

MATTHEW BERWICK

High Point, NC 27265 | (336) 899-4501 | msberwick5@gmail.com

EDUCATION

University of North Carolina Greensboro, Greensboro, NC; **GPA: 3.95**

Computer Science-Data Science and Big Data; BS Degree,

Expected Spring 2025

Guilford Technical Community College, Jamestown, NC; **GPA: 4.0**

Information Technology-Mobile Device Development Certificate,

Fall 2022

Information Technology- General Study Track; AAS Degree,

Summer 2022

Information Technology- Web Development Track; AAS Degree,

Spring 2022

Information Technology-Internet Marketing/Social Media Certificate,

Fall 2021

Information Technology-C++ Programming Certificate,

Spring 2020

Information Technology-Computer Programming Track; AAS Degree,

Fall 2020

Information Technology-JAVA Programming Certificate,

Fall 2019

Information Technology-Computer Technology Integration Certificate,

Fall 2019

SKILLS

- Computer/Technical Skills: HTML, PHP, Python, C++, JAVA, SQL, CMS, WordPress, Visual Basic, social media (experience with X platform), JavaScript, and Joomla
- Transferable/Soft Skills: Customer service, problem solving, collaboration, detail oriented

TRAINING HIGHLIGHTS

At GTCC, developed knowledge through hands-on training applications in computer concepts, logic, programming procedures, languages, operating systems, networking, data management, and business operations through coursework.

EXPERIENCE

Sheetz, Colfax, NC

August 2020-Present

Store Team Member

- Collaborate with 2+ additional team members per shift to provide excellent customer service
- Prepare food orders accurately and timely for customers with high attention to detail
- Ensure shelves are properly stocked and items are rotated on schedule
- Utilize positive public relations to proactively address customer issues as they arise
- Uphold store sanitation standards appropriately
- Train 2+ new employees on using Point-of-Sale (POS) system

Waffle House, High Point, NC

October 2016-August 2020

Door Corp

- Addressed customer concerns by resolving conflicts in line with company policy
- Served and seat an average of 100+ customers per shift
- Maintained overall cleanliness of restaurant, including safe handling of biohazards

EXTRACURRICULAR ACTIVITIES

Science Fiction Fantasy Federation (SF3), Greensboro, NC

August 2023-Present

Member

- Organize and leads weekly event
- Introduce peers to new experiences