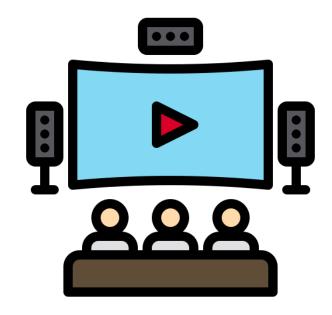


Rockbuster Stealth Data Analysis

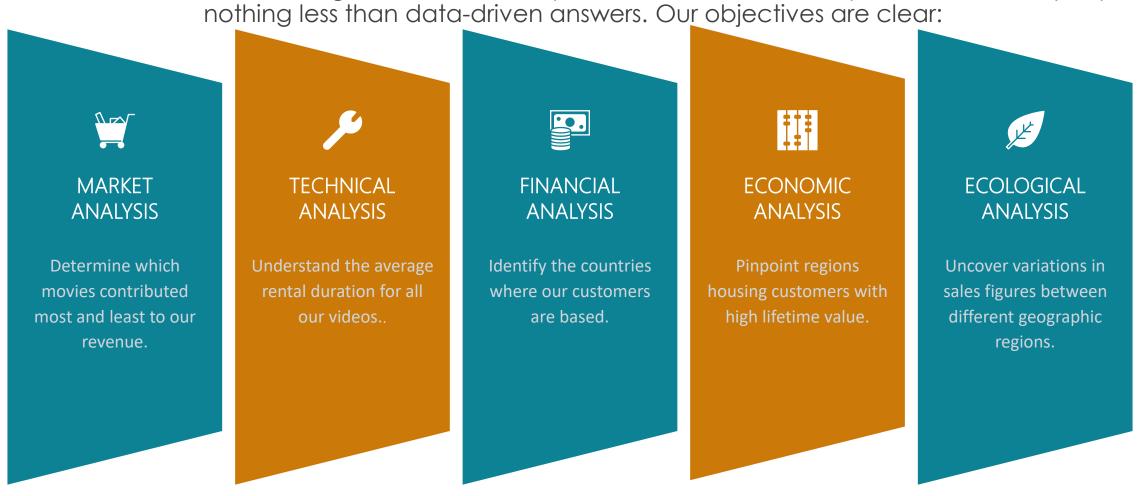
Introduction

- Welcome to the Rockbuster Stealth Data Analysis presentation.
 Today, we embark on a journey through the world of data-driven insights that will shape the future of Rockbuster Stealth LLC. In an era where the landscape of entertainment is rapidly evolving, the Rockbuster Stealth Management Board has turned to data analytics to guide its path forward.
- Rockbuster Stealth, once a global movie rental giant, now faces formidable competition from the likes of Netflix and Amazon Prime. The challenge is clear: how does a company with a rich history and a treasure trove of movie licenses not only survive but thrive in the digital age? The answer lies in leveraging our vast reservoir of data to inform our strategic decisions.



Our Objectives: A Data-Driven Strategy for 2020

The Rockbuster Stealth Management Board has posed a series of critical questions, and they expect nothing less than data-driven answers. Our objectives are clear:



