

Core Facets Pricing

Facets 5.0 Participant Guide

Copyright Notice

Confidential and Proprietary. Copyright © 2014 TriZetto Corporation All rights reserved.

Limited Rights Notice (Dec 2007)

(a) These data are submitted with limited rights under Government Contract. These data may be reproduced and used by the Government with the express limitation that they will not, without written permission of the Contractor, be used for purposes of manufacture nor disclosed outside the Government; except that the Government may disclose these data outside the Government for the following purposes, if any; provided that the Government makes such disclosure subject to prohibition against further use and disclosure: None

(b) This notice shall be marked on any reproduction of these data, in whole or in part.

Trademarks

TriZetto, the TriZetto Triangle logo, Powering Integrated Healthcare Management, Facets (ASP Services), Healthweb, NetworX Suite and Treatment Cost Navigator are registered trademarks, and Facets (Software) and QNXT are trademarks of TriZetto Corporation, or its subsidiaries. Other company and product names may be trademarks of the respective companies with which they are associated. The mention of such companies and product names is with due recognition and without intent to misappropriate such names or marks.

Table of Contents

Copyright Notice.....	i
Limited Rights Notice (Dec 2007).....	i
Trademarks.....	i
Table of Contents	ii
Service Pricing.....	1
Service ID Descriptions Application (SEDS).....	1
R&C/Schedule, Medical Application (IPRS).....	2
Indicative Section.....	2
Service Pricing Application (SEPC).....	4
Indicative Section.....	4
Service Definition Application (SEDF/AGSE).....	7
Indicative Section.....	7
Utilization Management Requirements Hierarchy	9
NetworkX Application Group	10
Medical Fee Schedules Application	10
OON-NetworkXPricer Term ID (NSRS)	17

Service Pricing

Service ID Descriptions Application (SEDS)

When configuring pricing in Facets the Service ID needs to be defined in the Service ID Descriptions Application.

Creating Service ID Descriptions

Step	Creating Service ID Descriptions Procedures
1	Double click to open the Service ID Descriptions Application.
2	Select Add from the Edit menu (ALT+E, A) to add a new row to the Service ID Descriptions Table.
3	Enter the Service ID and Description.
4	Select Type from the drop-down menu.
5	Save .

Field	Description
Service ID	Groups a set of procedures or services for claims or limit processing, accumulation, fee calculation, payment, or reporting purposes.
Description	User-defined description for a service; up to 70-characters.
Type	Used to further classify the service for clinical editing since the same CPT code may be used to report multiple types-of-services. Identifies a service as surgery, assistant surgery, or anesthesia.

After the service is added, pricing applications should be set up in the following order:

1. R&C Schedule (only used for Facets pricing)
2. Service Pricing (required for both Facets and NetworX Pricer pricing)
3. Service Definition (required for both Facets and NetworX Pricer pricing)

R&C/Schedule, Medical Application (IPRS)

Some plans use reasonable & customary (R&C) pricing or fee schedules to determine the maximum allowable price of a medical service. Use this application to add or edit a procedure and its price(s) or rate(s). Each procedure code and the rate(s) are identified by a unique prefix in Facets using this application.

Creating or Accessing an R&C/Schedule

Step	Creating or Accessing an R&C/Schedule Procedures
1	Select New (Ctrl+N) or Open (Ctrl+O) from the File menu to open an existing prefix. A New or Open dialog box will appear.
2	Enter the prefix and select OK . Facets will return to the Indicative section.
3	A user may also perform a search for a prefix by selecting the Search button (Alt+S).

Indicative Section

This section contains an enterable grid used to define specific geographic areas (if the Pricing Method is Reasonable & Customary), or may be accessed to obtain a price for the service on the claim (Pricing Method = Schedule). Set-up in this application is the procedure code and the corresponding effective dates, as well as the procedure price/rates. Add or make changes directly on the grid.

Open Work

R&C / Schedule, Medical - C1 99215

Save

Prefix C1 Procedure Code 99215

Prefix Description Facets Certification Rate Scheudle (2007)

	Pointer	Effective	Termination	Rate	Percent
-->	001	01/01/2006		\$116.90	999.99
2	002	01/01/2006		\$127.72	999.99
3	003	01/01/2006		\$111.06	999.99

Procedure
Office/Op Visit, Est Pt, 2 Key Components: Comprehensive Hx; Comprehensive

Field	Description
Prefix Description	Enter a description for this R&C/ Schedule.
Pointer	Enter the code that will match the pointer entered on the Service Pricing application.
Effective date	Enter the effective date in MM/DD/YY format.
Termination date	Enter the termination date in MM/DD/YY format.
Rate	Enter the allowable amount for this procedure code.
Percent	<p>Enter the discount percentage for this procedure code (the percentage taken against the charges). This percentage is used to calculate the price.</p> <p>Note: Users may set-up this application to price services based on a percentage of the charges and then take the 'lesser of' that amount or the listed schedule rate.</p> <p>Note: The Percent field is not automatically populated. The user must manually enter either 100% or 999% or Tab through for a fee schedule price to be used. The user must also update this field each time new data is downloaded.</p>

