



Umelusi Finserv adheres to strict regulatory guidelines to ensure the security and integrity of all transactions. To facilitate a smooth process, clients are required to provide the necessary documentation as outlined below, depending on the specific service and their residency status.

REQUIREMENTS:

FOREIGN EXCHANGE

Eswatini Resident:

- Original ID/Passport (not copies)
- Proof of residence A utility bill (water or electricity) or lease agreement, not older than 3 months.
- Flight ticket (Travelling outside CMA)
- Source of funds (Travelling outside CMA)
- Country visa (Buy Transactions)

Non-resident (Permit):

- Original Valid Passport
- Original Valid Permit (A4 with photo)
- Flight ticket (Travelling outside CMA)
- Source of funds (Travelling outside CMA)
- Country visa (Buy Transactions)

Visitor:

- Original Passport
- Immigration visa/permit/stamp

WESTERN UNION

Eswatini Resident:

- Original National ID Card
- Passport (Include police report if ID is Lost)
- Proof of residence: A utility bill (water or electricity) or lease agreement, no older than 3 months.

- Cohabitant Form: Required if the proof of residence is not in the client's name, to be signed by the property owner.
- Source of funds (Pay slip applicable yearly)

Non-Resident (Permit):

- Original Valid Passport
- Original Valid Permit
- Proof of residence (applicable yearly)
- Source of funds (Pay slip applicable yearly)

Visitors:

- Original Valid Passport
- Immigration visa/permit/stamp
- Proof of residence (Sending & transactions above SZL 5,000)
- Source of funds (Sending transactions)