PERFORMANCE OF MACHINE LEARNING MODELS FOR ECOMMERCE PURCHASE PREDICTION

This project is based on Ecommerce purchase prediction. This dataset contains various features related to user behavior on an online shopping website, such as the number of pages visited, the duration of the visit, and the type of traffic source. The dataset also includes a binary label indicating whether the user made a purchase or not. The 'Online Shopper Intention Dataset' for this research was downloaded from UCI's Machine Learning Library.

The dataset consists of feature vectors belonging to 12,330 sessions, 84.5% (10,422) were negative class samples that did not end with shopping, and the rest (1908) were positive class samples ending with shopping. The dataset was formed so that each session would belong to a different user in a 1-year period to avoid any tendency to a specific campaign, special day, user profile, or period.

```
In [1]: #import the packages
        import matplotlib.pyplot as plt
        import csv
        import pandas as pd
        import os
        import numpy as np
        from sklearn.linear_model import LogisticRegression
        from sklearn.metrics import classification_report, confusion_matrix
        from sklearn.model_selection import train_test_split
        import seaborn as sns; sns.set()
        from sklearn.pipeline import Pipeline
        from sklearn.naive bayes import GaussianNB
        from sklearn.preprocessing import StandardScaler, OneHotEncoder
        from sklearn.compose import ColumnTransformer
        %matplotlib inline
        from sklearn.preprocessing import LabelEncoder
        from sklearn.preprocessing import MinMaxScaler
        from sklearn.ensemble import RandomForestClassifier
        from \ sklearn.metrics \ import \ accuracy\_score, \ classification\_report
        from sklearn.metrics import confusion_matrix
In [2]: pip install ydata_profiling
        Collecting ydata_profiling
         Downloading ydata_profiling-4.7.0-py2.py3-none-any.whl (357 kB)
            Requirement already satisfied: pandas!=1.4.0,<3,>1.1 in c:\programdata\anaconda3\lib\site-packages (from ydata_profiling)
        (2.0.2)
        Requirement already satisfied: numpy<2,>=1.16.0 in c:\programdata\anaconda3\lib\site-packages (from ydata_profiling) (1.2
```

```
In [3]: from ydata_profiling import ProfileReport
```

```
In [4]: #Loading and preview the data set
df = pd.read_csv('online_shoppers_intention.csv')
df.head()
```

Out[4]:

	Administrative	Administrative_Duration	Informational	Informational_Duration	ProductRelated	ProductRelated_Duration	BounceRates	ExitRates	PageVa
0	0	0.0	0	0.0	1	0.000000	0.20	0.20	
1	0	0.0	0	0.0	2	64.000000	0.00	0.10	
2	0	0.0	0	0.0	1	0.000000	0.20	0.20	
3	0	0.0	0	0.0	2	2.666667	0.05	0.14	
4	0	0.0	0	0.0	10	627.500000	0.02	0.05	
4									+

DATA STRUCTURE AND STATISTICAL ANALYSIS

Description of the columns:

"Administrative", "Administrative Duration", "Informational", "Informational Duration", "Product Related and "Product Related Duration" represent the number of different types of pages visited by the visitor in that session and total time spent in each of these page categories. The values of these features are derived from the URL information of the pages visited by the user and updated in real time when a user takes an action, e.g. moving from one page to another

Administrative - the number of pages of this type (administrative) that the user visited. Administrative_Duration - the amount of time spent in this category of pages. Informational - the number of pages of this type (informational) that the user visited. Informational_Duration - the amount of time spent in this category of pages. ProductRelated - the number of pages of this type (product related) that the user visited. ProductRelated_Duration - the amount of time spent in this category of pages.