Using Pointers in R&C/Schedule

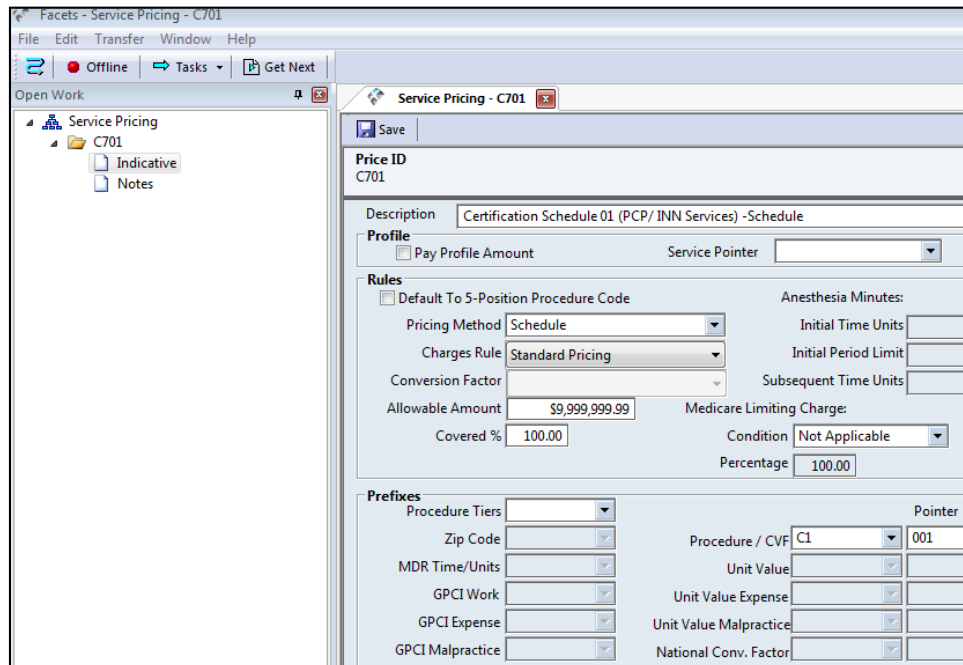
A user may assign dollar amounts to procedure codes and vary the amounts by using a pointer. For a Schedule-type pricing method on the Service Pricing record, pointers are set-up in the R&C / Schedule, Medical application. During claims processing, the R&C / Schedule is accessed to determine a price for the procedure code and pointer.

Service Pricing Application (SEPC)

This application identifies the Pricing Method (Schedule, Rate, MDR, Conversion Factor, R&C, DRG, Anesthesia, or All-inclusive or R&B per diem / per case) used for a type-of-service. Depending on the Pricing Method selected, other components may need to be set-up and attached to the application.

Indicative Section

This section allows users to view or edit service requirements specific to a product and/or a network provider relationship. Only the appropriate fields (based on the Pricing Method chosen) will be activated.



Facets - Service Pricing - C701

File Edit Transfer Window Help

Offline Tasks Get Next

Open Work

Service Pricing

C701

Indicative

Notes

Service Pricing - C701

Save

Price ID
C701

Description
Certification Schedule 01 (PCP/ INN Services) -Schedule

Profile

☐ Pay Profile Amount Service Pointer

Rules

☐ Default To 5-Position Procedure Code

Pricing Method
Schedule

Charges Rule
Standard Pricing

Conversion Factor

Allowable Amount
\$9,999,999.99

Covered %
100.00

Anesthesia Minutes:

Initial Time Units

Initial Period Limit

Subsequent Time Units

Medicare Limiting Charge:

Condition
Not Applicable

Percentage
100.00

Prefixes

Procedure Tiers

Zip Code

MDR Time/Units

GPCI Work

GPCI Expense

GPCI Malpractice

Procedure / CVF
C1

Unit Value

Unit Value Expense

Unit Value Malpractice

National Conv. Factor

Pointer
001

Field	Description
Description	User-defined description of the Service Pricing record.
Pay Profile Amount	Check this box to indicate that a Profile Price takes precedence over this pricing. Note: If NetworXPricer is utilized, this checkbox has no functionality.
Service Pointer	Select the Service Pointer used to distinguish a profile when a provider has multiple profiles under the same Provider ID.
Rules: Default to 5-Position Procedure Code	Select this check box to direct Facets to use the first 5-digits of a procedure code if it cannot find the full 7-digit code.
Rules: Pricing Method	Select from the drop-down box.
Rules: Charges Rule	Select the code to indicate the action taken if this service allows a greater amount than the actual charges. The options include: Warn and Pay Allowable (B), Standard (blank), Pay Allowable (P), Warn Processor (W). This field works in-conjunction with the "Pay Profile Amount" indicator. Facets will use the profile amount when the Pay Profile amount has been selected regardless of whether or not the profile price is less than the other allowable pricing amounts captured in the pricing routine. However, if the profile amount should be paid when it is greater than the charges submitted for a given procedure, the Pay Allowable or Warn and Pay Allowable option must be invoked.
Rules: Conversion Factor	Indicate if conversion factor varies by area.
Rules: Allowable Amount	Indicate if there is a maximum allowable amount for a service. Facets will compare this against any other price calculation methods for a particular service. The default is all 9s.
Rules: Covered %	Indicates what percentage of price is allowed; default = 100%.
Rules:	This provides the ability to reimburse providers who

Field	Description
Medicare Limiting Charge: Condition	<p>do not accept Medicare assignments at a different level than those who do accept Medicare assignments. Select the condition that must be present for Medicare Limiting Charge to be applied. Valid values include: "Not Applicable" and "Provider is Payee, Does Not Accept Medicare Assignment". When the Medicare Limiting Charge Condition is set to "Provider is Payee, Does Not Accept Medicare Assignment," and both conditions exist on the claim, Facets multiplies the amount generated by the pricing routine by the value in the Medicare Limiting Charge Percentage field. This new price is then compared to the billed charge and Facets uses the lesser of the two amounts as the final pricing amount. Medicare Limiting Charge functionality is used in Hospital and Medical claims processing; it is ignored during the Utilization Management pricing routine.</p> <p>Note: Medicare Limiting Charge functionality is only available when the Charges Rule field is set to "Standard Pricing". If this field has any other value, Facets generates an error message.</p>

Note: Only the appropriate fields (based on the Pricing Method chosen) will be active/enabled on the Service Pricing record.

Service Definition Application (SEDF/AGSE)

The Service Definition application lists all services that may be provided, the Pricing ID that applies, and the UM pre-authorization and referral requirements for each type-of-service.

This application allows the user to set service pricing and other requirements that may be specific to either a product and/or a Network-Provider Relationship. For example, non-network provider services may not need to be capitated, while some network providers might have a mix of fee-for-service and capitated services. In this situation, the services would access different Service Definition prefixes.

Each Provider Agreement will contain a Service Definition (AGSE) specific to providers tied to that agreement. In addition, a Service Definition (SEDF) will also exist at the product-level to price services for truly out-of-network providers (providers who do not have an agreement with the member's plan.) The Service Definition loaded to the product is the default Service Definition identified as SEDF. When it is loaded to the Medical Provider Agreement, the Service Definition is identified as AGSE. The only difference between the two is the label SEDF vs. AGSE; the same application is used in both cases.

