

# SHANNON LEE

UX/UI Designer with a B.S. in computer science. 5+ years of industry experience in UI/UX and software engineering.

Creative, compassionate, and cooperative. Passionate about building intuitive, compelling products to improve usability and customer retention.

## EXPERIENCE

### Webserv

#### Design Supervisor

Sep 2023 - Present

- Inherited the same responsibilities as UI/UX Designer & Developer
- Retained a 100% customer satisfaction rating by managing stakeholder expectations and feedback to deliver cost-effective and high quality products
- Increased department revenue by 50% through establishing a system for inter-departmental work, optimizing team roles and responsibilities for better efficiency, and managing project priorities and deadlines

#### UI/UX Designer and Developer

Nov 2022- Sep 2023

- Developed brand identities by working with clients to determine their brand personality, unique vision, and target audience
- Designed and developed responsive websites
- Enhanced site usability and user experience with site audits and user flows


### Informatix, Inc.

#### Software Engineer (Full-Stack)

Apr 2018- Oct 2021

- Code maintenance and made point-changes to the company's code base.
- Created a SaaS application redesign for front-end and back-end using Angular, Java, and various AWS services such as AWS Cognito and AWS Amplify.
- Created high-fidelity wireframes in Figma using the Clarity design system and a pattern library for the redesign.

 shannontlee96@gmail.com

 (916) 903-4477

 linkedin.com/in/shannon-t-lee

 shannonl.me

## SKILLS

Visual Prototyping	Atomic Design
Wireframing	Interaction Design
Usability Testing	UI Design
Heuristic Evaluation	UI Animation
User Testing	User Personas,
User Research	Responsive Design
Competitive Research	Visual Design
Branding/Style Guides	User Experience Design

## TOOLS

Python	HTML5
Java	CSS
C++	Javascript
SQL	JQuery
Unity	Bootstrap
	Figma
	Adobe Creative Suite

## EDUCATION

### Bachelor of Science, Computer Science

University of California, Irvine June 2018

### Certificate, UI/UX

University of California, Irvine, Division of Continuing Education July 2022