

Summary of Customer Notes

- Most important part of the website is the Careers page (provides the most revenue)
 - Give employers the ability to make job posting and edit them
 - Note: application is done in the main IABC website, not IABC regina
 - Simplify payment process by adding payment methods to the website
- Lack of user feedback
 - Maybe have a forum that the community can communicate with each other on as well as with IABC Regina
 - Polls
 - Surveys
- There are many redundant things on the current IABC regina website
 - Just add link to the main IABC website for things like “about IABC”
 - Promote becoming a member of the IABC on the main site
- Add online events so IABC regina can interact with their users more
- Messy interface
 - Condense the headings into the most important ones like “Careers, Membership, Events”
 - Link to main IABC website
 - Poor navigation regarding certification and membership
 - Make the page consistent for every user.
- Keep in mind that the website is maintained by volunteers that may or may not have any experience with website management
- Possible accessibility additions
 - Dark mode
 - Colorblind mode