

 > Help Help forum

Get Google Voice text messages and voicemails in Hangouts

If your Google Voice and Hangouts accounts are connected, you can send and receive text messages for your Google Voice account through Hangouts.

Once you turn on Google Voice text messages for Hangouts, they'll only be available and stored in Hangouts. The text messages won't be available in Google Voice, but your old text messages can still be viewed in Google Voice.

 Check to see if your Google Voice and Hangouts accounts are connected

Turn on Google Voice text messages and voicemails in Hangouts

To send and receive text messages as well as listen to voicemails, you need to turn on Google Voice in Hangouts in your Gmail or Hangouts app on Android or iOS devices. This won't automatically be turned on for you. Remember that if you turn on Google Voice text messages in Hangouts, they'll only be available in Hangouts. Only old text messages before you turned this feature on will be available in Google Voice.

Hangouts in Gmail, Chrome extension, Inbox by Gmail, the Chrome desktop app, and Android or iOS devices.

 Gmail

 Android devices


 iOS devices







If you're using [Google Voice on your Sprint phone](#), you shouldn't turn on text messages and voicemails in Hangouts. This will cause problems with your text messages.


Send text messages in Hangouts

You can send text messages with your Google Voice account through Hangouts in Gmail and on Android devices. For Android devices, go to the Hangouts SMS settings to [choose the](#)


[default number you want to use to send texts](#) . Remember that if you turn on Google Voice text messages in Hangouts, they'll only be available in Hangouts. Only old text messages before you turned this feature on will be available in Google Voice.

International text messages: At this time, Google Voice supports sending text messages to phone numbers in the U.S. and Canada, but you can receive text messages from anywhere in the world. Currently, Google Voice only supports short codes within the U.S.

1. Open Hangouts.
 - **Gmail:** In the bottom left corner, click the Hangouts icon .
 - **Android devices:** [Download the latest version of the Hangouts app](#)  and open it. Make sure you have Google Voice text messages and voicemail turned on. See the section on "Turn on text messages and voicemail" above for the instructions.
 - **iOS:** [Download the latest version of the Hangouts app](#) and open it. Make sure you have Google Voice text messages and voicemail turned on. See the section on "Turn on text messages and voicemail" above for the instructions.
2. From your Hangouts list, type the name or phone number of the person you want to text into the search box. Or you can scroll through your Hangouts list.
3. Click the name or the phone number, and a new Hangouts window will open.
4. Click the SMS icon . For Android devices, keep in mind that you can change the default number that you use to send text messages in the [Hangouts SMS settings](#). You can choose which number to text with (Google Voice number or carrier phone number) at the beginning of each conversation with the smart reply feature or set a default number for all conversations.
5. Type the text message you want to send.
6. If you're on your computer, press **Return**. If you're on a mobile device, touch the send icon .

If you're having problems sending Hangouts messages after turning on Google Voice text messages, you may need to [change your invitation settings](#) .

Reply to text messages





When you get a text message to your Google Voice account in Hangouts, it will look the same as a Hangouts message. But underneath the message, you'll see that the message was sent or received "via Google Voice." Text messages to your phone will say "via SMS" underneath the message. Type your response in the text box, and touch the send icon .

With the smart reply feature, you can automatically reply with the number where you received

the text message, or you can choose another number to reply with. If you'd like to change the default phone number to send text messages, you can turn off the [smart reply feature in your text message settings](#).

Check your Google Voice voicemail in Hangouts

If your Google Voice and Hangouts accounts are connected, you can listen to and receive notifications for your voicemails in Hangouts in Gmail and on Android or iOS devices.

1. Open Hangouts.
 - **Gmail:** In the bottom-left corner, click the Hangouts icon .
 - **Android devices:** [Download the Hangouts app for Android](#)  devices and touch it to open it.
 - **iOS devices:** [Download the latest version of the Hangouts app](#) and touch it to open it.
2. Go to your Hangouts list.
3. If you have a voicemail, you'll see an unread Hangout notification at the top of your Hangouts list with a voicemail icon  in the message. Touch the Hangout notification.
4. Click the play icon  to listen to your voicemail.


Turn off Google Voice text messages and voicemail in Hangouts

If you don't want Google Voice text messages and voicemail to show in Hangouts, you can turn it off through Hangouts in Gmail, Chrome extension, Inbox by Gmail, the Chrome desktop app, Android or iOS device, and the Google Voice website.

You can turn off Google Voice text messages and voicemail in Hangouts through the following ways:

	Gmail
	Android devices
	iOS devices
	Google Voice

If you want to turn it back on after opting out of Google Voice text messages and voicemail in Hangouts, follow the instructions at the top of this article to turn the feature back on.

If you're having problems sending texts or Hangouts messages, [try these troubleshooting steps](#) .

Help

Get Google Voice text messages and voicemails in Hangouts

[Google voicemail basics and features](#)

[Set up or remove Google voicemail](#)

[Send text messages](#)

[Receive multimedia messages from carriers through Google Voice](#)

[SMS abuse](#)

[Receiving text messages from unrecognized numbers](#)

[The 'Voicemail Access' option](#)

[Voicemail transcriptions](#)

[Prevent voicemail from picking up calls](#)

[Checking messages](#)

[Contacts, Groups, Greetings](#)

[Text message to email](#)

How helpful is this article:

Not at all helpful

Not very helpful

Somewhat helpful

Very helpful

Extremely helpful

 374