The "Bounce Rate", "Exit Rate" and "Page Value" features represent the metrics measured by "Google Analytics" for each page in the e-commerce site. BounceRates - the percentage of visitors who enter the website through that page and exit without triggering any additional tasks. ExitRates - the percentage of pageviews on the website that end at that specific page. The "Page Value" feature represents the average value for a web page that a user visited before completing an e-commerce transaction. SpecialDay - This value represents the closeness of the browsing date to special days or holidays (eg. Mother's Day or Valentin's day) in which the sessions are more likely to be finalized with transaction. The value of this attribute is determined by considering the dynamics of e-commerce such as the duration between the order date and delivery date. For example, for Valentina's day, this value takes a nonzero value between February 2 and February 12, zero before and after this date unless it is close to another special day, and its maximum value of 1 on February 8. The dataset also includes operating system, browser, region, traffic type, visitor type as returning or new visitor, a Boolean value indicating whether the date of the visit is weekend, and month of the year.

In [5]: # Summary of the dataset df.info()

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 12330 entries, 0 to 12329
Data columns (total 18 columns):
```

```
Non-Null Count Dtype
#
    Column
---
                             -----
0
    Administrative
                             12330 non-null
                                            int64
1
    Administrative_Duration 12330 non-null
                                            float64
2
    Informational
                            12330 non-null
                                            int64
    Informational_Duration
                            12330 non-null
                                            float64
4
    ProductRelated
                            12330 non-null int64
    ProductRelated_Duration 12330 non-null float64
6
    BounceRates
                            12330 non-null
                                            float64
    ExitRates
                            12330 non-null float64
8
    PageValues
                             12330 non-null float64
9
    SpecialDay
                            12330 non-null float64
10 Month
                             12330 non-null object
    OperatingSystems
                             12330 non-null
11
                                            int64
                             12330 non-null
                                            int64
12
    Browser
13
                             12330 non-null
    Region
                                            int64
14 TrafficType
                             12330 non-null int64
15
                             12330 non-null
   VisitorType
                                            object
                             12330 non-null
16 Weekend
17 Revenue
                             12330 non-null
dtypes: bool(2), float64(7), int64(7), object(2)
memory usage: 1.5+ MB
```

```
In [6]: #Checking the shape of the dataset
    df.shape
```

Out[6]: (12330, 18)

In [7]: # Descriptive statiscics (Sum, Average, Variance, minimum, 1st quartile, 2nd quartile, 3rd Quartile and Maximum) df.describe()

Out[7]:

	Administrative	Administrative_Duration	Informational	Informational_Duration	ProductRelated	ProductRelated_Duration	BounceRates	ExitRates
count	12330.000000	12330.000000	12330.000000	12330.000000	12330.000000	12330.000000	12330.000000	12330.000000
mean	2.315166	80.818611	0.503569	34.472398	31.731468	1194.746220	0.022191	0.043073
std	3.321784	176.779107	1.270156	140.749294	44.475503	1913.669288	0.048488	0.048597
min	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
25%	0.000000	0.000000	0.000000	0.000000	7.000000	184.137500	0.000000	0.014286
50%	1.000000	7.500000	0.000000	0.000000	18.000000	598.936905	0.003112	0.025156
75%	4.000000	93.256250	0.000000	0.000000	38.000000	1464.157214	0.016813	0.050000
max	27.000000	3398.750000	24.000000	2549.375000	705.000000	63973.522230	0.200000	0.200000

In [8]: #Checking null values

df.isnull().sum()

Out[8]: Administrative Administrative_Duration 0 Informational Informational_Duration ProductRelated ProductRelated_Duration BounceRates ExitRates **PageValues** SpecialDay 0 Month OperatingSystems Browser 0 Region 0 TrafficType 0 VisitorType 0 Weekend 0 Revenue 0 dtype: int64

In [9]: #Checking data types df.dtypes

Out[9]: Administrative int64 float64 Administrative_Duration int64 Informational Informational_Duration float64 ProductRelated int64 ProductRelated_Duration float64 BounceRates float64 float64 ExitRates PageValues float64 SpecialDay float64 Month object int64 ${\tt OperatingSystems}$ int64 Browser int64 Region TrafficType int64 ${\tt VisitorType}$ object Weekend bool Revenue bool dtype: object

In [10]: #Coun unique numbers in each column

df.nunique()

Out[10]: Administrative Administrative_Duration 3335 Informational 17 Informational_Duration 1258 ProductRelated 311 ProductRelated_Duration 9551 BounceRates 1872 ExitRates 4777 PageValues 2704 SpecialDay 6 Month 10 ${\tt OperatingSystems}$ 8 Browser 13 Region 9 TrafficType 20 VisitorType 3 Weekend 2 Revenue

dtype: int64

Data cleansing and preprocessing

Dimensionality reduction

Drop three columns 'Administrative', 'Informational', and 'ProductRelated' because their information is already captured by another column "PageValues." Therefore, these columns were considered redundant and not useful for the analysis.

