

Software specifications

Chapter number	Software required (With version)	Free/Proprietary	If proprietary, can code testing be performed using a trial version	If proprietary, then cost of the software	Download links to the software	Hardware specifications	OS required
All	ServiceNow Eureka	Proprietary	Yes	--	Contact account rep. Possible to use https://sandbox.servicenow.com/ but is not recommended.	N/A	N/A
6	MID Server	Included with license subscription			Available in instance	For testing, low end virtual server will suffice.	Windows Server 2003, 2008, and 2012. Linux

Detailed installation steps (software-wise)

Contact your account representative to get access to your own private demo server. Alternatively, try <http://info.servicenow.com/contact-us>

The public sandbox is available, but gets reset (and thus loses all work) every 24 hours. Is also shared with all other customers.