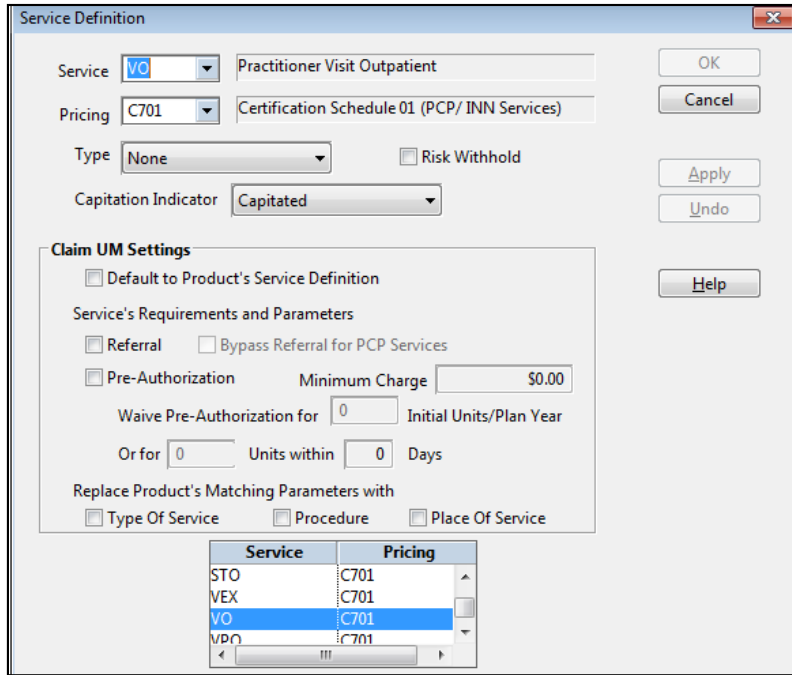
Indicative Section

This section allows the user to view or edit service requirements specific to either a product and/or a provider agreement. This includes detailed Claim/UM settings information for a selected service row in the grid. The user may view whether or not referrals or pre-authorizations apply to the specified procedure code range in the row, the minimum pre-authorization charge, and whether or not a waiver applies to the pre-authorization setting.

Adding a Service Definition

Step	Adding a Service Definition Procedures
1	To add a row, the user will select Add...Section from the Edit menu (Alt+E+A+S). The Add dialog box displays.
2	Enter the appropriate date.
3	Select OK .
4	Select Add...Subsection from the Edit menu (Alt+E+A+B). The Service Definition dialog box will display.

Complete the required information and any additional fields (e.g., pre-authorization and referral requirements).



Step	Adding a Service Definition Procedures (continued)
5	Complete the required information and any additional fields (e.g., pre-authorization and referral requirements).
6	Select the Apply button to add this code to the grid at the bottom of the dialog box. An additional code may then be added.
7	When done adding the necessary codes, select OK .
8	Select Save from the File menu (Ctrl+S) to save the information entered.

Field	Description
Service	Select the Service from the drop-down box.
Pricing	Select the Service Pricing record for this service.
Type: Primary and Secondary	Forms the pricing base when both primary and secondary services are performed on a single day and the pricing allowable is linked to the primary service. Secondary services are rolled-up into the primary pricing allowable
Type: Room and Board	This value is used to match UM confinement reviews. If Room and Board types-of-services are not mapped to a Room and Board type, this match will not occur. Also, the Type of Bill fields on the Hospital Claims Processing screen must equal an in-patient value,

Field	Description
	which is hard-coded logic.
Type: ASC Primary	If a service code is designated as an ASC primary procedure, all other Service Definition types appearing on the claim will roll into this ASC primary procedure.

*In claims processing, Facets checks for pre-authorization waivers based on the units identified for a type-of-service indicated on the Service Definition. Facets checks claims in history for the plan year and the type-of-service to determine if the submitted visits are the initial visits for that service. If this is the case, and a pre-authorization is required for that type-of-service, Facets will process the units as if the pre-authorization is not required. If the provider's record indicates a pre-authorization is required for all services, the Claims Processing applications will not waive the pre-authorization requirements for initial visits.

Note: If the number of units on a claim-line for a type of service is greater than the number of initial units that can be waived for a pre-authorization based on Service Definition requirements, the claim line will have to be split.

Utilization Management Requirements Hierarchy

The hierarchy for a pre-authorization read in Facets for an in-network and/or a contracted out-of-network provider is:

1. The provider's record
2. The Procedure UM Definition application/IPMC
3. The Procedure Edit Criteria application/IPCR
4. The Procedure application/AGIP (found in the Medical Provider Agreement application group)
5. The Service Definition application/AGSE (and if 'set to default' is indicated, Facets will refer to the Service Definition/SEDF on the product)
6. The Diagnosis Edit Criteria application/IDCR

For an out-of-network provider, the read will be as follows:

1. The provider's record
2. The Procedure UM Definition application/IPMC
3. The Procedure Edit Criteria application/IPCR
4. The Service Definition/SEDF on the Product
5. The Diagnosis Edit Criteria application/IDCR

