


Team 9 - 1. Exploratory testing notes

App for testing and credentials

Company Collaboration Application

 Login - My directory (v1.0.3) Project 2 Sprint 1

Credentials:

 Users for testing

Login: [user@email.com](#)

Password: **user**

▼ Exploratory testing notes for Google Chrome(Martin)

Login Page:

- Email field accepts valid format email(checks for @ and registered email)
- Email field does not accept code input
- Email field does not accept not valid symbols(: ; < > and so on)
- Email field and Password field both must be filled
- Password field checks for registered users
- Password field does not accept code for input
- Too many wrong sign-in attempts will put user idle for 5 minutes
- With valid email AND password users can log in

Logged in:

- Logged in user should be taken to '**Home page**' - on current setup user will be directed on directory page after logging in.

Logged in - Menu:

- **Menu bar** should appear by default on top of the screen(currently it's on the bottom of the page at 100% and above zoom). Only when page zoom level in browser is below 100% menu bar is displayed on top of the page.

Logged in - Home:

- **Discöver** - wrongly spelled text on top of the page(should be Discover)
- **Directory** - button on page body takes user to directory(same as bottom menu directory)
- **My profile** - button takes user to profile page(same as bottom menu profile)
- **Happy place** - takes logged in user to weird bug page that should be reported (so called '*Easter egg*')

Logged in - Directory:

- **Dicectory** - spelling mistake in the name of the page(should be 'Directory')
- ***User photos** - reused photos for different users ?
- **Filters menu always displayed** - there is no option to hide filters sidebar. By default filters sidebar should be hidden.
- When clicking 'Filters' icon menu bar will be(sent back) hidden behind user profiles!? By clicking 'Apply' button on filters sidebar menu will be brought back in front once again.
- **Number of filtered results** - when filtering users the number should be displayed of the actual result.
- Sorting icons for 3 options(by 3 selections: 'First name'; 'Last name'; 'Office') - *Ascending; Descending; Off*. When displaying selection ascending next to selection should be displayed down arrow -



. And with descending option should be displayed up arrow -



.(Currently on ascending and descending selection will not display any icons. Only off selection displays up/down arrow -



)

- **Sorting by 'last name' should be only 2 options** - on current setup there are 3 options: Ascending; Descending; Off. Off selection is an excess because users in directory are listed already by default by their last name.
- Icons descriptions - when hovering over icons on the page short descriptions should appear (Flag ; Filter ; Sorting ; Email ; Phone call)
- Filter by - **Apply button** - Apply button is unused. By selecting different filters results are displayed without the need to use Apply button.
- Directory will display 10 users by default
- When selecting filters - for example all available countries in application (Estonia; US; UK) - all results will be displayed on one page (no pagination).
- It's impossible to browse more than 10 first users without setting any filters or sorting (or select how many users displayed on one page)

Logged in - Directory - Modal window

- No scroll bar on modal window - when clicking on any user name, modal window will pop up but user can read only info that fits on modal window frame. Info beyond that is inaccessible because there is no option to scroll up or down.
- **< - sign** in modal popup window - when clicking on any user name, modal window will pop up. There are 6 icons: Email; Call; Chat; LinkedIn; Bio link; Org chart. There is small '<' sign between LinkedIn and Bio link
- ***Bio link unused** - when clicking on any user name, modal window will pop up. By selecting 'Bio link' does not take anywhere or does not display any info. Bug or data not inserted?
- Modal window - Edit user - Pronoun. When open up modal window of any user in directory and clicking 'Edit' button on bottom of modal window, 'Edit user' page is displayed. When selecting drop down next to 'Pronoun' there is extra selection - '**Zelhir**'.

Logged in - Profile:

- **Pfrefix** - misspelling in edit profile form. Should be Prefix
- **Birthday** input - missing description. At the moment displayed: '//to-do: add description later'
- **Birthday** input - users can enter upcoming dates as their day of birth
- **Country** input - should be drop down list of available countries. On current set up it is text input field, where users can write anything.
- **Notify me using** input - At the moment it's set up as radio button, so users can select only one option (Email or Phone). There should be available to select multiple notification channels.
- **Bio** - text input field should be multiline. Currently it is a one line input.
- **Skills selection with radio button** - should be with checkbox. With radio button selection every user can be registered with only one skill.

