**Your Agreement with Greater Boston Legal Services (GBLS) for Legal Services**

{{ clients[0].name }} and GBLS agree that {{ attorneys[0].name }} will provide legal help for {{ clients[0].name }}’s debt collection case against {{ other\_parties[0].name }}.

**What GBLS agrees to do** (describe scope of representation):

* GBLS will investigate the facts of your case.
* If GBLS thinks you have a strong case after its investigation, GBLS will talk with or write to the company trying to collect money from you.
* When GBLS talks with or writes to the company trying to collect money from you, GBLS will ask the company trying to collect money from you to settle your case by paying you a certain amount of money or doing certain things you want them to do.
* If the company does not agree to settle your case in a way you think is reasonable, you and GBLS will have a conversation about the next steps in your case. If, after this conversation, both you and GBLS agree that there are good legal grounds to start a lawsuit against the company trying to collect money from you, and you agree to a lawsuit, GBLS will file a lawsuit and will represent you in that lawsuit.
* This agreement is for the debt collection case named above only. It does not cover any other debt collection case or any other legal problems.
* GBLS will provide legal services to you for free. You will not have to pay for your attorney or paralegal. In some cases, GBLS may ask the other party to pay attorneys’ fees and costs. You agree to give GBLS any money awarded as costs and attorneys’ fees for GBLS’s work on this case.
* The attorney and/or paralegal working on your case will give you updates on your case.

**What you agree to do**:

* Share all the information and papers that you have about your case.
* Answer phone calls, text messages, letters, or emails from GBLS as soon as you can.
* Tell us if your phone number, address, or email address changes.
* Tell us if your income changes.
* Cooperate with GBLS regarding getting us requested information in a timely manner.

**GBLS may stop representing you if**:

* You do not keep in touch with us, or we cannot reach you.
* There may be other reasons we have to stop representing you. If this happens, we will talk with you to explain our decision.

**Your rights**: You have the right to –

* Make major decisions in your case.
* Tell us to stop representing you.

Client signature: Date: {{ signature\_date }}

{{ clients[0].signature }}

GBLS signature: Date: {{ signature\_date }}

{{ attorneys[0].signature }}