

## **USER TESTING SESSION**

### **Description of task list**

The tasks asked of the user were designed to test each page of the website. The following is the task list:

1. From the homepage find the IBM workshop and look at this workshops content.
2. Find any other workshop from the IBM page and look at the pictures associated with this workshop
3. Navigate to the student's page belonging to Des Murphy and find his email address.
4. From Des Murphy's page, navigate to the student page of Diarmuid Sullivan.
5. Find out information about the Web development module.
6. From the Web development page, navigate to any other coursework page.
7. Find the contact information.
8. Navigate to the about page of the website.
9. Return to the homepage.

### **Description of test session**

Our group used 3-4 users to test our design. We recorded the session with pen and paper and also used video recording and photos to get a good indication of the user interaction with the prototype. The users were asked to think aloud as they completed each task. We asked the users to describe the process of landing on the Homepage and trying to understand the information the site was giving to them. They were also asked to be clear and expand on any problems, issues or behaviours they found during the session. The test was carried out with the user sat at a laptop and having interaction with one or two group members through feedback during the tasks. At the end of each session we asked the user to talk through their thoughts of the prototype and to state any other issues that they had. They were also asked for a summary and overall view of the prototype and the tasks themselves.

### **Summary of Feedback**

For the most part the users completed the tasks asked of them without much trouble. The feedback we received highlighted to us that our layout was very clear and they had no major issues with the design. The users most needed option in our design was a dropdown option from the navigation bar to allow faster access to all the areas of the website. A preference to have the social media section of the website located to the top of the website next to the search bar area was highlighted from the tests. Also a need for a clearer way back to the homepage was expressed by users. Finally, the tag system we had implemented on pages such as Students and Coursework was not used for easier navigation like we had hoped. Instead the users used the navigation bar at the top of the website.

### **Re-design recommendations**

- Have a clear homepage logo or navigation.
- Website logo to be return to homepage option.
- Home button to return to homepage.
- Hovering feedback on DMD logo to make user aware of homepage navigation once clicked. Possible merging of about page and homepage.
- Social media area to be situated in the navigation area.
- Change tags in the student and course work pages to dropdown or multiple images to choose from.
- Final Year Projects as the main focus of student's page