JOSHUA PETERS

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[Portfolio](#) | [GitHub](#)

PROFESSIONAL SUMMARY

Data Analyst with a strong foundation in SQL, Excel, and business intelligence. Combines 10+ years of operational leadership with hands-on experience in data reporting, dashboards, and cloud systems. Skilled in uncovering trends, solving business problems, and building tools that inform strategic decisions. Passionate about turning data into insight.

EDUCATION

Bachelor of Science in Information Technology
University of Central Florida — President's Honor Roll
2022 – 2025

Associate of Arts in Computer Science
Valencia College
2013 – 2015

PROFESSIONAL EXPERIENCE

Data Analyst – *Home Brew Tea Co.*
2022 – Present

- Analyzed product sales, customer retention, and marketing campaign data using SQL and Excel.

- Built and maintained internal dashboards to visualize product trends, seasonal patterns, and customer behaviors.

- Automated weekly performance reports and reduced reporting time by 40%.

- Collaborated with marketing and operations to translate data findings into actionable business strategies.

- Identified key growth areas through cohort and funnel analysis, contributing to a 12% increase in repeat purchases.

Production Leader / Operations Trainer – *Olive Garden*
2022 – Present

- Led a small team, coordinated inventory counts, and analyzed operational data to ensure quality and cost efficiency.

- Produced weekly production and sales reports for management.

General Manager – *Tijuana Flats*
2015 – 2022

- Directed operations for 50+ employees, including labor forecasting, sales tracking, and financial reporting.

- Used Excel to analyze historical data for scheduling, ordering, and goal setting.

- Developed staff KPIs and performance reports to drive operational improvements.

Manager – *PDQ*
2013 – 2015

- Managed team scheduling, inventory systems, and implemented weekly performance reporting

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TECHNICAL SKILLS

Languages & Tools: SQL(Advanced), Python (Intermediate), JavaScript (Advanced), Java, MySQL, JDBC
Data & Reporting: Excel (Advanced), Google Sheets, Tableau (basic), REST APIs
Databases: MySQL, MongoDB, JDBC
Frameworks & Tools: Node.js, Express, React, Git, Apache Tomcat
Other: AWS (basic exposure), Cisco Packet Tracer
Soft Skills: Leadership, Communication, Problem Solving, Operations Analysis