Data Overview

1,000

Count of movies

3-7 days

Range of rental duration

2.98

Average rental rate

29.99/9.99

Maximum/minimum replacement cost

PG-13

Most occurring movie rating

599

Count of customers

4.99

Maximum rental rate

185/46

Maximum/minimum length of movies

19.984

Average replacement cost

Sports

Most popular movie_category

5 days

Average rental duration

0.99

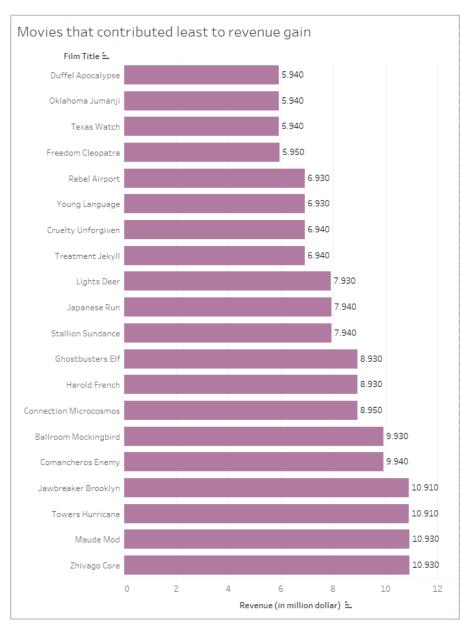
Minimum rental rate