Logged in - Log out:

- **Log Out** button will take user to 'Login' page
- After logging out pressing '**Back**' button will take user back to logged in page

✓ Exploratory testing notes for Firefox (Mihhail)

User side:

Login page:

- Possible to skip verification if direct link is used ( [Directory - My directory \(v1.0.3\) Project 2 Sprint 1](#))

Logged:

- First page after log in "Directory" instead of "Home".
- "Home" - typo in "Discover" (Discöver)
- "Home" - buttons "Directory", "My profile", "Happy place" are placed uneven.

- “Home” - “Happy place” a button with a bug shape.
- “Directory” - typo in “Directory” (Dicectory)
- “Directory” - under “Directory” there is 3 buttons: 1) looks like bookmark, 2) filter, 3) sorting. Name of button or floating tip is missing. No information what they do. Middle button (filter) is not working. Third button (sorting): when using sorting by First name, Last name or Office the triangle not appear showing in what direction sorting is done.
- “Directory” Profile -
 - Duplicates in profile pictures.
 - When the user profile is open and there is more information than can fit in the screen, there is no scroll bar on right side to look for remaning info.
 - In Private section all users have same Employee/HR number: 123456, Former last name: Smith, Mobile phone number: 44751234567, Sex: Female
- “Directory” Filter by -
 - Apply button is not working. Applying the filter option works by pressing on it.
 - Department, Title: the column is not wide enough to contain the name of the department.
 - Certification: J.D. and JD could be combined.
 - Expertise: Adobe After Affects and Adobe after Affects, Adobe Photoshop and Adobe photoshop, Miro and miro could be combined.
- “Profile” -
 - Typo in “Pfefix”, should be “Prefix”
 - Birthday, description missing, left note from developer “//to-do: add description later”.
 - Radio buttons used for “Notify me using” and “Skill”, should be checkboxes.
 - “Click to clear cache data” is not looking like a button and do nothing when clicked on it.
- Log out - When Logout is pressed it doesn't delete authentication token.

Admin side:

- Create profile -
 - Possible to add new profile with existing email address.
 - Only Email field is marked as required.
 - Maxlength is not specified for input field.
 - Possible to set birthday date in the future.
 - Pattern is not set for input fields. Numbers and symbols can be used to fill all fields about user except LinkedId field. Telephone, Cell/Mobile phone can be filled with letters and symbols.
 - User with empty profile can be created. (using email)
 - Missing “Clear” button, admin can't delete all entered information at once.
- Editing profile -
 - Admin can't delete profile, missing “Delete” button.
 - Because of missing scroll bar in user profile modal window it is impossible to edit Contact information. Admin can't see “Edit” button.
 - When admin in “Edit User” menu, can't edit users information because of missing many input fields.

✓ Exploratory testing notes for Android Chrome (Sten):

Login page:

- **When accessing the page via Android, you're automatically logged in with all options available:(Home, directory, profile). You can access all the data.**
- **The main page is a page with a guide on how to download a “Directory app”.**
 - **The page has a guide on how to download the app for iOS and Android.**
- **When clicking on “install Android app” or “Install iOS app”, it redirects to:**

- Android link- Google Play games tab;
- iOS link- App Store
- However, when clicking “Log out”, the site logs the user out for a second and logs back in, presenting the same page on how to download a “Directory app”.

