

### **Team 4 Report**

## Which Type of TV will Consumers Give Higher Ratings?

# Empirical Evidence from Indian E-commerce Website Flipkart

Surname Name Program, Group

#### 1. Introduction

#### Yu: notes marked as following, del before submission

a) describe the chosen economic problem and the goal of your research (no need to change much but make it briefly)

From black-and-white to colorful to modern technology, with intelligent software and hardware development, until now, TV is still popular and plays a vital role in both developed and developing countries. In the UK, 94% of children watched TV for an average of 13.25 h per week in 2018 (Nieto & Suhrcke, 2021). Malaysia's largest pay-TV provider has more than 3 million subscribers with a household penetration rate of 72% as of December 2017 and will continue to dominate the sector (Dawi, Jusoh, Streimikis & Mardani, 2018). In India, a 2008 Media Partners Asia (MPA) report revealed that 57% of homes in India own a TV set, out of which 61% (81 million households) subscribe to cable service. This indicates an increase of more than 25 million households in three years (Taylor, 2008).

In this research, we choose a market in developing countries; compared with developed countries, the market still has significant room for improvement and innovation, and the demand for TV is still relatively abundant, especially for digital ones. Because of the flourishing Indian economy and the growing demand for innovative technologies, the Indian market has excellent prospects for development. As a representative of developing economies, India has attracted many businesses to invest. Therefore, we focus on the Indian TV market. If we want to create an e-commerce store in India that specializes in selling TV, how can we ensure our TV's higher ratings to attract more customers? What factors will influence customers' ratings of TV?

#### b) write down stated hypotheses

Hypothesis 1: A better-selling/known TV brand indicates a higher average customer rating, ceteris paribus;

Hypothesis 2: A larger size of TV indicates a higher average customer rating, ceteris paribus;

Hypothesis 3: Selling price and original price contribute same to the average customer rating, ceteris paribus;

make hypothesis more, keep reasonable

#### Assumption:

- 1. Assuming dataset is true and reliable;
- 2. Assuming consumers are free to score by their own will.

c) describe your data (year of collecting the sample, the number of observations, country or region, names of variables used in the text).

Raw dataset is collected from an e-commerce website Flipkart of Television Brands available in the Indian Market 2021 using web scraping technique, contains 912 samples with 7 attributes, with some missing values. Our team find it in Kaggle, see:

https://www.kaggle.com/datasets/devsubhash/television-brands-ecommerce-dataset.

After data preprocessing, we got valid observations of 686 (N = 686), collected from e-commerce website Flipkart market in Indian, 2021, see:

https://github.com/Lecter314/Econometrics-HW1/blob/main/TV dataset preprocessing1.1.csv.

#### Names of variables used are as follows:

Table 1 Variables

Notation	Explanations				
rate	Rating: average customer ratings on a scale of 5				
brand	Brand: the manufacturer of the product				
	"Others": 0, "SAMSUNG": 1, "LG": 2, "SONY": 3, "TCL": 4				
reso	Resolution: the type of display, assign higher numbers for higher resolution				
	"HD LED": 0, "Full HD LED": 1, "Ultra HD LED": 2				
os	Operating System: the type of OS like Android, Linux, etc.				
	"not Android": 0, "Android": 1				
size	Size: the screen size in inches.				
sellp	sellp The Selling Price of the product in INR (Indian Rupee)				
origp	The Original Price of the product from the manufacturer in INR (Indian Rupee)				

#### # data.describe

	brand	reso	size	sellp	origp	os	rate
count	686.0000	686.0000	686.0000	686.0000	686.0000	686.0000	686.0000
mean	0.8367	1.2114	44.6195	48256.4534	68297.5875	0.5656	4.2360
std	1.2165	0.8322	11.6417	47685.4602	64000.9571	0.4960	0.3643
min	0.0000	0.0000	20.0000	4849.0000	7999.0000	0.0000	2.0000
25%	0.0000	0.0000	32.0000	18460.0000	27000.0000	0.0000	4.1000
50%	0.0000	1.0000	43.0000	32999.5000	47994.5000	1.0000	4.3000
75%	2.0000	2.0000	55.0000	56855.0000	79990.0000	1.0000	4.4000
max	4.0000	2.0000	85.0000	324990.0000	409990.0000	1.0000	5.0000