115.272

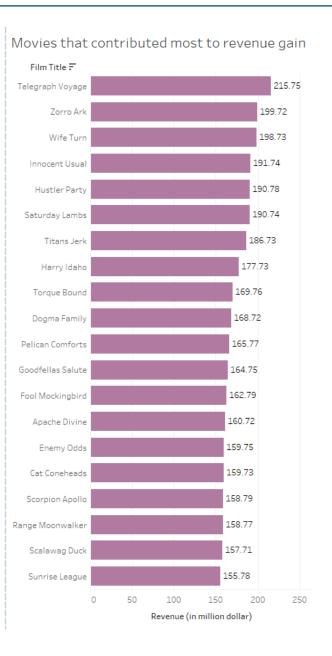
Average of length of movies

2006

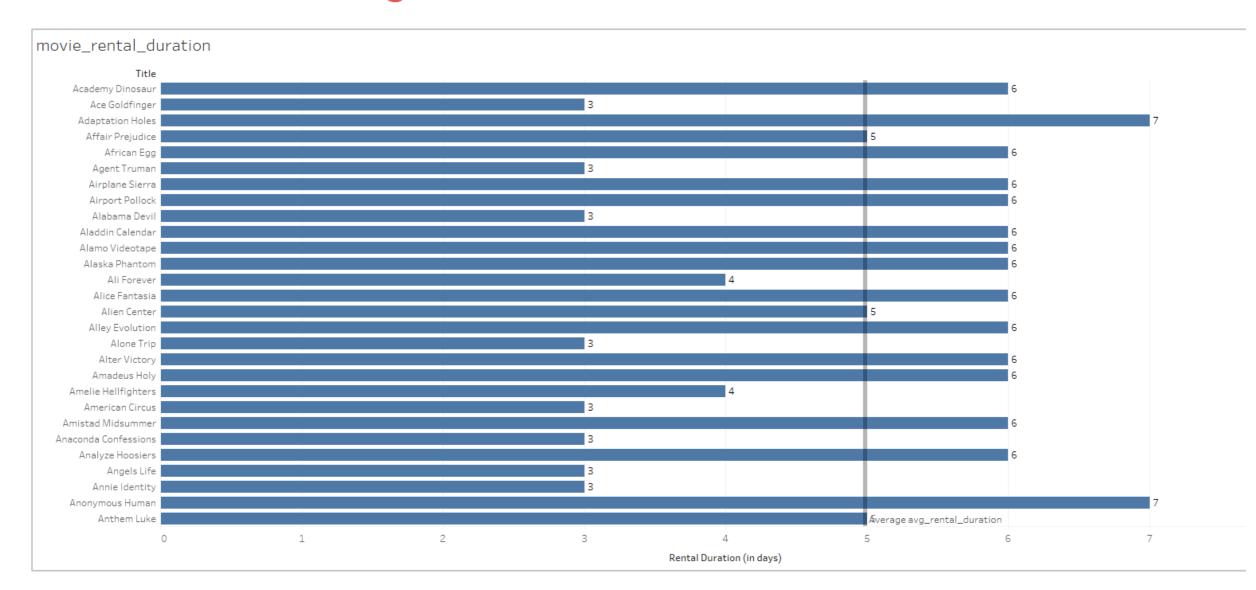
Releasing year of movie



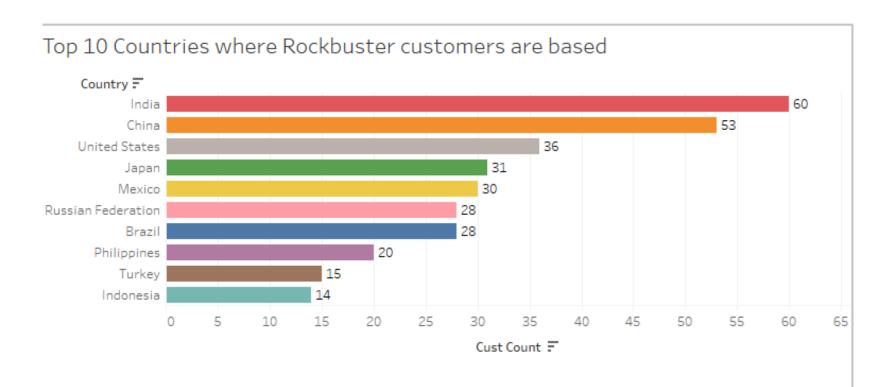
Which movies contributed the most/least to revenue gain?



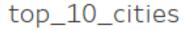
What was the average rental duration for all videos?

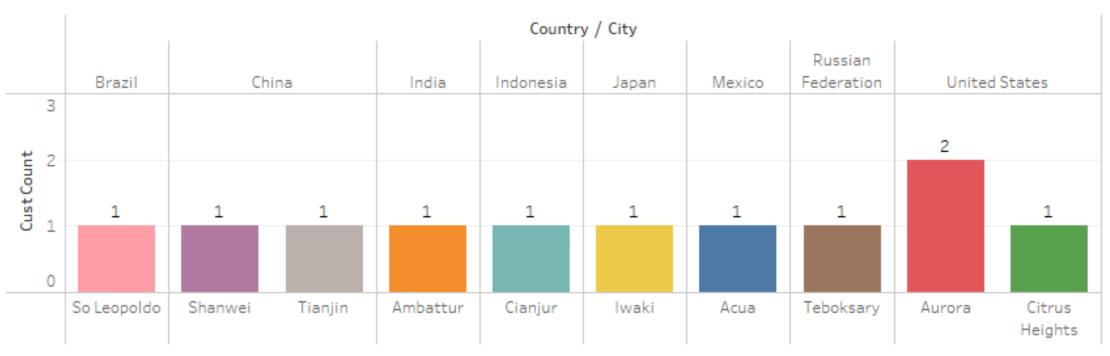


Which countries are Rockbuster customers based in?



