

LEE A VILLATORO

UX/UI DESIGNER

SUMMARY

As a UX Designer, I've learned that good design is not only visually appealing, but more importantly it is intuitive and easy to use. As an experienced hospitality professional, I've learned that the best way to understand and empathize is through listening and research. I hope to combine my experience, knowledge and skills to create solutions that will have a positive impact on people's lives.

CONTACT INFORMATION

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EDUCATION

IRONHACK
UX/UI Design - 2019
Ironhack Scholarship Recipient
Immersive UX/UI Design bootcamp in Miami. (400+ hours)

MARINE MERCHANT SCHOOL
Honduras - 2010

AWARDS

In June of 2019, I was chosen out of 2500+ applicants and awarded a partial Scholarship by Facebook to attend Ironhack's User UX/UI Design program.

LANGUAGES

English
Spanish

MY EXPERIENCE

Back and body medical - Administration Assistant

New York - January 2019 - October 2019

- Maintained and organized numerous office files
- Constantly updated the company's contact and mailing lists
- Monitored ongoing marketing campaigns

Holland America Line - International Guest Relations

July 2016 - May 2018

- Translate all of the written materials for international guests on board
- Schedule meetings and set up appointments
- Handling a cash float and currency exchanges

Norwegian Cruise Line - Guest Relations Associate

February 2015 - May 2016

- Keep records of room availability and guests accounts, manually or using computers
- Verify guest credit and establish methods of payment for the accommodation
- Worked as Embarkation Clearance Officer - 2 contracts

SKILLS & DESIGN TOOLS

Usability Testing
UX Skills
User Research
Lean UX
Agile Methodology
Rapid Prototyping
Wireframing



SOFT SKILLS

Good Communication Skills
Creative
Hustler
Positive
Persistent