Role : Business Analyst

Duration : April 2013- Dec 2013

**Project Description:**

The Rashtriya Swasthiya Bima Yojana a government of India Scheme for providing Health Insurance to Below Poverty Line (BPL) citizens of unorganized sectors in India is in the process of being implemented by different states across India.



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**Responsibilities:**

* Analysing the requirements documents such as the Business Requirement Document.
* Liaising with other Business and systems teams to understand the functional implications of changes.
* Evaluate software products based on functional and technical capabilities.
* Worked on Projects closely with QA Manager to identifying and resolving client issues.
* Collaborate with developers and subject matter Experts to establish the technical vision.
* Experience in handling and interacting with International Clients.

**Project Title#6** **: Ascot Sales and Orders Systems**

Organization : Ascot International Ltd **(UK)**

Role : Business Analyst

Environment : Oracle Application Express

Duration : Sep 2011 – July 2012

**Project Description:**

Ascot International is the leading chemical supplier of personal care, chemicals and agrochemicals in UK and Europe. The main objectives are to customer satisfaction, meet specific requirements, documentation, and analysis of the market desires.

**Responsibilities:**

* Managing an extensive daily workload with the responsibility for process improvements reporting business analysis and information management among others
* Liaison between marketing & IT team to ensure ongoing quality & completeness of data, and to assist IT in ongoing improvements to Decision Support Systems.
* Functional and Regression testing for the orders system & Report the Bugs into Bugzilla.

**Project Title#7** **: IBM Smarter Collaboration on Redhat TCO Calculator**

Client : Redhat (USA)

Organization : SI Systems

Role : Software Test Analyst

Environment : Java, J2EE, JSP, DB2 and Windows /Linux

Duration : Aug 2008- June 2011

**Project Description:**

The IBM Smarter Collaboration on Red Hat TCO Calculator offers a 5-year TCO view of your IT spending and how you can save money around Software license, Hardware, and Operational costs with an annual and cumulative comparison of as-is and future (proposed) situations. Our objective is to provide you with a quick and easy estimate of potential savings and does not substitute for a full TCO/ROI analysis. It is based on a user segmentation model and desktop refresh cycle.



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**Responsibilities:**

* Creating Test Plan, Test Schedule and developing test documentation.
* Performing Functional testing, System testing & Automation testing.
* Preparation of Requirement Traceability matrix against Test cases.
* Logging and prioritizing the issue in QC.
* Retesting the defects after the fix, tracking the defects till its closure.
* Attending daily meetings, creating weekly and monthly reports and follow the duties as assigned.

**Project Title#8** **: Remedi- Electronic Medical Records**

Client : Baltimore Oncology and Hematology Associates

Organization : Ecognize LLC

Role : Software Trainer

Environment : Java, Jasper reports, Ajax, WebSphere5.0, DB2 and Windows

Duration : May 2006- July 2008

**Project Description:**

Remedi offers business and clinical solutions for Physician offices, Hospitals, and Billing Service Providers. Remedi is one of the First portal-based healthcare platforms with end-to-end capabilities that integrate whole business process in a provider’s office.

**Responsibilities:**

* Preparation of Test Scenarios, Test cases, Test data and Execution of Test Cases.
* Functional, Integration, and Regression testing of the application.
* Identifying, Prioritizing, and raising defects through Bugzilla.
* Retesting the test scripts when the defects have been fixed.
* Ensuring that there are no schedule slippages on deliverable from the team and my side.
* Provide testing progress report to Offshore Test Lead and Onshore Lead.

**Academic Qualifications**

* Bachelor of **Engineering – Mechanical**

Bharath Institute of Science and Technology (Affiliated to University of Madras) Grade First Class.

**Training**

* Completed **PMP** Certification Training Program.

##### Personal Details:

DOB : 29/05/83

Nationality : Indian

Passport : U4739090

Present Address : No15, Bhakthavatchalam nagar, Kgeyes flat, **Adyar, Chennai 600 020**



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