

# Glossary – Project „Edison“

## Bank:

The financial institution where funds are managed, often involved in processing payments and transactions for services like charging sessions or prepaid credit accounts.

## Charger:

The physical device used to charge a [vehicle](#) by supplying electrical energy.

## Charger Status:

The real-time operational status of a charger, which can be "in operation free", "occupied" or "out of order".

## Charging Method:

Different types of charging including AC or DC.

## Charging Station:

A location equipped with one or more chargers where [vehicles](#) can be charged.

## Charging Station Pricelist:

A list detailing the costs charging a [Vehicle](#) per minute using a specific [Charging Station](#) .

## Competitors:

Other businesses which have the same business model and target audience.

## Customer:

A person with an Account using a [Charger](#) on a [Charging Station](#) to charge a [Vehicle](#).

## Customer Data:

The personal information which is stored from a [Customer](#).

**Employees:**

Individuals working for the [Owner](#).

**Energy Provider:**

The company which supplies electrical energy to the [Charging Stations](#).

**External Stakeholders:**

Parties/Individuals outside the company who are affected by or have an interest in the project.

**GDPR:**

The European Union regulation that governs the handling, processing, and storage of personal data to protect privacy rights and ensure data security.

**Internal Stakeholders:**

Parties/Individuals inside the company who are affected by or have an interest in the project.

**Invoice:**

A billing document issued to the [Customer](#) at the beginning of the charging process, which is constantly updated during the process and shows the price for charging the [Vehicle](#).

**Mendelow's Matrix:**

A strategic tool for stakeholder analysis that classifies stakeholders based on their level of interest and influence, helping prioritize engagement and communication efforts.

**Owner:**

The person who is the head of the company.

**Payment Method:**

Options available for customers to pay for the charging service.

**Prepaid Credit:**

Funds that [Customers](#) can top up in advance to a personal account in order to pay without real time transactions.

**Prepaid System Provider:**

The company that manages the prepaid credit system.

**Price:**

The cost of charging services, which are based on the factors duration, **Charging Station** and **Charging Method**. The amount is shown on the invoice.

**Saliience Model:**

A stakeholder prioritization model that evaluates stakeholders based on power, legitimacy, and urgency to determine how much attention they require.

**Stakeholder:**

Any individual, group, or organization that has an interest in or is affected by the project.

**Vehicle:**

The electric transportation device which is owned by the **Customer**.