



Lee Boon Tat

Frontend Developer/Software Application Support

Experience

KEX Express

2022 Feb - 2024 Jan

- Diagnose and resolve software-related issues through effective troubleshooting and analysis to end-users, resolving technical issues promptly and efficiently while work closely together with developer team & system analyst.
- Research and identify alternative solution through users feedback on application bugs.
- Gather user feedback on application bugs and enhancement requests to prioritize improvements with internal team.
- Offer 3 level support for incidents based on expertise, resolving issues effectively and efficiently.

Self-Employer Freeze Zone

2021

Fusionex Group MEAN Stack Developer

2020

- Responsible web/mobile application front end feature production and backend maintenance.
- Developed and maintained web applications using Angular Typescript for front-end functionality.
- Created RESTful APIs using Node.js and Express to facilitate communication between the front-end and back-end.
- Integrated MongoDB databases, ensuring data integrity and efficient retrieval.
- Conducted troubleshooting and debugging of applications to identify and resolve issues.
- Participated in Agile development processes which implemented application new feature into production phase with Angular framework.

ABeNA Consultants

2014-2015

- Responsible on individual and team assignment based on client requirements and design using AutoCAD.
- Responsible paperwork from government to end-user by settlement of house/office design approve.

Super Ceramic Sdn Bhd

2013-2014

- Follow up latest status between client and vendor which provide advice to end-user current furniture design compatible with items on display on shop.

Contact



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<https://www.linkedin.com/in/lee-b-25404b294>



<https://github.com/Leemichael94>

Objective

Details-oriented and highly skilled Software Application Support professional with 2 years of experience in troubleshooting and resolving software application issues.

Adapt at providing exceptional training customer support and collaborating with cross-functional Thailand IT teams to ensure optimal software performances.

Brainstorm with team throughout project is my personal strength soft skill.

Education

- Bachelor’s Degree Information System
Sunway University Malaysia in collaboration with
Lancaster University, United Kingdom 2018
- Sijil Pelajaran Malaysia (SPM)
SMJK Kwang Hua 2012

Skill & Language

Frontend Development

- Javascript
- Typescript
- Angular
- HTML/CSS

Backend Development/ Tools

- MSSQL/TSQL
- NodeJS/expressJS
- RStudio
- POSTman

Reference

Tung Chee Wei (Senior Developer)

0194112422