

# Lehlogonolo Mmadi

## Cloud Support Associate

I'm a cloud support engineer which is passionate about learning more about information Technology at large. My hardworking, organized, dependable, trustworthy qualities are the attributes to my ability to associate well with people of different cultures, beliefs and personalities.



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## WORK EXPERIENCE

### Cloud Support Associate

#### Amazon Web Services

02/2020 - Present

##### Achievements/Tasks

- Providing support for the clients and also the development team. Take control for the problems of the customer. Help in migrating architecture to Cloud.

Contact: Evelyn Gonzalez Escalante - 080098812

### Software Development Intern

#### The Digital Academy

08/2019 - 01/2020

creating Web application and also integrating chatbot via telegram(Micro services)

##### Achievements/Tasks

- Using Telegram to integrate chatbot on Telegram

Contact: Hardy Lutula - +27 0433326

## PERSONAL PROJECTS

### Telegram banking ChatBot (08/2019 - 01/2020)

- Created a banking chatbot on telegram that can interact with customers and also learning emotions of users(sentimental analysis) using machine learning

## EDUCATION

### N.dip Information Technology

#### Tshwane University of Technology

01/2017 - 01/2020

##### Courses

- Communication Networks

### Matric/Grade 12

#### Lehutjwana Senior Secondary

01/2012 - 12/2016

##### Courses

- Mathematics and Sciences

## SKILLS

HTML/CSS

C++

JAVA(Structured and OOP)

AngularJs

nodeJs

AWS

ROUTING & SWITCHING

Microsoft Suite

teamwork

teaching

Public Speaking

Kubernetes

Elastic Beanstalk

Git

EKS

ECS

Docker

communication skills

Linux

CloudFormation

## ACHIEVEMENTS

attended the 2019 promaths Alumni Society workshop (06/2019 - 06/2019)

Best Solution of the Cohort( Digital Academy)

## CERTIFICATES

AWS Certified Solutions Architect – Associate (06/2020 - 06/2020)

HCIA -Routing & Switching (09/2019 - 09/2022)

## LANGUAGES

English

Full Professional Proficiency

Isizulu

Professional Working Proficiency

Sepedi

Native or Bilingual Proficiency

## INTERESTS

Reading

Coding

Public speaking

watching movies

Troubleshooting

music