```
In [13]: df = df.drop(['Administrative', 'Informational', 'ProductRelated'], axis=1)
In [14]: len(df.columns)
Out[14]: 15
In [15]: #Cheking duplicates
df.duplicated().sum()
Out[15]: 173
```

```
In [16]: # See duplicated data
         duplicated_rows = df[df.duplicated()]
         print(duplicated_rows)
                 Administrative_Duration Informational_Duration \
          158
                                      0.0
         159
                                      0.0
                                                               0.0
          178
                                      0.0
                                                               0.0
          330
                                      0.0
                                                               0.0
          356
                                                               0.0
                                      0.0
          11939
                                      0.0
                                                               0.0
         12159
                                                               0.0
          12180
                                      0.0
                                                               0.0
         12185
                                      0.0
                                                               0.0
         12301
                                      0.0
                                                               0.0
                 ProductRelated_Duration BounceRates ExitRates
                                                                    PageValues
         158
                                      0.0
                                                   0.2
                                                               0.2
                                                                            0.0
          159
                                      0.0
                                                   0.2
                                                               0.2
                                                                            0.0
          178
                                      0.0
                                                   0.2
                                                               0.2
                                                                            0.0
          330
                                      0.0
                                                   0.2
                                                               0.2
                                                                            0.0
          356
                                      0.0
                                                   0.2
                                                               0.2
                                                                           0.0
         11939
                                      0.0
                                                   0.2
                                                               0.2
                                                                            0.0
         12159
                                                                            0.0
                                      0.0
                                                   0.2
                                                               0.2
         12180
                                                   0.2
                                      0.0
                                                               0.2
                                                                            0.0
         12185
                                                                            0.0
                                      0.0
                                                   0.2
                                                               0.2
         12301
                                      0.0
                                                   0.2
                                                               0.2
                                                                            0.0
                 SpecialDay Month
                                    {\tt OperatingSystems}
                                                      Browser
                                                                Region
                                                                        TrafficType
         158
                        0.0
                              Feb
                                                   1
                                                             1
         159
                        0.0
                              Feh
                                                   3
                                                             2
                                                                     3
                                                                                   3
          178
                        0.0
                              Feb
                                                   3
                                                             2
                                                                     3
                                                                                   3
          330
                        0.0
                              Mar
                                                   3
                                                             2
                                                                     3
                                                                                   1
          356
                        0.0
                              Mar
                                                   2
                                                             2
                                                                     4
                                                                                   1
          11939
                        0.0
                              Nov
                                                   1
                                                             1
                                                                     1
                                                                                  15
          12159
                        0.0
                              Dec
                                                   1
                                                             1
                                                                     1
                                                                                   3
          12180
                        0.0
                              Dec
                                                            13
                                                                     9
                                                                                  20
          12185
                        0.0
                              Dec
                                                   8
                                                            13
                                                                     9
                                                                                  20
          12301
                        0.0
                              Nov
                                                                     4
                                                                                   1
                       VisitorType Weekend Revenue
          158
                 Returning_Visitor
                                       False
          159
                 Returning_Visitor
                                       False
          178
                 Returning_Visitor
                                       False
                                                False
                 Returning_Visitor
                                       False
          330
          356
                 Returning_Visitor
                                       False
                                                False
          11939
                 Returning_Visitor
                                       False
                                                False
         12159
                 Returning_Visitor
                                       False
                                                False
          12180
                 Returning_Visitor
                                       False
                                                False
          12185
                             0ther
                                       False
                                                False
                 Returning_Visitor
          12301
                                       False
                                                False
          [173 rows x 15 columns]
```

Duplicated data need to be removed because it can cause bias and affect the accuracy of the model and leads to inaccurate prediction