# data.info

 $<\!\!class\ 'pandas.core.frame.DataFrame'\!\!>$ 

RangeIndex: 686 entries, 0 to 685

Data columns (total 7 columns):

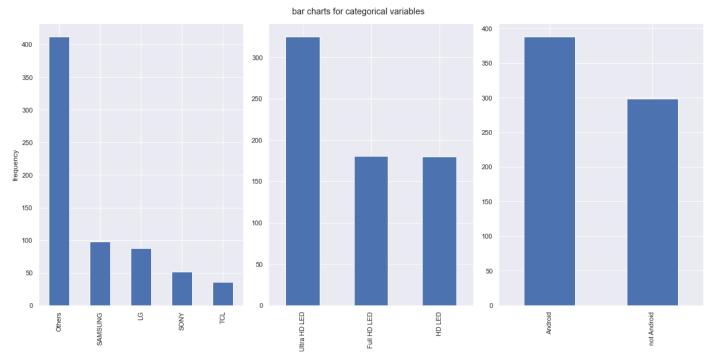
#	Colum	n Non-Null Co	unt Dtype
			_
0	brand	686 non-null	int64
1	reso	686 non-null	int64
2	size	686 non-null	int64
3	sellp	686 non-null	int64
4	origp	686 non-null	int64

5 os 686 non-null int64 6 rate 686 non-null float64

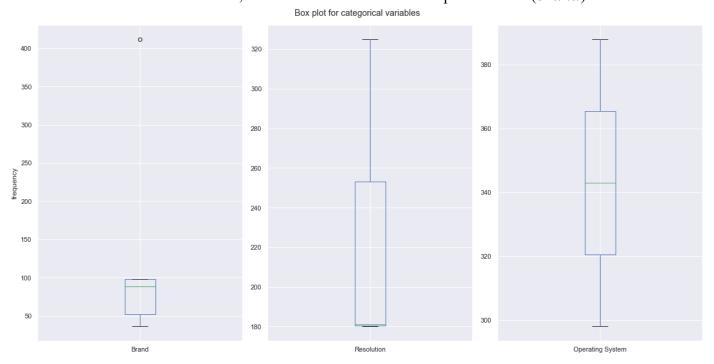
dtypes: float64(1), int64(6) memory usage: 37.6 KB

## d) Provide plots and graphs to illustrate the variables. Use bar charts and box plots to illustrate categorical variables, scatter plots to illustrate the relationships between the variables.

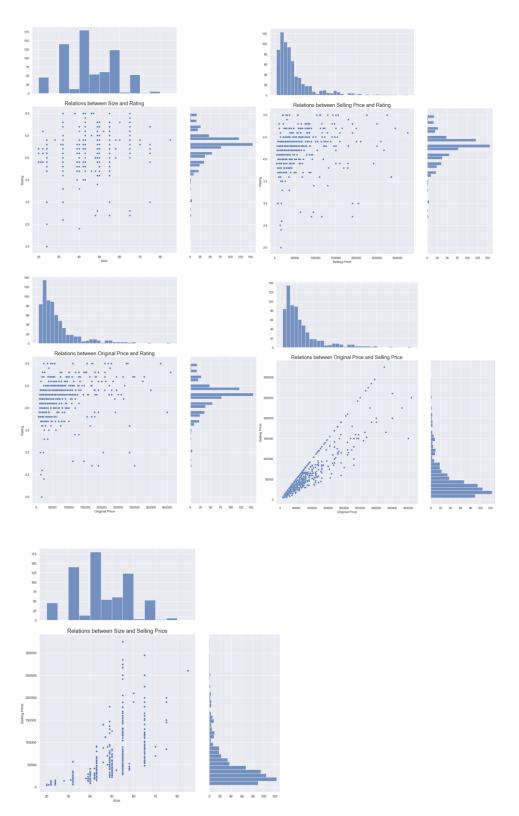
#### # for categorical variables (plz number plots)



lots of observations are from Others, which cause the outlier in box plot at Brand (brand)



illustrate the relationships between the variables (adjust the graph size, do make a short comment here)