NetworX Application Group

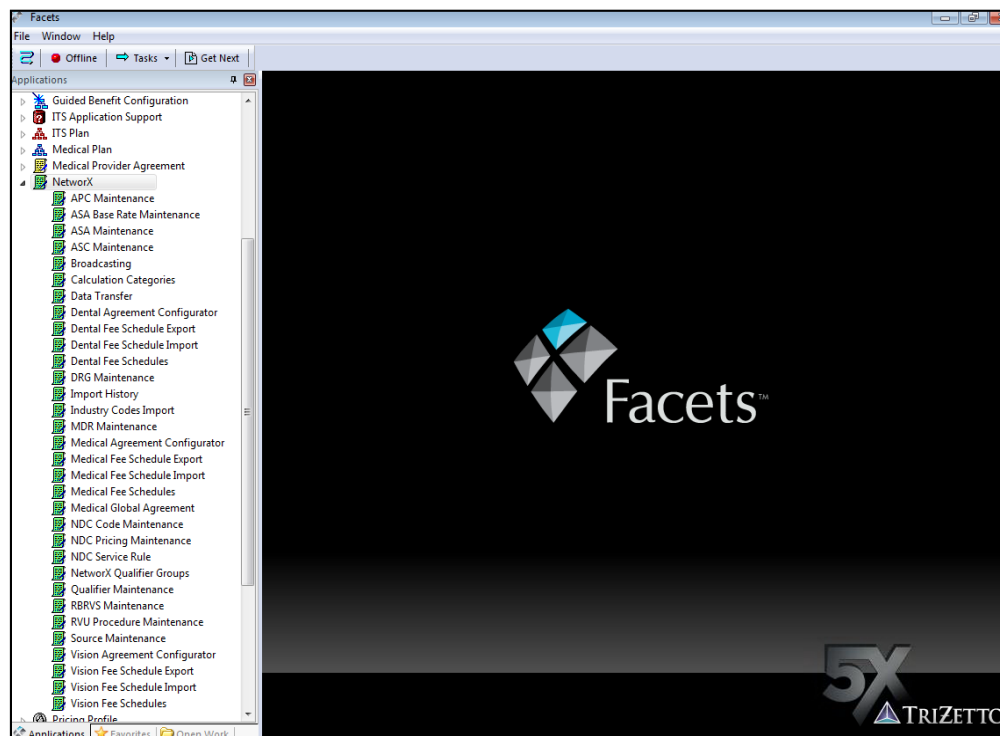
The NetworX application group provides an alternate pricing method for creating contract terms for institutional and professional pricing.

Medical Fee Schedules Application

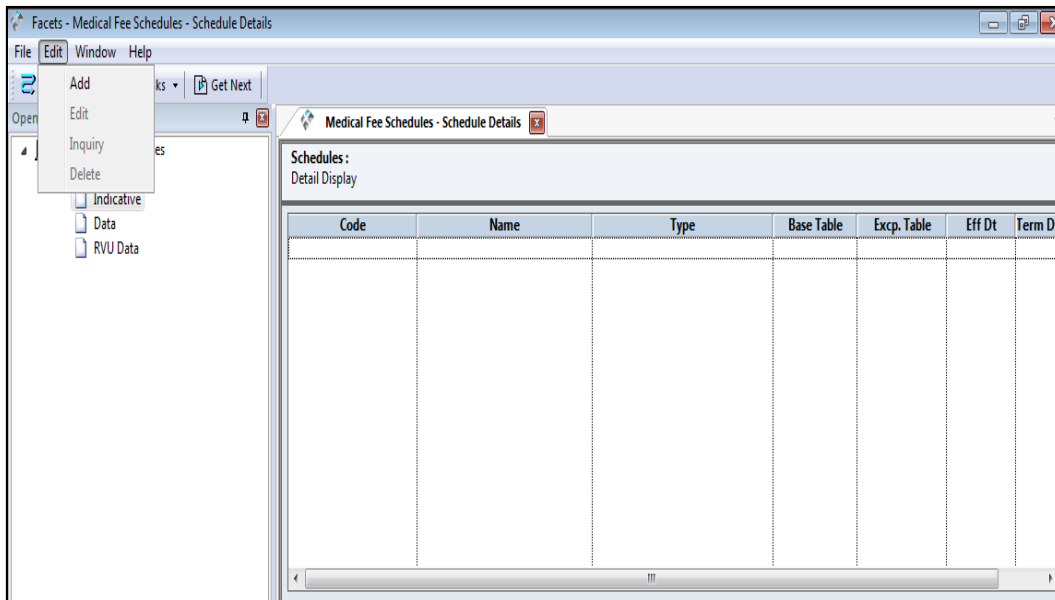
The Medical Fee Schedules application is used to create and maintain medical fee schedule information and to maintain schedule procedures. Fee schedules define how providers are reimbursed for a procedure or service.

Creating a NetworX Medical Fee Schedule

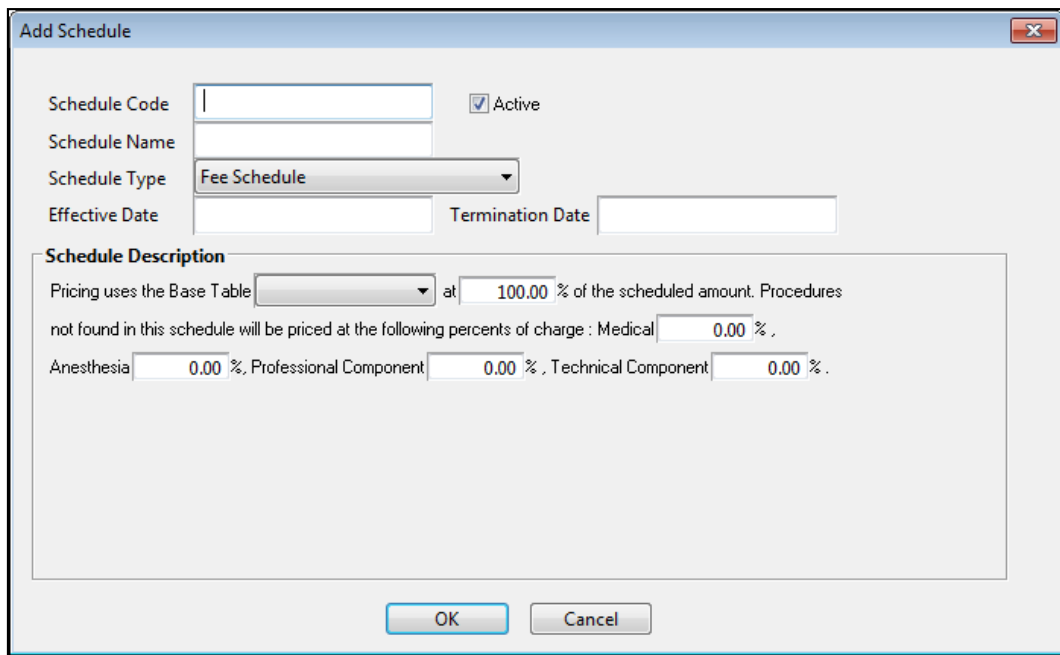
Step	Creating a NetworX Medical Fee Schedule Procedures
1	In the NetworX application group, select the Medical Fee Schedules application.