```
In [17]: # Drop the duplicated values
df.drop_duplicates(inplace=True)
```

Label encoding

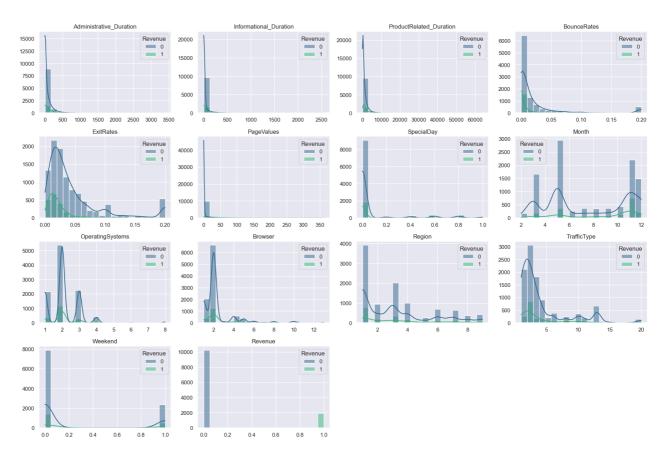
In the dataset, there are some columns with categorical variables, such as 'Month', 'VisitorType', 'OperatingSystem', and 'Browser'. We need to convert these categorical variables into numerical format. Label encoding assigns a unique numerical value to each category of a variable. For example, for the 'Month' column, we can assign a numerical value of 1 for January, 2 for February, and so on. Label encoding is suitable for categorical variables that have a natural ordering, such as 'Month' and 'VisitorType'.

```
In [18]: cat_col=['Weekend','Revenue']
          for col in cat_col:
              encoder = LabelEncoder()
              encoder.fit(df[col])
              print('Column:', col)
print('Original categories:', encoder.classes_)
              print('Encoded values:', encoder.transform(encoder.classes_))
print('\n')
              df[col] = encoder.fit_transform(df[col])
          Column: Weekend
          Original categories: [False True]
          Encoded values: [0 1]
          Column: Revenue
          Original categories: [False True]
          Encoded values: [0 1]
In [19]: # Check the unique values in the "Month" column
          unique_months = df['Month'].unique()
          print(unique_months)
          ['Feb' 'Mar' 'May' 'Oct' 'June' 'Jul' 'Aug' 'Nov' 'Sep' 'Dec']
In [20]: df['Month'] = df['Month'].map({'Feb': 2, 'Mar': 3, 'May': 5, 'June':6, 'Jul':7, 'Aug':8, 'Sep':9, 'Oct':10, 'Nov':11, 'Dec':12})
In [21]: df.head()
Out[21]:
              Administrative_Duration Informational_Duration ProductRelated_Duration BounceRates ExitRates PageValues SpecialDay Month OperatingSystems
           0
                               0.0
                                                    0.0
                                                                     0.000000
                                                                                                0.20
                                                                                                                       0.0
                                                                                                                               2
                                                                                      0.20
                                                                                                            0.0
                               0.0
                                                                     64.000000
                                                                                                                       0.0
                                                                                                                                                2
                                                    0.0
                                                                                      0.00
                                                                                                0.10
                                                                                                            0.0
           2
                               0.0
                                                    0.0
                                                                     0.000000
                                                                                      0.20
                                                                                                0.20
                                                                                                            0.0
                                                                                                                       0.0
                                                                                                                               2
                                                                                                                                                4
           3
                               0.0
                                                                     2.666667
                                                                                                            0.0
                                                                                                                       0.0
                                                                                                                               2
                                                                                                                                                3
                                                    0.0
                                                                                      0.05
                                                                                                0.14
           4
                               0.0
                                                    0.0
                                                                    627.500000
                                                                                      0.02
                                                                                                0.05
                                                                                                            0.0
                                                                                                                       0.0
                                                                                                                               2
                                                                                                                                                3
```

Check distibution before scaling