Multicollinearity between original price and selling price; size and selling price, the latter looks quadratic

Part 1a. Classical regression analysis (40 points)

a) Write an analytical model and state the assumptions about the nature of explanatory variables and disturbances. The model should include categorical and continuous explanatory variables as discussed

#### before.

To examine how ratings (rate) can be influenced by six explanatory variables (3 qualitative and 3 quantitative), first constructing a very fundamental model as baseline, illustrated as follows:

 $rate_i = \beta_0 + \beta_1 size_i + \beta_2 sellp_i + \beta_3 origp_i + \beta_4 brand_i + \beta_5 reso_i + \beta_6 os_i + \varepsilon_i$  (1) Naively, we hope variables and error term can satisfy Gauss-Markov assumptions (A1-A4) so as to adapt simple OLS method and keep the estimator BLUE. Although the actual dataset is rare likely to strictly satisfy Gauss-Markov assumptions, it's not so bad to assume these as a baseline.

Assumptions as follows (copied form the slides):

$$E\{\varepsilon_i\} = 0, \quad i = 1, \dots, N \tag{A1}$$

$$\{\varepsilon_1, \dots, \varepsilon_N\}$$
 and  $\{x_1, \dots, x_N\}$  are independent (A2)

$$V\{\varepsilon_i\} = \sigma^2, \quad i = 1, \dots, N \tag{A3}$$

$$cov\{\varepsilon_i, \varepsilon_j\} = 0, \quad i, j = 1, \dots, N, \ i \neq j.$$
(A4)

Try to make a linear regression, well, basically explained nothing in a R2 and each variable significance sense, thankfully the overall model has a valid F score.

```
> summary(model_baseline)
call:
lm(formula = rate ~ size + sellp + origp + brand + reso + os,
     data = df
Residuals:
Min 1Q Median 3Q Max
-2.15567 -0.11105 0.04639 0.18231 0.89356
Coefficients:
                 Estimate Std. Error t value Pr(>|t|)
(Intercept) 3.969e+00 7.696e-02 51.574 < 2e-16 *** size 3.652e-03 2.441e-03 1.496 0.135059
              7.572e-07 7.578e-07
-6.053e-07 6.249e-07
sellp
                                           0.999 0.318015
origp
                                           -0.969 0.333089
               4.874e-02 1.254e-02
                                           3.888 0.000111 ***
brand
               5.404e-02 2.678e-02
4.625e-03 3.114e-02
                                            2.018 0.044004
reso
                                          0.149 0.881982
05
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
Residual standard error: 0.3502 on 679 degrees of freedom
Multiple R-squared: 0.0839, Adjusted R-squared: 0.07581
F-statistic: 10.36 on 6 and 679 DF, p-value: 5.233e-11
```

#### b) Propose a linear hypothesis and test it.

Hypothesis: TV size and brand have joint significance at 5% level.

$$H_0: \beta_1 = \beta_4 = 0$$

 $H_1$ :  $\beta_1 \neq 0$  or  $\beta_4 \neq 0$  (in later hypothesis I'll use the expression of *otherwise* for H1 unless it might leads to confusion)

F\_obs = 8.5806 > F\_cri, Pr(>F) = 0.0000 < 0.05, reject H0,  $\beta_1$  and  $\beta_4$  is significant from 0, which indicates TV *size* and *brand* do have joint significance at 5% level.

c) Propose an alternative model which can be considered as an extended version of the baseline model. Conduct F-tests to choose between the models.

