

# LEE A VILLATORO

## UX/UI DESIGNER

### SUMMARY

As a UX Designer, I've learned that good design is not only visually appealing, but more importantly it is intuitive and easy to use. As an experienced hospitality professional, I've learned that the best way to understand and empathize is through listening and research. I hope to combine my experience, knowledge and skills to create solutions that will have a positive impact on people's lives.

### CONTACT INFORMATION

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### EDUCATION

#### IRONHACK

UX/UI Design - 2019  
Ironhack Scholarship Recipient  
Immersive UX/UI Design bootcamp in Miami. (400+ hours)

#### MARINE MERCHANT SCHOOL

Honduras - 2010

### AWARDS

In June of 2019, I was chosen out of 2500+ applicants and awarded a partial Scholarship by Facebook to attend Ironhack's User Experience/ User Interface Design program.

### LANGUAGES

English  
Spanish

### MY EXPERIENCE

#### Back and body medical - Administration Assistant

**New York - January 2019 - October 2019**

- Maintained and organized numerous office files
- Constantly updated the company's contact and mailing lists
- Monitored ongoing marketing campaigns

#### Holland America Line - International Guest Relations

**July 2016 - May 2018**

- Translate all the written material for international guest on board
- Schedule meetings and set up appointments
- Handling a cash float and currency exchanges

#### Norwegian Cruise Line - Guest Relations Associate

**February 2015 - May 2016**

- keep records of room availability and guests accounts, manually or using computers
- Verify Guest credit, and establishing method of payment for the accommodation
- Worked as Embarkation Clearance Officer - 2 contracts

### SKILLS & DESIGN TOOLS

Usability Testing  
UX Skills  
User Research  
Lean UX  
Agile Methodology  
Rapid Prototyping  
Wireframing



### SOFT SKILLS

Good Communication Skills  
Creative  
Hustler  
Positive  
Persistent