Step	Creating a NetworX Medical Fee Schedule Procedures (continued)
2	Select Add from the Edit menu (Alt+E+A).



The **Add Schedule** dialog box appears.



Add Schedule

Schedule Code: ☒ Active

Schedule Name:

Schedule Type: **Fee Schedule**

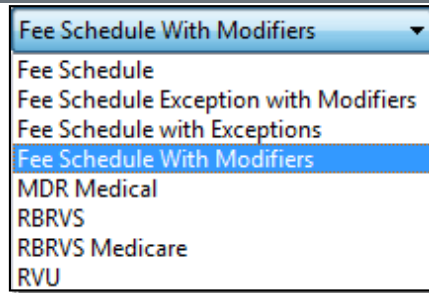
Effective Date: Termination Date:

Schedule Description

Pricing uses the Base Table at **100.00** % of the scheduled amount. Procedures not found in this schedule will be priced at the following percents of charge : Medical **0.00** % , Anesthesia **0.00** % , Professional Component **0.00** % , Technical Component **0.00** % .

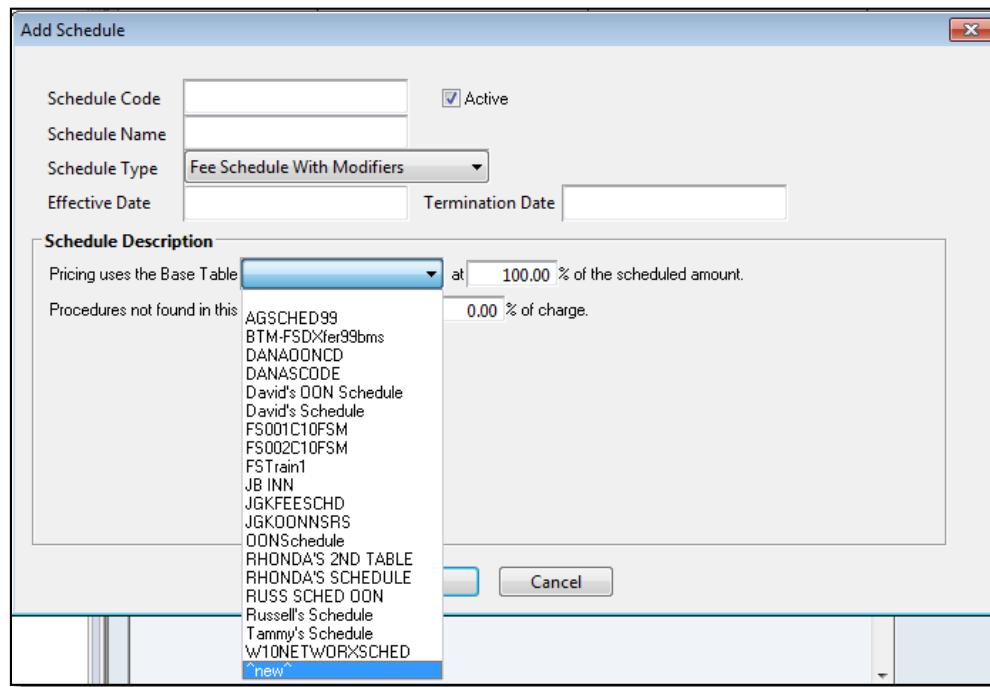
OK Cancel

Step	Creating a NetworX Medical Fee Schedule Procedures (continued)
3	<p>Complete the required fields: Schedule Code, Schedule Name, Schedule Type and Effective Date.</p> <p>Note: If the Termination Date field is left blank, a system-generated date of "12/31/9999" is inserted.</p>



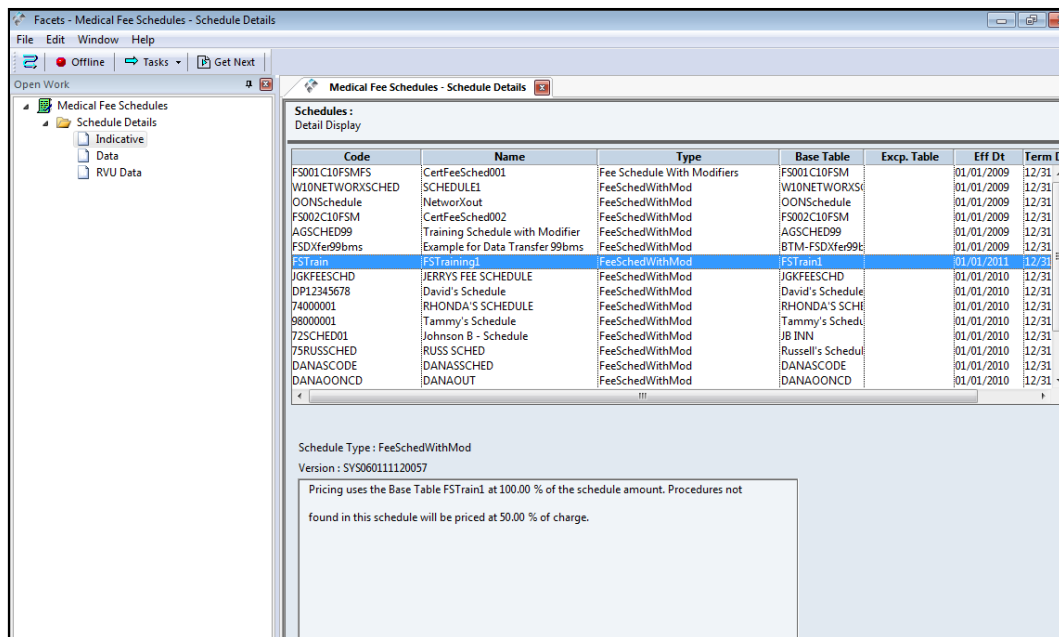
Note: Once saved, the combination of Schedule Code and Schedule Type cannot be changed. The "Active" checkbox not only makes the schedule usable, it also makes it visible by default.

