

WHY YOU NEED TO SUBMIT A PAYSLIP WITH AN INCOME PROTECTION CLAIM

Payslips are a standard requirement for all disability claims. The payslip must indicate your income at the date of your disability.

1. What information does Old Mutual Group Assurance require on the payslip?

Please ensure that the payslip is clearly legible, and includes the following information:

- The employee's name and ID number / date of birth
- The payment period
- The basic salary
- The payslip should indicate whether the employee is a weekly or a commission earner
- The employee's total cost to company.

2. Why does Old Mutual require payslips?

There are many considerations when we calculate an income protection benefit, including:

- The correct salary at the exact date on which you became disabled.
- Increases to your salary before or after you became disabled.
 - Any limitations that may apply to your benefit eg most policies will pay the benefit structure, limited to the employee's
- total cost to company
- Deductions that should be made from your disability benefit (especially if we are paying the benefit to you directly, and not via your employer).



A Payslip is necessary for the submission of an Income Protection claim. For a checklist of other required documents, visit our website.



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