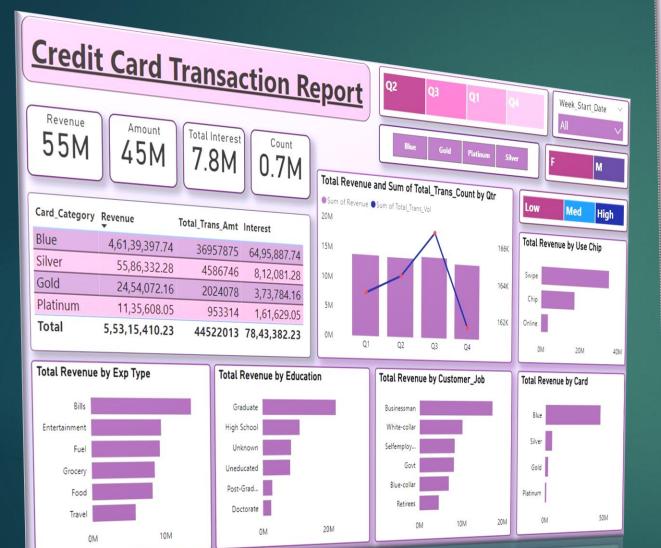
Credit Card

WEEKLY STATUS REPORT



Credit Card Customer Report Q2 Revenue Week Start Date Income Total Interest 46M 479M Revenue by AgeGroup 6M 3.19 Revenue by Week Gold Platinum Silver 30-40 Total Interest Incom 64,01,617.03 8,82,560.03 6714 1,15,32,851.78 16,72,014.78 12226 74,48,613.44 10,57,422.44 8172 Retirees Selfemployeed 78,01,397.19 10,56,306.19 7130 86,12,558.75 12,22,383.75 8981 4,61,39,397.74 64,95,887.74 47881 Top 5 state Revenue by Marital_Status Revenue by Dependent Revenue by Education Revenue by IncomeGroup Gradu... 8M 11M High S... 4M 5M Unkno... 3M 4M Med 8M 7M Unedu... 3M 4M Post-G... Unkn... Doctor... 2M 2M NJ 2M

Content

- 1. Project Objective
- 2. Data from SQL
- 3. Data Processing and DAX
- 4. Dashboard and insights

Objective

► To develop a comprehensive credit card dashboard that provides real time insights into key performance metrics and trends, enabling stakeholders to monitor and analyze credit card operation effectively.

Data from SQL

- Create tables in SQL
- 2. Import CSV file in SQL
- 3. Get data from SQL database in Power BI

DAX Queries

```
AgeGroup = SWITCH(
  TRUE(),
    customer[Customer_Age]<30,"20-30",</pre>
    customer[Customer_Age]>=30 && customer[Customer_Age]<40, "30-40",</pre>
    customer[Customer_Age]>=40 && customer[Customer_Age]<50, "40-50",</pre>
    customer[Customer_Age]>=50 && customer[Customer_Age]<60, "50-60",</pre>
    customer[Customer Age]>=60,"60",
    "Unknown"
IncomeGroup = SWITCH(TRUE(),
customer[Income]<35000,"Low",</pre>
customer[Income]>=35000 && customer[Income]<70000,"Med",</pre>
customer[Income]>=70000,"High",
"Unknown"
```

DAX Queries

```
Revenue = credit_card[Annual_Fees]+ credit_card[Total_Trans_Amt] +
credit card[Interest Earned]
weeknum2 = WEEKNUM(credit_card[Week_Start_Date])
Current_week_revenue = CALCULATE(
    SUM(credit card[Revenue]),
    FILTER(
        ALL(credit card),
        credit card[weeknum2]=MAX(credit card[weeknum2])))
Previous_week_revenue = CALCULATE(
    SUM(credit card[Revenue]),
    FILTER(
        ALL(credit card),
        credit card[weeknum2]=MAX(credit card[weeknum2])-1))
```

Project Insights (52 Week, 24 Dec)

WoW change:

- Revenue decreased by 12.8%,
- Total Transaction Amt & Count increased by 1.68% & 1.78%
- Customer count increased by 1.62%

Overview YTD:

- Overall revenue is 55M
- Total interest is 6M
- Total transaction amount is 37M.
- Male customers are contributing more in revenue 25.7M, female 20.4M
- Blue & Silver credit card are contributing to 93% of overall transactions
- TX, NY & CA is contributing to 73.24%
- Overall Activation rate is 57.5%
- Overall Delinquent rate is 6.07%

THANK YOU