Step	Creating a NetworX Medical Fee Schedule Procedures (continued)
4	<p>From the Base Table drop-down list, select a previously created Base Table, or ^new^.</p>



Step	Creating a NetworX Medical Fee Schedule Procedures (continued)
5	Complete the other fields as required. They will vary based on the selected Schedule Type.
6	Click OK to create the new Fee Schedule.

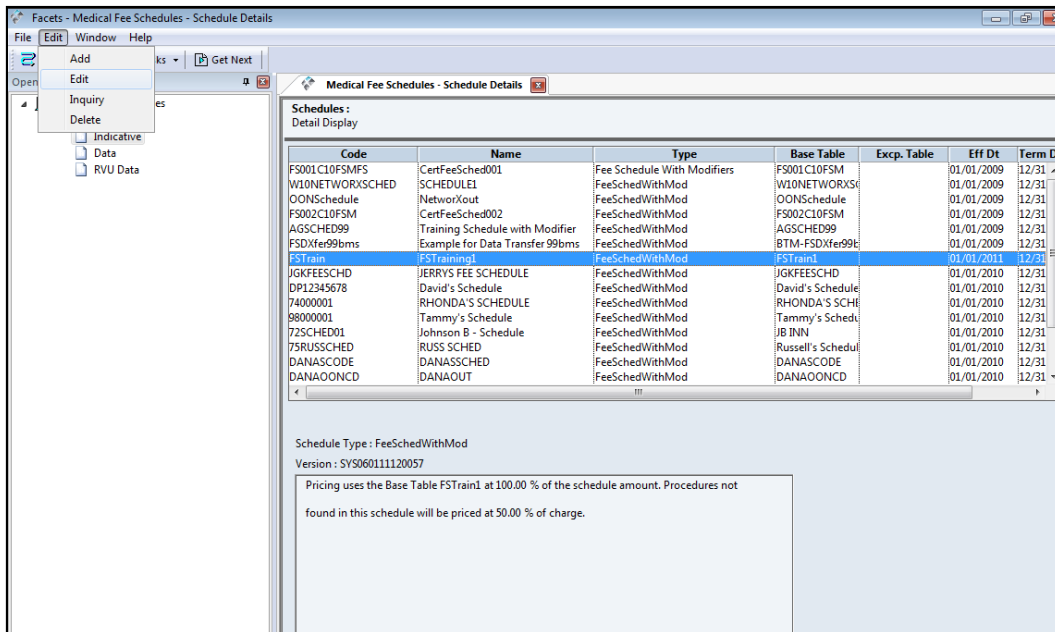
The new Fee Schedule is listed in the available Fee Schedule grid. When a Fee Schedule is highlighted in the grid, the detail of the schedule displays in the area below.



A Base Table holds procedure codes and scheduled amounts for specific types of NetworX Fee Schedules.

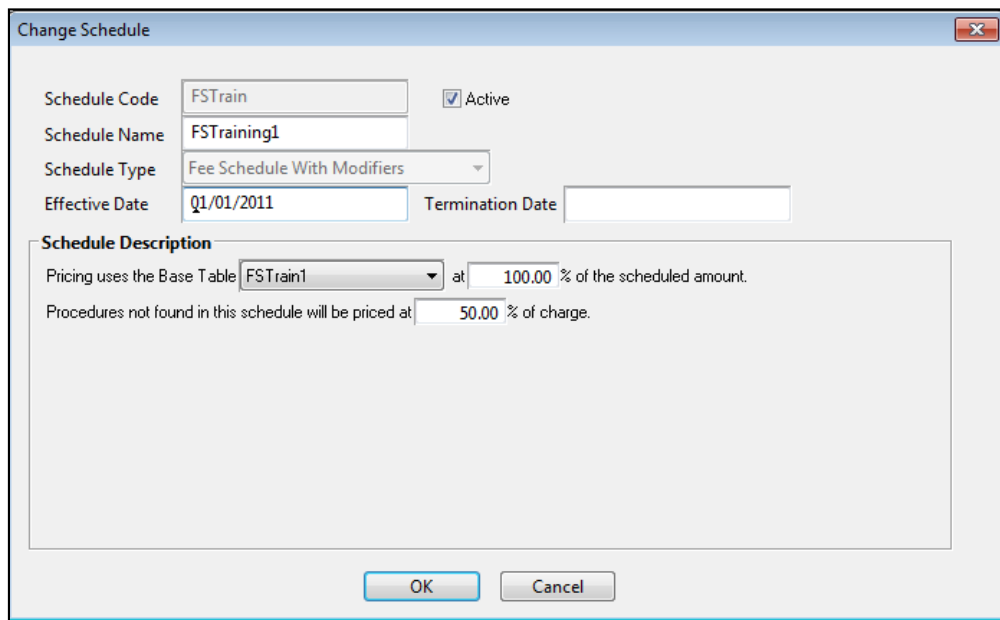
Adding a New Base Table to a Fee Schedule

Step	Adding a New Base Table to a Fee Schedule Procedures
1	Open an existing Fee Schedule from the Medical Fee Schedules application found in the NetworX application group.
2	To add a Base Table to an existing Fee Schedule, highlight that Fee Schedule and select Edit from the Edit menu (Alt+E+E).



The **Change Schedule** dialog box appears.

Step	Adding a New Base Table to a Fee Schedule Procedures (continued)
3	In the Schedule Description area of the dialog box, select the 'base table' drop-down field and choose 'new'.



Change Schedule

Schedule Code: FSTrain ☒ Active

Schedule Name: FSTrain1

Schedule Type: Fee Schedule With Modifiers

Effective Date: 01/01/2011 Termination Date:

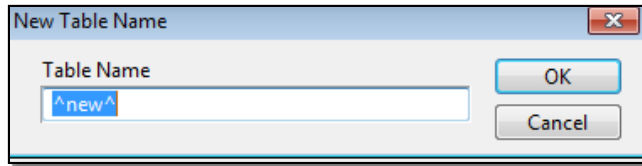
Schedule Description

Pricing uses the Base Table FSTrain1 at 100.00 % of the scheduled amount.