Here we denote a new variable Discount Rate, which is (Original Price - Selling Price) / Original Price, disr = (origp - sellp)/origp

What's more, we convert brand into 5 dummy variables because this category variable doesn't specifically contain orders as resolution or os, which means this approach might be more appropriate, dummy variable as:

Table 2 Dummy Variables for brand

	•
Notation	Explanations
brand_0	"Others": 1, not "Others": 0
brand_1	"SAMSUNG": 1, not "SAMSUNG": 0
brand_2	"LG": 1, not "LG": 0
brand_3	"SONY": 1, not "SONY": 0
brand 4	"TCL": 1, not "TCL":

Introduce only 3 (drop brand\_0 for "Others" and brand\_4 for "TCL") to avoid perfect multicollinearity (because brand still in the regression!).

Consider these two together, we get the alternative model:

$$rate_{i} = \beta_{0} + \beta_{1}size_{i} + \beta_{2}sellp_{i} + \beta_{3}origp_{i} + \beta_{4}brand_{i} + \beta_{5}reso_{i} + \beta_{6}os_{i} + \beta_{7}disr_{i} + \beta_{8}brand_{1}l_{i} + \beta_{9}brand_{2}l_{i} + \beta_{10}brand_{3}l_{i} + \varepsilon_{i}$$
(2)

```
> model_1a_c <- lm(rate ~ size + sellp + origp + brand + reso + os
                    + disr + brand_1 + brand_2 + brand_3, data = df)
> summary(model_1a_c)
call:
lm(formula = rate ~ size + sellp + origp + brand + reso + os +
    +disr + brand_1 + brand_2 + brand_3, data = df)
Residuals:
    Min
              10
                  Median
                                 30
                                          Max
-2.15349 -0.09642 0.04903 0.16510 0.89947
Coefficients:
              Estimate Std. Error t value Pr(>|t|)
(Intercept) 3.963e+00 9.334e-02 42.463 < 2e-16 ***
size
             4.058e-03 2.441e-03
                                   1.663
                                             0.0969 .
           -5.563e-07 1.104e-06 -0.504 0.6145
sellp
           1.800e-07 8.656e-07
6.840e-03 1.550e-02
origp
                                    0.208
                                            0.8353
                                    0.441
brand
                                             0.6591
                                   1.928 0.0542
            5.113e-02 2.651e-02
reso
os
             3.150e-02
                        3.931e-02
                                    0.801
          -1.025e-01 1.145e-01 -0.895
disr
                                            0.3710
brand_1
           9.436e-02 5.457e-02 1.729 0.0842 .

9.274e-02 5.966e-02 1.554 0.1205

3.246e-01 6.812e-02 4.765 2.32e-06 ***
brand_2
brand_3
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
Residual standard error: 0.3446 on 675 degrees of freedom
Multiple R-squared: 0.1186,
                               Adjusted R-squared: 0.1056
F-statistic: 9.086 on 10 and 675 DF, p-value: 3.723e-14
```

> # add all of these above into the baseline model

Let's compare extended model with the baseline, using F-fest, which can construct hypothesis as:

```
H_0: \beta_7 = \beta_8 = \beta_9 = \beta_{10} = 0
```

```
H_1: otherwise
```

```
> # test which model to choose using F-test
 linearHypothesis(model_1a_c, c("disr=0", "brand_1=0", "brand_2=0", "brand_3=0"))
Linear hypothesis test
Hypothesis:
disr = 0
brand_1 = 0
brand_2 = 0
brand_3 = 0
Model 1: restricted model
Model 2: rate ~ size + sellp + origp + brand + reso + os + +disr + brand_1 +
    brand_2 + brand_3
          RSS Df Sum of Sq
    679 83.292
1
                   3.1582 6.6506 2.979e-05 ***
2
    675 80.134
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
```

 $F_{obs} = 6.6506 > F_{cri}$ , Pr(>F) = 0.0000 < 0.05, reject H0,  $\beta_7$ ,  $\beta_8$ ,  $\beta_9$ ,  $\beta_{10}$  are significant from 0, which indicates *disr* and 3 dummy brand variables have joint significance at 5% level, so these factors do contain information that can explain rank which baseline model omits. Ergo, the extended model is better, choose the new model.

