

# Ryan Jones

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## Education

**B.S. in Computer Science**  
**3.8 / 4.0 GPA**

Taylor University | Upland, Indiana  
Graduated December 2019

## Experience

**Bizstream Inc. – Full Stack Web Developer**

May 2019 – Present

- > Designed and implemented new features for product website hosted on Azure [ **JavaScript** | **AngularJS** | **C#** | **SQL** ]
- > In-process of migrating features of legacy product website to updated site [ **Classic ASP.net** ]
- > Managed design and QA of Housing & Urban Development reports
- > Participated in regular standup meetings to track progress and periodic scrum meetings to plan feature sprints [ **JIRA** ]
- > Worked remotely while finishing school

**Taylor University – Teaching Assistant**

August 2017 – December 2019

- > Instructed labs and assisted students taking courses in C++ and HTML
- > Led lectures for object-oriented programming in professor's absence
- > Graded student assignments and developed testing tools to assess student knowledge [ **C++** ]

**Taylor University – Data Quality Intern**

August 2018 – May 2019

- > Analyzed admissions data in Salesforce to investigate student retention and recruitment [ **Salesforce** | **Einstein Analytics** ]
- > Examined and resolved errors on Salesforce form inputs
- > Worked with other student workers to develop a strategy for retaining students with undecided majors

**SpartanNash – Software Engineering Intern**

April 2017 – August 2017

- > Documented new features for in-store charge account system for independent retailers
- > Developed accounts receivable program to be integrated with retail application system [ **C#** ]
- > Networked with other interns to analyze, design, and prototype new careers website [ **WordPress.org** ]

**Family Fare – Front-End Manager / Cashier**

October 2014 – August 2018

- > Responsible for providing administrative services to customers
- > Managed team roles and provided training to new employees
- > Collaborated with store departments to ensure customer's needs were met

**St. Joseph Mercy Health – Trinity Information Specialist Intern**

June 2013 & June 2014

- > Responded to user support tickets and engaged in staff meetings
- > Performed maintenance and set up new workstations at different hospital campuses

## Leadership

- > Member of Taylor University Center for Missions Computing
  - o Participated in teambuilding exercises to build trust and communication
  - o Travelled overseas for mission trip building a website for a church in Ecuador
- > Student leader for Computer Science department retreats and events
  - o Outlined events and seminars for students to participate in
  - o Led student panel giving advice to freshman majors
- > Officer in Taylor Chorale ( Motto: "See a need: meet it" )
  - o Responsible for planning concert arrangements
  - o Communicated event details to all other chorale member and coordinated with site staff at off-campus events
- > Store Manager for Family Fare
  - o Managed customer complaints and disputes among co-workers; assessed and managed critical system malfunctions

## Knowledge Areas

- > Programming Languages
  - o Proficient: C • C++ • Java • Python • JavaScript • C# • HTML/CSS • SQL • LaTeX • Assembly
  - o Familiar: Haskell • Prolog • LISP • ASP • Smalltalk • Ruby
- > Software Principles:
  - Multi-Tier Web Development • RESTful Architecture • Data Structures • Algorithm Design • Discrete Structures • Software Engineering • Software Design • Relational Databases • Language Structures Computer Architecture • Operating Systems • Virtual Reality Systems • Principles of Artificial Intelligence
- > Tools / Frameworks Used:
  - Git • Vim • Visual Studio/ VS Code • Atom • JetBrains IDE's • Microsoft SQL Server • NodeJS • Vue.JS • AngularJS React • Flask • SQLAlchemy • Windows • Linux • MIPS-32 • VirtualBox • Salesforce • Jira • TMetric • Entrepreneurial Operating System • Microsoft Azure/DevOps