Home page:

- Clicking “Directory” and “Profile” on the sidebar works.
- A typo in the header. “Discover” is typed as “Discöver”. Even if it would be spelled correctly, it still looks out of place. Should be “Home page” or something different.
 - When clicking the “home” option, for a split second you can see a different layout for all the options within the home page.
 - If fast enough, you can click on the options but nothing happens. On the screen it registers the click visaully (a grey box appears around the option you’ve clicked).
- The home page has a “happy place” link with a picture of a bug (ladybug to be exact) which should not be there.
 - When clicking on it, it directs the user to a weird page to “report it in Jira 😊 “

Directory page:

Overall look:

- The header for the page is spelled “Dicectory” instead of “Directory”.
- A lot of duplicate pictures visible
- Favourites:
 - When clicking “favourites” button without adding anyone to favourites, it shows no results.
 - When adding adding one or more “favourites” and then clicking the “favourites” tab, it shows the correct people
- Filters:
 - Clicking “filters” works fine.
 - The user can click on different filter titles and they all work (Department, Country, Skills, Title, Ceritfication, Expertise).
 - The user is able to open multiple filter titles at the same time.
 - Choosing a filter under “department” works.
 - Choosing filters under “department” show correct people.
 - Choosing multiple filters under “department” will show the people relevant to the filters
 - Choosing a filter under “Country” works.
 - When choosing “Estonia”, you are presented with 8 Admin accounts (Admin Team1-7, Admin TeamX” who are all based in London.
 - Choosing “UK” or “USA” work as intended.
 - Choosing the filter under “Skills” works.
 - When choosing a filter under “Skills”, I was unable to see any skills on any users, only expertise.
 - Choosing a filter under “Title” works.
 - All titles seem to work as intended
 - Choosing a filter under “Certification” works.
 - There are two of the same filters essentially. “J.D.” and “JD”
 - Choosing a filter under “Expertise” works.
 - There are two of the same filters essentially. “Miro” and “miro”
- Choosing multiple filters is very inconvenient. After each chosen filter, the page reverts back to the directory with the filters applied. The user should be able to choose multiple filters, click “save” and the app should give you the results based on the filters-

Sorting users by first/last name + Offices.

- Clicking the “sorting” button will give you three options: First name, Last name, Office.
 - **The directory has 10 users listed initially but when clicking “First name”, “Last name” or “Office”, the entire directory is presented. (bug?)**
 - **Clicking “First name” opens up the entire directory. (bug?)**
 - **The directory opens up the users in an alphabetical order but the arrows are missing.**
 - **When clicking the name again, the directory opens up in an alphabetical order but backwards.**
 - **When clicking the first name for the third time, the directory will be reset with the arrows re-appearing. (arrows should not appear/re-appear)**
 - **Clicking “last name” works the same as “First name” process.**
 - **Clicking “office” works the same as “first name” and “last name”.**







Profile:

- **Prefix is misspelled as “Pfefix”.**
- **Under “Birthday” there’s a note: “//to-do: add description later” should not be visible.**
- **Clicking “Click to clear cache data” does not do anything.**
- **All accounts have the same bio “Head of Customer Success. She is responsible for ensuring clients are happy and fully trained on our services and offerings.”**
- **When clicking the “LinkedIn” option for any user, it takes you to a random/Wrong LinkedIn profile**



▼ Tickets to report to Jira

Tickets that could be created:




Login page:

- Possibility to skip verification (**Android and Firefox specific**)  [Bug report](#)
- When logged in, the first page should be home page, not Directory page (**PC Google chrome + Firefox, possible Android, too**)  [Bug report](#)
- Unable to log out (**Android specific**)  [Bug report](#)
- When user logs out he will be directed to login page. By pressing back button user gets back to logged in view(**Google Chrome**)  [Bug report](#)
- After logging in user is directed to ‘Directory’ page. Should be directed to ‘Home’ page(**Google Chrome**)  [Bug report](#)
- Unable to download the app  [Bug report](#)









Menu bar:

- Menu bar is displayed on the bottom of the page when page zoom level is 100%. Only by zooming out jumps menu on the top of the page.(**Google Chrome**)  [Bug report](#)
- Menu bar will be sent back(HTML z-index), behind the other elements of the page. Apply button on filters menu brings it back to front. (**Google Chrome**)  [Bug report](#)






Home page:

