Sean Mark Rey T. Teja

09934673362 | Tandang Sora Quezon City | seanteja@gmail.com
Portfolio : seanteja.vercel.app

PROFESSIONAL SUMMARY

Computer Engineering graduate with practical experience in IT technical support, network configuration, and backend development. Skilled in configuring and maintaining network devices, managing support tickets through GLPI, and performing hardware upgrades and troubleshooting. Familiar with Next.JS, PostgreSQL, and Firebase, with foundational knowledge in AWS Cloud and Linux system administration. Committed to delivering reliable technical solutions and continuous improvement in system performance.

EDUCATION

Bachelor of Science in Computer Engineering
STI College Munoz EDSA, 2021–2025
Cum Laude

Senior High School (STEM Track)
STI College Munoz EDSA, 2019–2021

SKILLS

- Hardware Maintenance & Upgrades: RAM/SSD installation, blue screen troubleshooting, peripheral setup
- Networking Fundamentals: IP addressing, TCP/IP concepts, OSI model understanding, router/switch basics
- Backend Development: JavaScript, Express.js, Firebase, SQLite integration
- Linux System Administration: Basic installation, Samba file sharing setup
- IT Support Tools: GLPI ticketing system, printer configuration and troubleshooting
- Soft Skills: Clear technical communication, analytical problem-solving, teamwork, adaptability, customer-oriented support

EXPERIENCE

IT Technical Support Intern – Unioil Petroleum Philippines Inc. (Feb – April 025)

- Replaced and configured 2 Ubiquiti access points and upgraded a modem/router across two sites, improving network uptime for 15+ users.
- Configured server-to-client wired connections for 4 warehouse computers, achieving stable connectivity and zero downtime post-upgrade.
- Upgraded hardware (10 laptop RAM modules, 2 SSDs) and resolved 3 BSOD issues, improving system reliability.
- Installed and maintained ~30 user printers and repaired 5 units, resolving DNS and connectivity issues.
- Managed 10 IT support tickets via GLPI, improving service response efficiency.

Capstone Project – Facial Recognition System for the Visually Impaired Individuals

- Developed a Raspberry Pi–based facial recognition system using Python, Firebase, Express.js, and React Expo.
- Implemented Agile methodology and achieved 90% recognition accuracy with 5 testers.
- Led mobile app and backend integration, ensuring seamless device-to-cloud data flow.

ACHIEVEMENTS AND CERTIFICATIONS

- AWS Academy Cloud Foundations [96064], 2024
- DOST-NCR Spark a Change top 10 finalists, 2025
- Start-up QC Squad 2 Gold Medal, 2025

REFERENCE

Engr. Jhon Burn Villamor
0993 503 1326 | givillamor01@gmail.com