



Sean Mark Rey T. Teja

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PROFESSIONAL SUMMARY

Computer Engineering graduate with internship experience in IT technical support and network configuration, complemented by backend development skills from academic projects. Cum Laude honors reflect strong academic performance and commitment to excellence. Proven ability to improve system uptime and support user productivity in team environments. Seeking entry-level roles in helpdesk, technical support, or IT infrastructure to apply technical skills and grow professionally.

EDUCATION

Bachelor of Science in Computer Engineering

STI College Munoz EDSA, 2021–2025

Cum Laude

Senior High School (STEM Track)

STI College Munoz EDSA, 2019–2021

SKILLS

- Hardware Maintenance & Upgrades: RAM/SSD installation, blue screen troubleshooting, peripheral setup
- Networking Fundamentals: IP addressing, TCP/IP concepts, OSI model understanding, router/switch basics
- Backend Development: JavaScript, Express.js, Firebase, SQLite integration
- Linux System Administration: Basic installation, Samba file sharing setup
- IT Support Tools: GLPI ticketing system, printer configuration and troubleshooting
- Soft Skills: Clear technical communication, analytical problem-solving, teamwork, adaptability, customer-oriented support

EXPERIENCE

IT Technical Support Intern – Unioil Petroleum Philippines Inc. (Feb – April 025)

- Replaced and configured 2 Ubiquiti access points and upgraded a modem/router across two sites, improving network uptime for 15+ users.
- Configured server-to-client wired connections for 4 warehouse computers, achieving stable connectivity and zero downtime post-upgrade.
- Upgraded hardware (10 laptop RAM modules, 2 SSDs) and resolved 3 BSOD issues, improving system reliability.
- Installed and maintained ~30 user printers and repaired 5 units, resolving DNS and connectivity issues.
- Managed 10 IT support tickets via GLPI, improving service response efficiency.

Capstone Project – Facial Recognition System for the Visually Impaired Individuals

- Developed a Raspberry Pi–based facial recognition system using Python, Firebase, Express.js, and React Expo.
- Implemented Agile methodology and achieved 90% recognition accuracy with 5 testers.
- Led mobile app and backend integration, ensuring seamless device-to-cloud data flow.

ACHIEVEMENTS AND CERTIFICATIONS

- AWS Academy Cloud Foundations [96064], 2024
- Start-up QC Squad 2 Gold Medal, 2025
- DOST-NCR Spark a Change top 10 finalists, 2025

REFERENCE

Engr. Jhon Burn Villamor

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