#### Part 1b.

d) Explain why the model can be misspecified. What are the consequences of misspecification on the estimates of the model?

Well...there're dozen, especially when analyzing real-life dataset. From the above we assume all of our variables satisfy Gauss-Markov assumptions, however, it's highly unlikely.

For example, it's hard to unearth all the influential variables for rate, which would make some of them hide

in the error term, cause problems of heteroscedasticity, autoregression, endogeneity, which would make our estimator not BLUE but biased, not efficiency or inconsistency.

What's more, some of the dependent variables are highly correlated, specifically, sellp and origp are highly related, corr = 0.9233, and if we test the VIF in baseline model, it stands our suspicion, which in this case cause problems of multicollinearity. Then lots of bad things would happen like the sign of estimators, poor robustness of the model etc. (check the lecture slides for more)

```
> vif(model_baseline) # calculate VIFs, sellp = 7.235743, origp = 8.891786, suspected multicollinearity
    size sellp origp brand reso os
4.508262 7.291711 8.931353 1.298791 2.773798 1.332368
```

And also, we denote two categorical variables (brand, reso) with linear change other than lots of dummy variables, which may lead to distorted identification of their true relationship. Basically, all of the above would make our model unreliable.

You can have more comments here

#### e) Explore specification of the model

From here we move to area of CLASS 6. SELECTING THE SET OF REGRESSORS and CLASS 7. CHOOSING THE FUNCTIONAL FORM

i. various sets of explanatory variables;

Then we check the proper regressors via J-test, which means hypothesis as:

```
M2 + fitted(M1)

H_0: \delta = 0, model 1 is nested in model 2

H_1: \delta \neq 0, model 1 is not nested in model 2
```

And do the other side:

```
M1 + fitted(M2)

H_0: \delta = 0, model 2 is nested in model 1

H_1: \delta \neq 0, model 2 is not nested in model 1
```

Actually, one can write the specific regression, but I write in a lazy way, hope it's understandable.

Start with baseline model as Model 1,

Indicates Model 1 is nested in Model 2 and Model 2 is not nested in Model 1, which means switch brand to dummy variables is reasonable, and drop origp and add disr will not loss information about the regression.

Maybe try another one, drop os, the hypothesis stays the same as above,

Also, model 1 nested in model 2 and model 2 do not nested in model1, which indicates os is not that important for our regression. Which makes sense, few customer would compare Android or other os like Linux when shopping.

Then why not dropping more?

Well from here the result is inconclusive, both models are not nested in each other.

Non-nested F test cannot be adapted here consider the perfect multicollinearity between brand and brand dummies.

J-test indicates dependent variables like size, sellp, reso, disr, brand\_1, brand\_2, brand\_3, brand\_4 contains enough information from the baseline model, which means we find the variables for regression more properly.

#### ii. linear vs. non-linear form of the model;

Using PE test to specific whether to use linear or non-linear form of model,

Inconclusive for PE test, we turn to economic institution, the value of rate is more straightforward than the percentage one, so naively we stay with the original model. Add more here

#### iii. Ramsey test;

using the model rate ~ size + sellp + reso + disr + brand\_1 + brand\_2 + brand\_3 + brand\_4, data = df #

#### Convert it to regression form

p-value = 0.3944 > 0.05, cannot reject H0,  $\hat{rate}^2$  is not significant from 0 in 5% level, the linear form of the model is valid.