```
In [22]: # Selecting numerical features
          num_col = df.select_dtypes(include=['float64', 'int64']).columns.tolist()
          # Set up the layout for subplots
          fig, axes = plt.subplots(nrows=5, ncols=4, figsize=(18, 15))
fig.suptitle('Distribution of Numerical Features', y=1.02)
          # Plotting histograms for each numerical feature
          for i, feature in enumerate(num_col):
              row, col = i // 4, i % 4
              sns.histplot(df, x=feature, bins=20, kde=True, ax=axes[row, col], hue='Revenue', palette='viridis')
              axes[row, col].set_title(feature)
              axes[row, col].set_xlabel('')
              axes[row, col].set_ylabel('')
          # Remove empty subplots
          for i in range(len(num_col), len(axes.flatten())):
              \verb|fig.delaxes(axes.flatten()[i])|\\
          # Adjust Layout
          plt.tight_layout()
          plt.show()
```

Distribution of Numerical Features

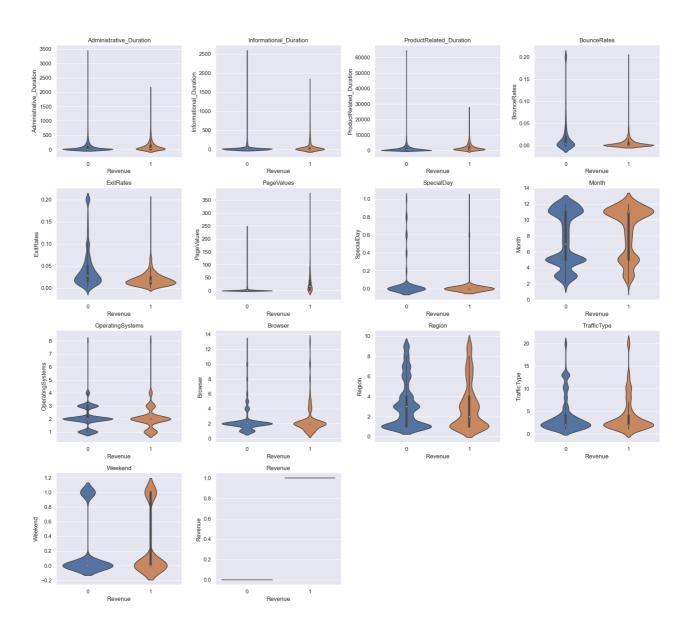


```
In [23]: # Selecting numerical features
num_col = df.select_dtypes(include=['float64', 'int64']).columns.tolist()
# Set up the Layout for subplots
plt.figure(figsize=(18, 18))
plt.suptitle('Numerical Features Influence on Revenue', y=1.02)

# Plotting boxplots for each numerical feature against Revenue
for i, col in enumerate(num_col):
    plt.subplot(4, 4, i+1)
    sns.violinplot(x='Revenue', y=col, data=df)
    plt.title(col)

# Adjust Layout
plt.tight_layout(rect=[0, 0.03, 1, 0.95])
plt.show()
```

Numerical Features Influence on Revenue



Scale Data with MinMaxScaler

The MinMaxScaler is a preprocessing method used to rescale the values within a feature to fall between 0 and 1. Its purpose is to standardize the scale of all features, preventing any single feature from disproportionately influencing distance-based algorithms within a model.

```
In [24]: # Scale col that have continuous value
cols_to_scale = ['Administrative_Duration','Informational_Duration','ProductRelated_Duration','BounceRates','ExitRates','Page
scaler = MinMaxScaler()
df[cols_to_scale] = scaler.fit_transform(df[cols_to_scale])
```