Procedures not found in this schedule will be priced at 50.00 % of charge.

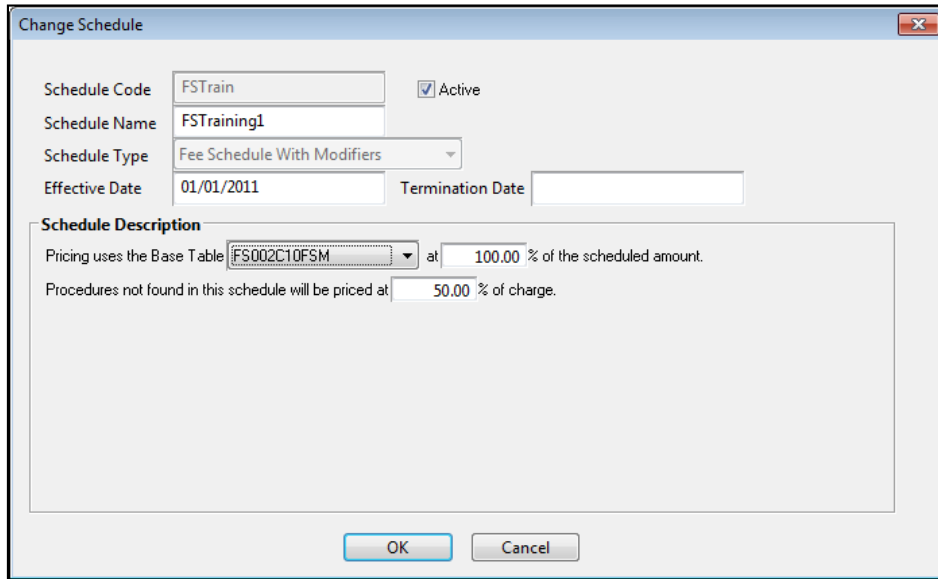
OK Cancel

Step	Adding a New Base Table to a Fee Schedule Procedures (continued)
4	Enter a name for the new Base Table. Note: Best practice suggests that the new table's name should be a close variant of the Fee Schedule Code.



A dialog box titled "New Table Name" with a close button (X) in the top right corner. It contains a text input field labeled "Table Name" with the text "^new^" entered. To the right of the input field are two buttons: "OK" and "Cancel".

Step	Adding a New Base Table to a Fee Schedule Procedures (continued)
5	Choose OK to create the new Base Table and attach it to the Fee Schedule.



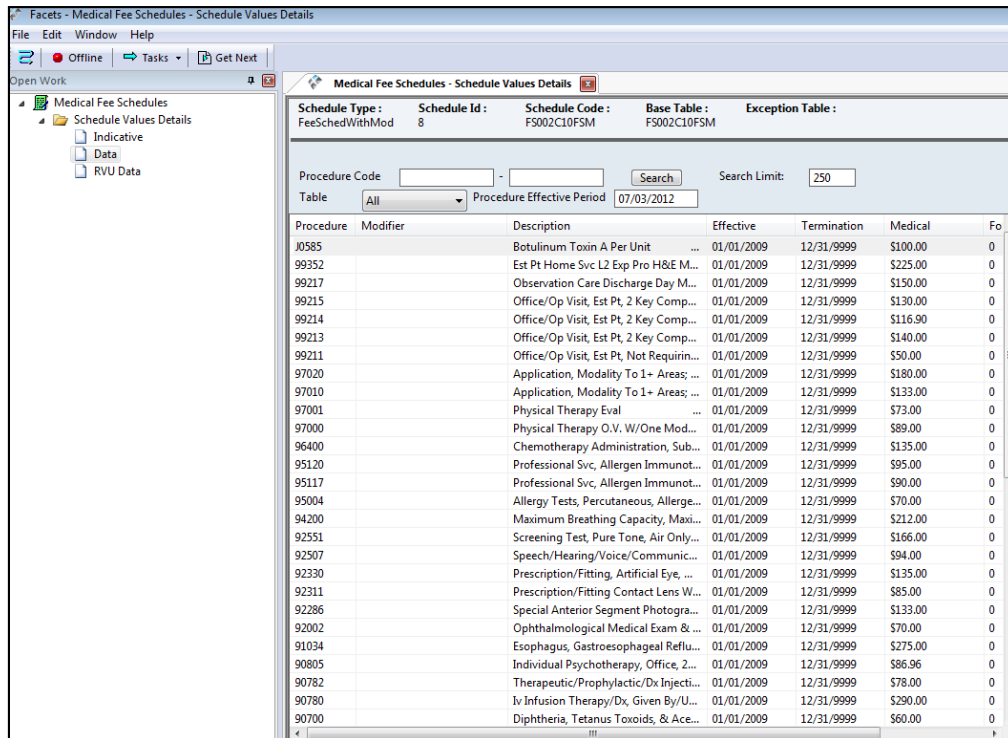
A dialog box titled "Change Schedule" with a close button (X) in the top right corner. It contains several fields and a section for schedule description.

- Schedule Code:** FSTrain
- Schedule Name:** FSTraining1
- Schedule Type:** Fee Schedule With Modifiers (dropdown menu)
- Effective Date:** 01/01/2011
- Termination Date:** (empty field)
- Active:** ☒
- Schedule Description:**
 - Pricing uses the Base Table: FS002C10FSM (dropdown menu) at 100.00 % of the scheduled amount.
 - Procedures not found in this schedule will be priced at 50.00 % of charge.

At the bottom of the dialog box are two buttons: "OK" and "Cancel".

