

AWS Certified Cloud Practitioner  
Training Bootcamp

# AWS Support Plans

# AWS Support Plans - Basic

- Basic Support is included for all AWS customers and includes the following:
  - *Customer Service* - 24x7 access
  - *AWS Trusted Advisor* - 7 core Trusted Advisor checks and guidance to following best practices
  - *AWS Personal Health Dashboard* - A personalized view of the health of AWS services and alerts when your resources are impacted

# AWS Support Plans – Premium

- Three options are available:
  - Developer, Business and Enterprise
- Support plans differ in terms of how many “add-on services” you get from AWS, how much the AWS team gets involved in your projects and, of course, pricing 😊
- <https://aws.amazon.com/premiumsupport/plans/>

AWS Certified Cloud Practitioner  
Training Bootcamp

Thank you