```
In [25]: df.head()
Out[25]:
                Administrative_Duration Informational_Duration ProductRelated_Duration BounceRates ExitRates PageValues SpecialDay Month OperatingSystems
             0
                                     0.0
                                                              0.0
                                                                                                       1.00
                                                                                                                  1.00
                                                                                                                                              0.0
                                                                                                                                                       2
                                                                                   0.000000
                                                                                                                                 0.0
                                     0.0
                                                              0.0
                                                                                   0.001000
                                                                                                                                                       2
                                                                                                                                                                            2
                                                                                                       0.00
                                                                                                                  0.50
                                                                                                                                 0.0
                                                                                                                                              0.0
             2
                                     0.0
                                                              0.0
                                                                                   0.000000
                                                                                                       1.00
                                                                                                                  1.00
                                                                                                                                 0.0
                                                                                                                                              0.0
                                                                                                                                                       2
                                                                                                                                                                            4
             3
                                     0.0
                                                              0.0
                                                                                   0.000042
                                                                                                      0.25
                                                                                                                  0.70
                                                                                                                                 0.0
                                                                                                                                              0.0
                                                                                                                                                       2
                                                                                                                                                                            3
             4
                                     0.0
                                                              0.0
                                                                                   0.009809
                                                                                                       0.10
                                                                                                                  0.25
                                                                                                                                 0.0
                                                                                                                                              0.0
                                                                                                                                                       2
                                                                                                                                                                            3
In [26]: # See the unique values of the column "VisitorType"
unique_visitor_types = df['VisitorType'].unique()
            print(unique_visitor_types)
```

EXPLORATORY DATA ANALYSIS AND DATA VISUALISATION

Monthly visitor trends bar chart

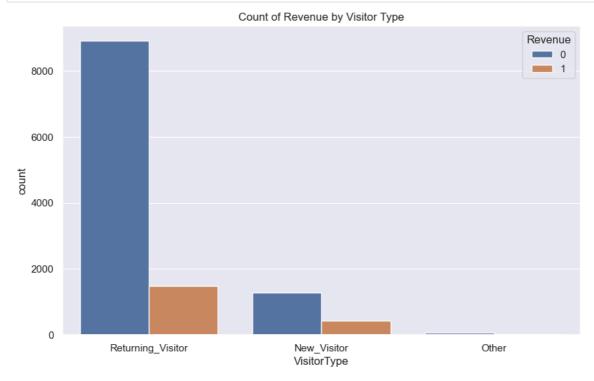
['Returning_Visitor' 'New_Visitor' 'Other']

```
In [27]: # Calculate count for each month
          month_counts = df['Month'].value_counts().sort_index()
          # Normalize the count values
          normalized counts = (month counts - month counts.min()) / (month counts.max() - month counts.min())
          # Sort the counts in descending order
          sorted_counts = normalized_counts.sort_values(ascending=False)
          # Set color palette based on top 4 and other counts
          colors = ['purple' if month in sorted_counts[:4] else 'pink' for month in normalized_counts.index]
          # Create a bar plot with colored bars
          plt.figure(figsize=(10, 5))
          \verb|sns.barplot(x=month_counts.index, y=month_counts.values, palette=colors)|\\
          # Set title and labels
plt.title('Monthly Visitor Trends', fontsize=16)
          plt.xlabel('Month', fontsize=14)
plt.ylabel('Count', fontsize=14)
          # Adjust Layout
          plt.tight_layout()
          plt.show()
```



Bar plot of Visitor Type

```
In [28]: plt.figure(figsize=(10, 6))
    sns.countplot(x='VisitorType', hue='Revenue', data=df)
    plt.title('Count of Revenue by Visitor Type')
    plt.show()
```



Line chart for purchase activities

```
In [29]: # First, group the data by date and sum the revenue for each date
purchase_data = df.groupby('Month')['Revenue'].sum().reset_index()

# Plotting
plt.figure(figsize=(10, 6))
plt.plot(purchase_data['Month'], purchase_data['Revenue'], marker='o', color='blue', linestyle='-')

# Set title and labels
plt.title('Purchase Activities Over Time', fontsize=16)
plt.xlabel('Month', fontsize=14)
plt.ylabel('Purchase Count', fontsize=14)

# Show all values on the x-axis without skipping labels
plt.xticks(purchase_data['Month'], rotation=45)

# Show grid
plt.grid(True)

# Show the plot
plt.show()
```



```
In [30]: # Group the data by traffic type
grouped_data = df.groupby('TrafficType')