#### iv. Chow test.

Write something about chow test, like hypothesis here

Test whether there's a structure break within os,  $p_value = 0.7308$ ,

Inference: We cannot reject the null hypothesis ->> There is not a structural break

f) Conduct tests or procedures not listed above if you find them relevant;

#### add something here

g) Using steps of Part 1b choose the final model. Write down an equation with estimated parameters that respects to the chosen model. Interpret the coefficients.

Final model:

$$rate_{i} = \beta_{0} + \beta_{1}size_{i} + \beta_{2}sellp_{i} + \beta_{3}reso_{i} + \beta_{4}disr_{i} + \beta_{5}brand_{1} + \beta_{6}brand_{2} + \beta_{7}brand_{3} + \beta_{8}brand_{4} + \varepsilon_{i}$$

$$(3)$$

```
> model_final <- lm(rate ~ size + sellp + reso
                     + disr + brand_1 + brand_2 + brand_3 + brand_4, data = df)
> summary(model_final)
call:
lm(formula = rate ~ size + sellp + reso + disr + brand_1 + brand_2 +
    brand_3 + brand_4, data = df)
Residuals:
              1Q Median
                                   3Q
-2.14871 -0.09677 0.05072 0.16802 0.90273
Coefficients:
              Estimate Std. Error t value Pr(>|t|)
(Intercept) 3.973e+00 7.385e-02 53.801 < 2e-16 ***
size 4.415e-03 2.279e-03
                                     1.937
                                               0.0532 .
            -3.531e-07
sellp.
                        4.481e-07
                                     -0.788
                                              0.4310
                                     1.874
            4.928e-02 2.630e-02
                                              0.0613 .
reso
            -8.631e-02 8.164e-02 -1.057
7.509e-02 4.349e-02 1.727
disr
                                               0.2908
brand_1
                                               0.0847
            8.171e-02 4.415e-02
                                     1.851
brand_2
                                               0.0646
            3.332e-01 5.241e-02
2.376e-02 6.129e-02
brand_3
                                     6.358 3.75e-10
                                     0.388 0.6983
brand_4
Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' '1
Residual standard error: 0.3442 on 677 degrees of freedom
Multiple R-squared: 0.1177, Adjusted R-squared: 0.1073
F-statistic: 11.29 on 8 and 677 DF, p-value: 4.459e-15
```

#### Interpret the coefficients here

#### Part 2. Violations of other assumptions (30 points)

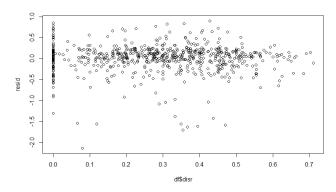
a) Explain why multicollinearity can be a problem in general and, in particular, in the final model you have chosen. Test your model for multicollinearity. If there is a problem of multicollinearity, try to solve it.

Make it specific, copy paste some theory

Quite suspect the relationship between sellp and origp and disr, our previous work has tried to reduce such effect with several methods, so in the final model there's not suspicious multicollinearity.

b) Explain what the consequences of heteroscedasticity of residuals for OLS estimates are. Test for heteroscedasticity and make a conclusion. If there is heteroscedasticity describe approaches to deal with it. Run an estimation that provides better than OLS estimates if needed. Provide comments on the resulting estimates of the parameters and standard errors.

Make it specific, copy paste some theory



#### Goldfeld Quandt Test passed

#### Breusch Pagan Test passed

#### White Test, passed

c) Write the best model after all the steps of the analysis. Provide comments on the interpretation of the coefficients and goodness-of-fit. Are the stated in Introduction hypotheses confirmed by empirical evidence?

You know what to do next

#### Conclusion (15 points)

Provide a conclusion and a discussion to the analysis performed. Namely:

- a) State the problem and the hypotheses you have investigated;
- b) Briefly describe the features of data you have used;
- c) Make salient the features of the model you have built;
- d) Describe the results you have found. Do they support or contradict the stated hypothesis?
- e) Could your results be applied for policy making?

```
Appendix (5 points)
With a .ipynb file and a .r file
```

I believe you guys can make this, good luck!