

Dublin, Ireland
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Conor Clerkin

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Work Experience

Associate Consultant (.NET)	Version 1 - IT Service Management	November 2022 – Present
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Millennium House, Millennium Walkway, Dublin

- Monitoring and responding to server alerts for SEAI (Sustainable Energy Authority of Ireland).
- Service desk reporting, responding to request and incident tickets, bug reports, data requests, troubleshooting and maintenance for SEAI systems such as SolarPV, DEAP, HES and WHS. And Bord Gais systems.
- Contributing to project releases, implementing features for .NET applications using C# or testing user stories, managing downtime and backups for live servers. Managing git branches and merges.
- Creating documentation such as RFCs for change requests or maintaining project documentation.
- Performing morning checks and resolving trading issue for Bord Gais Services.

Internship - Full-Stack Software Engineer (Remote)	General Motors IT Services Ireland	April 2021 – September 2021
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General Motors IT Services Ireland, Walkinstown, Dublin

- Developed User Interface for using Typescript and React for a web-application.
- Developed REST API for managing media using PostgreSQL
- Worked with a team using AGILE development practices on Azure DevOps, creating and developing user stories.
- Performed QA testing, evaluating specifications, recording and reporting bugs.

Wordpress Web Administrator	St. Patrick's Primary School	July 2020 – September 2020
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DCU, Saint Patrick's Campus, Dublin

- Migrated old school website from Joomla CMS system to Wordpress.
- Managed domain and hosting registration.
- Taught school staff members to manage Wordpress blog posts and pages.

Crew Member	McDonald's Artane	June 2019 – January 2020
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Artane Castle Shopping Centre, Kilmore Rd, Dublin

- Worked with a team to prepare food in a fast paced kitchen environment.
- Responsible for taking orders on drive through, ensuring orders were fulfilled quickly.
- Responsible for cleaning and sanitising the kitchen and shutting down equipment.

Warehouse Assistant	ASL Airlines Ireland	June 2018 – August 2018
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Airport Business Park, Swords, Dublin

- Handled stock intake, including paperwork and filing for parts.
- Organised filing for stock spreadsheet system and physical files.
- Handled stock returns, weighing, counting and reshelving stock.

Education

Glasnevin, Dublin 9, Ireland	Dublin City University	Sep. 2018 May 2022
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- BSc in Computer Applications (Software Engineering). Final Result: 2.1.

Certifications

- **ITIL 4 Foundation** (PeopleCert) July 2024
- **IT Specialist - Software Development** (Certiport) Feb 2023
- **ISTQB Certified Tester Foundation Level (CTFL)** (ISTQI) January 2023
- **AZ-900 Azure Fundamentals** (Microsoft) Jan 2023
- **Cisco Cybersecurity Essentials** (Cisco) Dec 2022

Projects

- **Allert - Allergen Detection App (Computer Vision Tool)** (<https://github.com/LemonUnderscore/allert-final-year-project-archive/>) A fcross-platform mobile app for iOS and Android, using computer vision tools to detect allergen information in product ingredient listings. Python, OpenCV, Terraform, AWS Lambda, React, React Native, Expo, Firebase
- **Dice Tray** (<https://lemonunderscore.github.io/tabletop-dicetray/>) A small React web-app to demonstrate knowledge of the tools. React, HTML, CSS, Git

Programming Languages and Tools

- Languages: Python, C#, JavaScript, SQL, HTML 5 / CSS 3, TypeScript, Java, Assembly
- Tools: PostgreSQL, SQL Server Management Studio, React, OpenCV, Azure DevOps, AWS Lambda
- Other Software: Unity, Godot, Blender, Adobe Photoshop, Adobe Premiere Pro