# Calculate average revenue per traffic type
average_revenue = grouped_data['Revenue'].mean()

# Calculate total revenue per traffic type
total_revenue = grouped_data['Revenue'].sum()

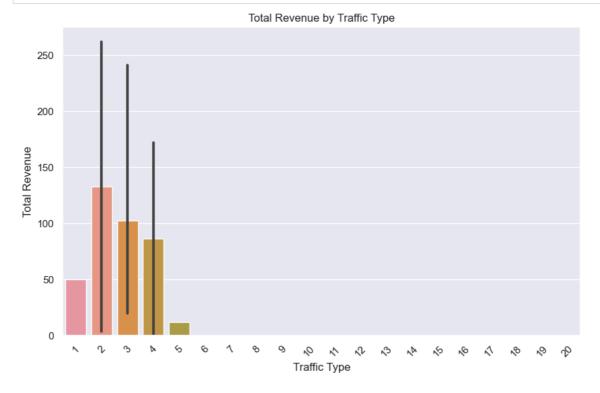
# Compare revenue across traffic types
revenue_comparison = pd.DataFrame({'Average Revenue': average_revenue, 'Total Revenue': total_revenue})

# Print the revenue comparison
print(revenue_comparison)
```

	Average Revenue	Total Revenue
TrafficType		
1	0.110455	262
2	0.216624	847
3	0.090000	180
4	0.155075	165
5	0.215385	56
6	0.119910	53
7	0.300000	12
8	0.277778	95
9	0.097561	4
10	0.200000	90
11	0.190283	47
12	0.000000	0
13	0.060140	43
14	0.153846	2
15	0.000000	0
16	0.333333	1
17	0.000000	0
18	0.000000	0
19	0.058824	1
20	0.259067	50

```
In [31]: # Sort the revenue comparison dataframe in descending order based on the revenue metric
    revenue_comparison.sort_values(by='Total Revenue', ascending=False, inplace=True)

# Visualize the sorted data
    plt.figure(figsize=(10, 6))
    sns.barplot(data=revenue_comparison, x=df['TrafficType'], y='Total Revenue')
    plt.title('Total Revenue by Traffic Type')
    plt.xlabel('Traffic Type')
    plt.ylabel('Total Revenue')
    plt.xticks(rotation=45)
    plt.show()
```

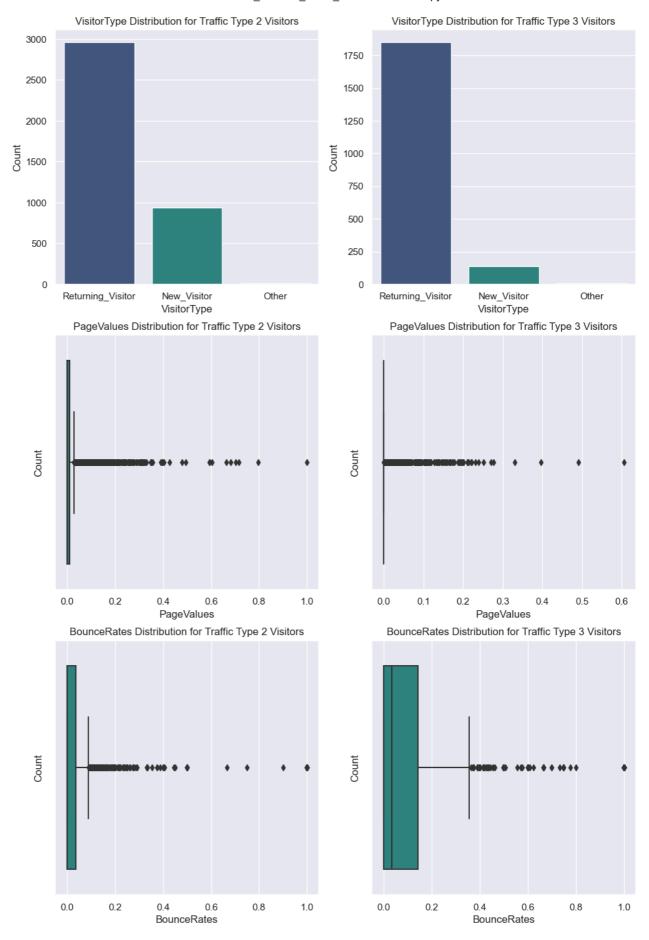


Traffic from Traffic Type 2, 3, and 4 contributes the most to the total revenue, suggesting that these sources bring the most valuable traffic to the website.

Therefore, it's crucial to prioritize optimizing and increasing traffic from Traffic Type 2 and Traffic Type 3, as they have proven to be the most profitable revenue sources for the website.