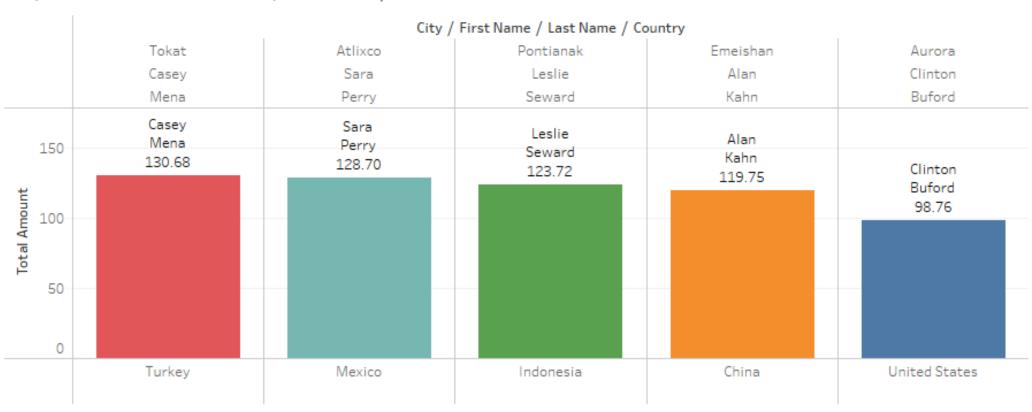
Top 10 cities of top 10 countries





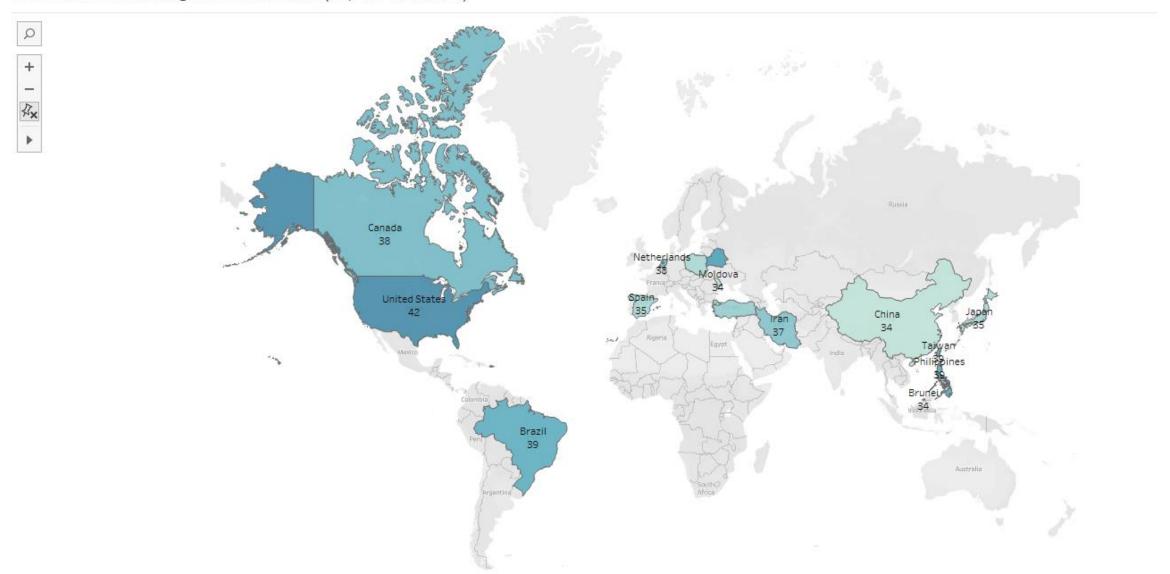
Top 5 customers of top 10 cities/countries

Top 5 customers from top 10 cities/countries



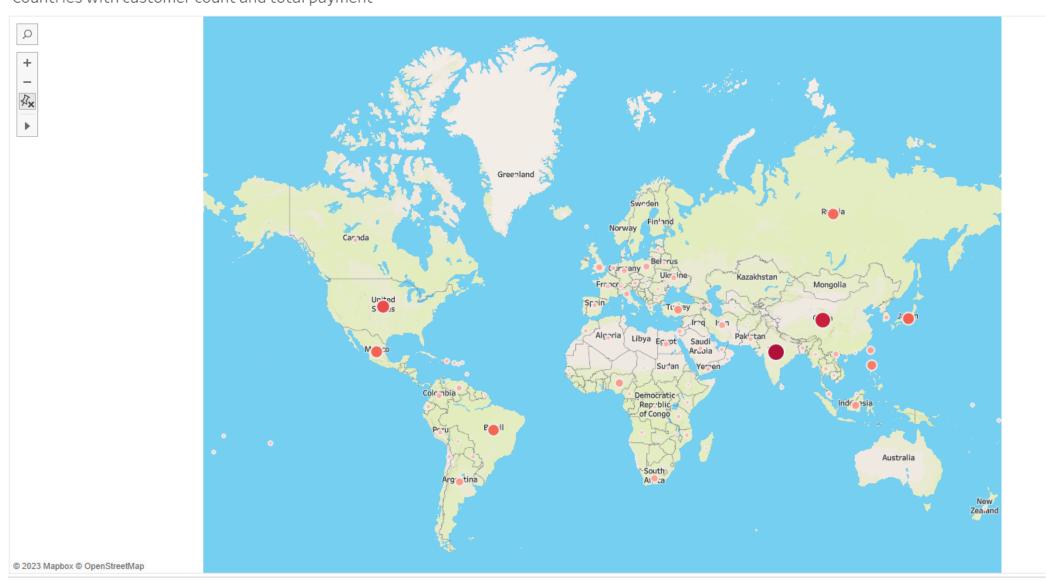
Where are customers with a high lifetime value based?