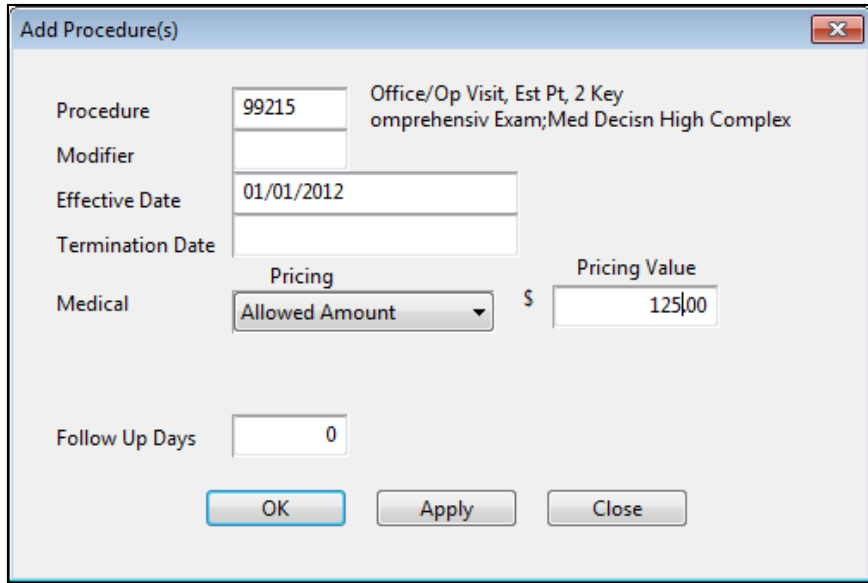
Populating a Base Table on a Fee Schedule

Step	Populating a Base Table on a Fee Schedule Procedures
1	To open the Base Table and enter values, highlight the Fee Schedule in the grid and open the “Data” section of the Schedule Details folder.
2	The Base Table opens. To view existing rows in the table, click the Search button.



Procedure Code	Modifier	Description	Effective	Termination	Medical	Fo
90585		Botulinum Toxin A Per Unit	01/01/2009	12/31/9999	\$100.00	0
99352		Est Pt Home Svc L2 Exp Pro H&E M...	01/01/2009	12/31/9999	\$225.00	0
99217		Observation Care Discharge Day M...	01/01/2009	12/31/9999	\$150.00	0
99215		Office/Op Visit, Est Pt, 2 Key Comp...	01/01/2009	12/31/9999	\$130.00	0
99214		Office/Op Visit, Est Pt, 2 Key Comp...	01/01/2009	12/31/9999	\$116.90	0
99213		Office/Op Visit, Est Pt, 2 Key Comp...	01/01/2009	12/31/9999	\$140.00	0
99211		Office/Op Visit, Est Pt, Not Requirin...	01/01/2009	12/31/9999	\$50.00	0
97020		Application, Modality To 1+ Areas; ...	01/01/2009	12/31/9999	\$180.00	0
97010		Application, Modality To 1+ Areas; ...	01/01/2009	12/31/9999	\$133.00	0
97001		Physical Therapy Eval	01/01/2009	12/31/9999	\$73.00	0
97000		Physical Therapy O.V. W/One Mod...	01/01/2009	12/31/9999	\$89.00	0
96400		Chemotherapy Administration, Sub...	01/01/2009	12/31/9999	\$135.00	0
95120		Professional Svc, Allergen Immunot...	01/01/2009	12/31/9999	\$95.00	0
95117		Professional Svc, Allergen Immunot...	01/01/2009	12/31/9999	\$90.00	0
95004		Allergy Tests, Percutaneous, Allerge...	01/01/2009	12/31/9999	\$70.00	0
94200		Maximum Breathing Capacity, Maxi...	01/01/2009	12/31/9999	\$212.00	0
92551		Screening Test, Pure Tone, Air Only...	01/01/2009	12/31/9999	\$166.00	0
92507		Speech/Hearing/Voice/Communic...	01/01/2009	12/31/9999	\$94.00	0
92330		Prescription/Fitting, Artificial Eye, ...	01/01/2009	12/31/9999	\$135.00	0
92311		Prescription/Fitting Contact Lens W...	01/01/2009	12/31/9999	\$85.00	0
92286		Special Anterior Segment Photogra...	01/01/2009	12/31/9999	\$133.00	0
92002		Ophthalmological Medical Exam & ...	01/01/2009	12/31/9999	\$70.00	0
91034		Esophagus, Gastroesophageal Reflu...	01/01/2009	12/31/9999	\$275.00	0
90805		Individual Psychotherapy, Office, 2...	01/01/2009	12/31/9999	\$86.96	0
90782		Therapeutic/Prophylactic/Dx Injecti...	01/01/2009	12/31/9999	\$78.00	0
90780		Iv Infusion Therapy/Dx, Given By/U...	01/01/2009	12/31/9999	\$290.00	0
90700		Diphtheria, Tetanus Toxoids, & Ace...	01/01/2009	12/31/9999	\$60.00	0

Step	Populating a Base Table on a Fee Schedule Procedures (continued)
3	To add a row, select Add from the Edit menu (Alt+E+A).
4	The Add Procedure dialog box opens. Complete the required fields: Procedure , Effective Date and Termination Date . Note: If the Termination Date is left blank, a system-generated date of “12/31/9999” is inserted.



Step	Populating a Base Table on a Fee Schedule Procedures (continued)
5	A "Pricing Method" must be chosen to support the price.
6	Enter a Pricing Value. Note: A Pricing Value can be a percentage or an amount, depending on the Pricing Method selected. The selection of "By Report" requires no pricing value. The Pricing Value can be blank, but it will reflect '0' as a value.
7	Choose OK when finished entering values. The table now contains a pricing row for the Procedure code.
8	Repeat as needed.
9	When complete, choose OK . The Data section grid displays the Schedule and Amounts . The structure and values of the table will be saved.

OON-NetworXPricerTermID (NSRS)

When determining pricing, Facets will obtain a Service Definition type AGSE prefix, which is attached to the agreement. If no agreement is found, it will obtain the Service Definition type SEDF prefix, which is attached to the member's product. However, if NetworXPricer is used and no agreement is found to determine pricing (professional only), Facets will use the NSRS (OON NetworXPricer Term ID) prefix attached to the member's product. This prefix will be used to open a Medical Agreement Configurator record in order to determine Out-of-Network Professional Pricing.