```
In [32]: # Filter the dataset for Traffic Type 2 visitors
          traffic_type_2_data = df[df['TrafficType'] == 2]
          # Filter the dataset for Traffic Type 3 visitors
          traffic_type_3_data = df[df['TrafficType'] == 3]
          # Set up subplots
          fig, axs = plt.subplots(3, 2, figsize=(12, 18))
          # Demographic analysis
          demographic_variables = ['VisitorType']
          for i, variable in enumerate(demographic_variables):
               sns.countplot(data=traffic_type_2_data, x=variable, palette='viridis', ax=axs[i, 0])
               axs[i, 0].set_title(f'{variable} Distribution for Traffic Type 2 Visitors')
               axs[i, 0].set_xlabel(variable)
               axs[i, 0].set_ylabel('Count')
              sns.countplot(data=traffic_type_3_data, x=variable, palette='viridis', ax=axs[i, 1])
axs[i, 1].set_title(f'{variable} Distribution for Traffic Type 3 Visitors')
               axs[i, 1].set xlabel(variable)
               axs[i, 1].set_ylabel('Count')
          # Behavioral analysis
          behavioral_variables = ['PageValues', 'BounceRates', 'ExitRates']
          for i, variable in enumerate(behavioral variables):
               sns.boxplot(data=traffic\_type\_2\_data, \ x=variable, \ palette=\ 'viridis', \ ax=axs[i+len(demographic\_variables), \ 0])
              axs[i+len(demographic_variables), 0].set_title(f'(variable) Distribution for Traffic Type 2 Visitors')
axs[i+len(demographic_variables), 0].set_xlabel(variable)
               axs[i+len(demographic_variables), 0].set_ylabel('Count')
               sns.boxplot(data=traffic\_type\_3\_data, \ x=variable, \ palette=\ 'viridis', \ ax=axs[i+len(demographic\_variables), \ 1])
               axs[i+len(demographic_variables), 1].set_title(f'{variable} Distribution for Traffic Type 3 Visitors')
axs[i+len(demographic_variables), 1].set_xlabel(variable)
axs[i+len(demographic_variables), 1].set_ylabel('Count')
          plt.tight_layout()
          plt.show()
           ______
```

IndexError: index 3 is out of bounds for axis 0 with size 3

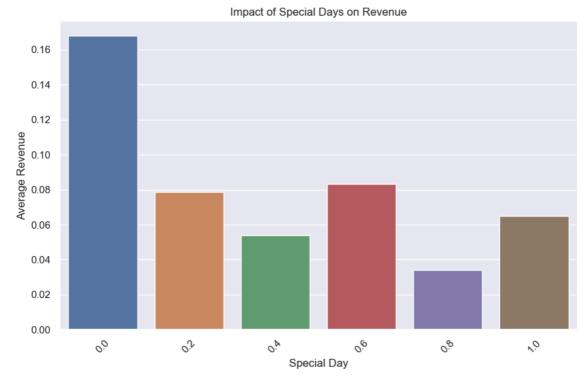


```
In [33]: # Group the data by 'SpecialDay' and calculate the average revenue or visitor count
special_day_analysis = df.groupby('SpecialDay')['Revenue'].mean()

# Sort the data in descending order based on the average revenue or visitor count
special_day_analysis = special_day_analysis.sort_values(ascending=False)

# