



# Lee Rozen

## Personal info

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 Emek Hefer

## Education

Industrial Engineering and Management  
3rd year student (BSc.)

Ruppin Academic Center

## Skills

C++ | C# | SQL

Microsoft Office Excel - Advanced Level

Analytical Skills

Forward-thinking approach

Human Relations

Problem-Solving

Detail-oriented

Creativity

## Languages

Hebrew - Native Speaker

English - High Level

A highly motivated student, eager to learn and grow with problem-solving attitude, ability to self-manage tasks and meet deadlines, beside being dedicated to quality and a team player.

Seeking for first step into the technology and management world.

## Work Experience

**Substitute teacher, Ministry of Education (Part-Time), Emek Hefer**

February 2022 – Present

**Banker, Hapoalim Bank, Nesher (call customer service center)**

May 2020 - June 2021

During the period, several positions were filled due to promotions:

- Customer services, including achieving the time goals required.
- Training team- conducted hands-on training for new employees, actively involved in their practical preparation, and administered grades and professional evaluations throughout the qualification process.
- Senior team- managing of multiple tasks simultaneously while engaging with various organization entities; provided professional consultation for bankers on real-time service; authority and role of manager (from both customer and organizational points).

## Volunteering

**Programming Lessons Instructor for Girls, AliceCode**

December 2022 - Present

- Teaching core programming and software concepts by teaching the "Scratch" platform in a class of 15-20 young girls.
- Manage real-time activities and formulate lesson schedules aligned with project levels and time of making each one.
- Collaborated closely with a co-instructor and field coordinator, working as a team to manage ongoing tasks and making brainstorming to find solutions and new ideas for the program.
- Mentoring and empowering the group; ongoing follow-up self-tasks.

## Military Service

**Information Security, With Skill of Investigations for Providing Classifications, at Intelligence Corps**

December 2015 - December 2017

- Investigation of soldiers, including officers and reserves (in different ranks and from a variety of units), who intended to be in a classified position.
- Promotion to an inspector role that included authority to provide initial approval for classification based on professional diagnosis, technical assessments and investigation findings.
- Managing the list of candidates for investigations and coordinating the investigation schedule.