

## PROFESSIONAL SUMMARY

Web Developer and Information Technology Specialist with extensive hands-on experience in networking, virtualization, and cloud/server integration. Currently a student at Finger Lakes Community College pursuing a dual academic focus in Psychology and Networking & Cyber Security. Experienced in supporting local businesses through website development, IT infrastructure management, and hybrid cloud solutions. Strong problem-solving skills with an emphasis on reliability, usability, and client-focused technical solutions.

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## TECHNICAL SKILLS

- Web Development & Website Design
  - IT Support & Troubleshooting
  - Networking Fundamentals
  - Virtualization Technologies
  - Server Configuration & Management
  - Cloud & Hybrid Infrastructure Integration
  - Hardware & Software Support
  - Client-Facing Technical Solutions
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## PROFESSIONAL EXPERIENCE

### IT Technician / Web Developer

**Data Conversion Services of New York (DCSNY)** — Part-Time

New York, United States | Hybrid

**March 2017 – Present**

- Design, develop, and maintain websites for local business clients, ensuring performance, usability, and long-term maintainability.
- Support networking infrastructure, including server setup, configuration, and virtualization environments.
- Assist with cloud and hybrid server integrations to improve scalability, reliability, and system uptime.

- Diagnose and resolve hardware, software, and network-related issues in hybrid work environments.
  - Work directly with clients to translate business requirements into effective technical solutions.
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## **EDUCATION**

### **Finger Lakes Community College**

**Dual Major:** Psychology & Networking / Cyber Security

*Currently Enrolled*

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## **ADDITIONAL QUALIFICATIONS**

- Over 8 years of real-world IT and web development experience
- Strong analytical and problem-solving abilities
- Excellent communication with both technical and non-technical users
- Proven ability to balance academic commitments with professional work