Work Experience

Web Developer and SEO Specialist

Aug 2022 – October 2024

Morris Group LLC

Experienced Software Developer with over 2 years working on CMS platforms and within traditional full-stack environments for digital marketing, leveraging PHP 8, Laravel, MySQL, HTML5, Git, Node.js, and VS Code. Skilled in SEO optimization, web development, and project management.

- Developed and maintained CMS-driven and full-stack platforms with a focus on SEO and performance.
- Flexible utilization of PHP 8, Laravel Framework, and MySQL to build scalable web applications.
- Managed multiple projects, ensuring collaboration and version control through Git and GitHub.

Account Representative

Nov 2021 - Aug 2022

United Community Bank

Debt Collector experienced in managing delinquent accounts, negotiating payment plans, and maintaining detailed records. Skilled in customer communication, resolving discrepancies, and building relationships to ensure timely payments. Strong organizational, interpersonal, and problem-solving abilities in deadline-driven environments.

Sales Specialist

Sep 2017 - Nov 2021

Lowe's Home Improvement

Skilled in order management, product selection based on customer needs, and ensuring showroom readiness. Proven ability to meet sales goals, promote related services, and handle special order sales with a focus on customer satisfaction and project execution.

IT Help-Desk Technical Support

Aug 2016 - May 2018

Carson Newman | Jefferson City

Help Desk Operator skilled in tier I troubleshooting for hardware, software, and network issues. IT support background from a work-study program. Proficient in MS Office and IT infrastructure, with strong communication, multitasking, and problem-solving abilities.

Technical Support and Videography

Aug 2015 - May 2016

Anderson County High School | Anderson County

Assisted staff with technical problems and managed diagnostics. Additionally, produced and edited videos for on-demand projects, demonstrating technical proficiency and creative skills in media production.

Core Skills

- Programming Languages: Java, JavaScript, Python, SQL, PHP, Ruby, C#, GNU C, C++
- Tools & Technologies: Git, MySQL, Blender 3D, Adobe Suite, Microsoft Office Suite, SEMrush, HubSpot
- **Skills:** Ability to multitask, adapt, learn quickly, and work in fast-paced environments with tight deadlines

Education

Pellissippi State Community College

Seeking Computer Science A.S.

Studied database design, SQL development, MVC ASP.NET full-stack development, C# web form apps development, and Java OOP programming.

Carson-Newman University

Aug 2016 - May 2018

Dec 2022 - Present

Computer Science & Graphics Design

Focused on data structure architecture and sorting algorithms in C++, and Python programming.

Anderson County Aug 2012 - May 2016

Computer Science & Graphics Design

Fundamentals in programming, videography, engineering. Graduated with a 3.5 GPA.

References

Damilola Oluwalana - Graduate Research Assistant Phone: 865-208-3681

UT Health Sciences Email: oluwalanad@gmail.com

Tanner McKamey - Software Developer Phone: 423-887-4597

FortyAU Software Development

J Ryan Garner - Principal Designer Phone: 865-456-9968

Morris Creative Group Email: ryan@jryangarner.com

Bruce Garcia - Account Representative Phone: 973-851-4828

United Community Bank

Matthew Ferraro - Assistant Store Manager Email: Matthew.J.Ferraro@store.lowes.com

Lowe's