Janelle Delbello

Instructional Designer

PROFILE

I believe in making learning accessible, exciting, and effective for everyone. My past educational experience has taken me across the world and has taught me to be adaptable, innovative and creative. I am passionate about people and love challenging myself to create connections with others through instructional design.

CONTACT

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TOOLS

Articulate Storyline	
Articulate Rise	
Adobe Captivate	
Adobe Illustrator	
Adobe Photoshop	
Adobe InDesign	
Desire2Learn LMS	
Moodle LMS	
Microsoft Office	

SKILLS

Instructional design
E-learning authoring
Curriculum development
Training facilitation
Technical writing

CERTIFICATES

Mental Heath First Aid American Sign Language 101 DELF B2 (French Diploma) DAEF (French exchange, Lyon)

EDUCATION

Master of Arts in Education: Instructional Technologies

San Francisco State University, San Francisco, CA 2018 (expected)

Professional Writing Certificate (Business & Technical Writing)

University of Calgary, Calgary, AB 2018

Bachelor of Education: Modern Languages (French)

University of Lethbridge, Lethbridge, AB 2014 – 2015

Bachelor of Arts: French

University of Lethbridge, Lethbridge, AB 2008 – 2012

EXPERIENCE

Instructional Design/Technical Curriculum Writer Intern

Intuitive, Sunnyvale, CA May 2018 - Present

- Used an iterative design approach to create and facilitate instructor-led training on current products for diverse internal audiences
- Re-designed self-paced online compliance training for Intuitive employees, applying multimedia design best practices and current visual brand language
- Collaborated with instructional media specialists to create relevant assets for use in training offerings including; photos, videos, vector art and voice recordings
- Worked alongside instructional design specialists to analyze performance needs and create engaging training offerings to meet tight deadlines

Teaching & Learning Coordinator

University of Calgary Haskayne School of Business, Calgary, AB May 2016 – July 2017

- Supported Haskayne faculty in the development of curriculum, course materials and assessments using current educational technology and methodology
- Performed quality assurance analysis of course materials, outlines and assessment tools for various business undergraduate and graduate courses
- Served as product subject matter expert for Desire2Learn LMS through the creation of training and job aids and by providing troubleshooting support
- Championed the implementation of new processes for recruiting, hiring, training and providing ongoing support to Undergraduate and MBA Teaching Assistants

Teacher

Connect Society, Calgary, AB August 2015 – May 2016

- Utilizing educational best practices; designed, developed and executed an extensive curriculum focused on total communication and social development for children who are deaf
- Composed Individual Program Plans (IPPs) for each child, communicated goals and strategies to parents & oversaw the achievement of year-long learning goals
- Engaged with specialists, program administrators, parents and stakeholders to best meet the social and language needs of all students