

Corrective Action Request Form (CAR) pt 2 (IMD031 Rev.1)

CAR No

14

Corrective Action Request Form (CAR)Corrective Action Request Form (CAR)
(IMD031 Rev.1) - 14.pdf**Respond by Date**

30/09/2023

Root Cause of Problem: (Required for all corrective and preventive issues; optional for suggestions for improvement)

Action Plan: (Actions taken to eliminate root cause, resolve issue and prevent recurrence)

The management team will continue to make note of any customer feedback and review at the Management Reviews. The introduction of an ERP system which is currently being investigated will allow us to record this feedback against each customer, making the recording easier but in the meantime, we will carry on recording it manually.

Feedback to employees is key. As a result, an agenda item to discuss customer feedback has now been added to the HSEQ Meeting which all employees attends. IMD030 now updated with this.

Supporting Information

IMD030 HSEQ Meeting Form.docx

Date Action Completed

27/09/2023

Completed by

Lee Payne