



Lee Boon Tat

Frontend Developer/Software Application Support

Experience

KEX Express (Junior Software Application Support)

2022 Feb - 2024 Jan

- Responsible diagnose and resolve software-related issues through Zendesk troubleshooting data log and analysis to end-users while work closely together with developer team & system analyst.
- Research and identify alternative solution through users feedback on application bugs include Postman tools test API request.
- Gather client CRM team feedback on application bugs and enhancement requests to prioritize improvements with ICT team.
- Offer 3 level support for incidents based on MSSQL and TSQL expertise, resolving issues effectively and efficiently.

Self-Employer Freeze Zone (Stall Partnership)

2021

- Co-founded and operated a successful food stall, handling daily operations, inventory management, and customer services within small team.
- Developed a focused and appealing menu, adapting recipes based on customer feedback and seasonal ingredients.
- Handling budgeting and cash management, tracking expenses and building loyal customer base.

Fusionex Group (MEAN Stack Developer-Internship)

2020 April - 2020 Oct

- Responsible web/mobile application front end feature production and backend maintenance.
- Developed and maintained web applications using Angular Typescript for front-end functionality.
- Created RESTful APIs using Node.js and Express to facilitate communication between the front-end and back-end.
- Integrated MongoDB databases, ensuring data integrity and efficient retrieval.
- Conducted troubleshooting and debugging of applications to identify and resolve issues.
- Participated in Agile development processes which implemented application new feature into production phase with Angular framework.

ABeNA Consultants (Association assistant)

2014-2015

- Responsible on individual and team assignment based on client requirements and design using AutoCAD.
- Responsible paperwork from government to end-user by settlement of house/office design approve.

Contact



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<https://www.linkedin.com/in/lee-b-25404b294>



<https://github.com/Leemichael94>



<https://lbtweb.netlify.app>

Objective

Details-oriented and highly skilled Software Application Support professional with 2 years of experience in troubleshooting and resolving software application issues.

Adapt at providing exceptional training customer support and collaborating with cross-functional Thailand IT teams to ensure optional software performances.

Brainstorm with team throughout project is my personal strength soft skill.

Experience

Super Ceramic Sdn Bhd (Supervisor Assistant)

2013-2014

- Follow up latest status between client and vendor which provide advice to end-user current furniture design compatible with items on display on shop.

Education

Bachelor's Degree Information System

Sunway University Malaysia in collaboration with
Lancaster University, United Kingdom 2018

Sijil Pelajaran Malaysia (SPM)

SMJK Kwang Hua 2012

Skill & Language

Frontend Development

Javascript

Typescript

Angular

HTML/CSS

Backend Development/ Tools

MSSQL/TSQL

NodeJS/expressJS

RStudio

POSTman

Reference

Tung Chee Wei (Senior Developer)

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