Customers with a high life time value(top 25 % shown)



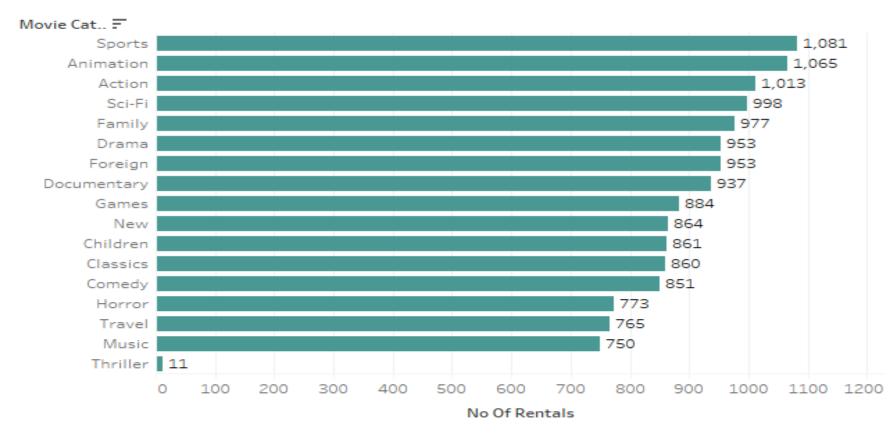
Do sales figures vary between geographic regions?

Countries with customer count and total payment



What is the most popular movie category?

popular_movie_category



Recommendations

- Since top films like "Telegraph Voyage" bring in significantly more revenue, acquire more copies of top performers to meet demand.
 Also consider variable pricing for high demand titles.
- Average rental duration has been steady at 5 days for years maintain this duration for now rather than extending. It balances utilization and inventory turnover.
- India represents the largest customer country localize marketing efforts and promotions here to drive growth. Also expand marketing in other high potential countries.
- High lifetime value customers are concentrated in Europe provide special promotions like discounts or bonus movies to increase retention.
- Sales vary greatly by region with Canada lagging focus marketing to increase share in underperforming regions. Also adjust catalog and pricing locally.
- Build out customer profiling and segmentation capabilities combining behavioral and demographic data to better target promotions.
- Establish real-time data pipelines from sources like web traffic, subscriptions, and customer engagement to enable responsive decision making.
- The core focus should be on optimizing catalog, pricing, marketing targeting, and data-driven agility to maximize the opportunity as Rockbuster transitions to online rental.

Next steps

Catalog Optimization

- Remove consistently underperforming titles from catalog
- Implement demand-based dynamic pricing for new releases or popular titles
- Curate genres and collections to improve discovery

Customer & Market Growth

- Offer special promotions like free trials for high lifetime value customers
- Increase marketing in high-potential countries through localization
- Adjust catalog and pricing strategy for underperforming regions
- Build customer analytics capabilities combining behavioral and demographic data.

Decision Agility

- Establish real-time reporting for key metrics like revenue and customer engagement
- Develop interactive self-serve dashboards empowering managers to analyze data
- Implement workflows to quickly action and test data-driven insights
- Continuously optimize recommendations as new data comes in



Link to Tableau visualization: <u>Task 3.10 | Tableau Public</u>