- Menu bar is uneven (**Chrome, Firefox**)
- Discover spelled wrong (**all environments**)  [Bug report](#)
- Happy place visible on Home page (**all environments**)  [Bug report](#)
- When clicking the “home” option, for a split second you can see a different layout for all the options in the home page. (**all environments**)  [Bug report](#)






Directory page:




- The header for the page is spelled "Dicectory" instead of "Directory". (all environments)  [Bug report](#)
- Page UX icons(flag; filter; sorting; email; phone) should have hints displayed when hovering on them.(Google Chrome)  [Bug report](#)
- Filter options always displayed even without clicking on the Filter (Google chrome+firefox)
- Apply button is not working for Filters. Currently filtering results are displayed right after choosing a filter (Chrome + Firefox)  [Bug report](#)
- When some filters are applied page should display a number of results found.(Google Chrome)  [Bug report](#)
- No search field to search registered users(Google Chrome)  [Bug report](#)
- When some filters are applied, then all the results are displayed on one page without pagination. Should display only 10 result by default. Pagination should be used to browse more results.(Google Chrome)  [Bug report](#)
- Current set up is to display 10 results but missing pagination(Google Chrome)  [Bug report](#)
- When clicking on any sorting icon once (Name, last name, office), the arrow disappears (all environments). There should be 3 option and 3 different arrow icons for 'First name', 'Last name' and 'Office'(in ascending order - down arrow; decending order - up arrow; off - up/down arrow).  [Bug report](#)
- Expertise: Adobe After Affects and Adobe after Affects, Adobe Photoshop and Adobe photoshop, Miro and miro could be combined. (all environments)
- When choosing a filter under "Skills", I was unable to see any skills on any users, only expertise.(all environments)

Directory page - Modal window:











- No scroll bar on modal window - when clicking on any user name, modal window will pop up but user can read only info that fits on modal window frame. Info beyond that is unaccessible because there is no option to scroll up or down. (Google Chrome)  [Bug report](#)
- < - sign in modal popup window - when clicking on any user name, modal window will pop up. There are 6 icons: Email; Call; Chat; Linkedin; Bio link; Org chart. There is small '<' sign between Linkedin and Bio link (Google Chrome)  [Bug report](#)
- *Bio link unused - when clicking on any user name, modal window will pop up. By selecting 'Bio link' does not take anywhere or does not display anything.(Google Chrome)  [Bug report](#)
- Any user(even without admin rights) can view and edit all users info(email; admin rights; preferred name; prononciation; pronoun)  [Bug report](#)
- Modal window - Edit user - Pronoun. When open up modal window of any user in directory and clicking 'Edit' button on bottom of modal window, 'Edit user' page is displayed. When selecting drop down next to 'Pronoun' there is extra selection - 'Ze/hir'.(Google Chrome)  [Bug report](#)

Profile:

- All users have the same bio **"Head of Customer Success. She is responsible for ensuring clients are happy and fully trained on our services and offerings."** (All environments)  [Bug report](#)
- Typo in "Pfefix", should be "Prefix" (all environments)  [Bug report](#)
- LinkedIn link on profiles sends you to a weird linkedin [profile?](#) (all environments)  [Bug report](#)
- When scrolling down the "edit profile" page, clicking "Click to clear cache data" does not seem to do anything (all environments)  [Bug report](#)
- "Country" and "Office" is very confusing. Admin accounts based in London has the country listed as Estonia (All environments) maybe not a bug?
- Country input - should be drop down list of available countries. On current set up it is text input field, where users can write anything. (Google Chrome, Firefox)  [Bug report](#)

- Notify me using input - At the moment it's set up as radio button, so users can select only one option(Email or Phone). There should be available to select multiple notification channels.(**Google Chrome, Firefox**)  [Bug report](#)
- Bio - text input field should be multiline. Currently it is a one line input.(**Google Chrome, Firefox**)  [Bug report](#)
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- Birthday, description missing, left note from developer “//to-do: add description later”. (**all environments**)
- Birthday, users can set upcoming dates(**Google Chrome, Firefox**)

Admin side:

- Create profile -
 - Possible to add new profile with existing email address.(**Firefox**)  [Bug report](#)
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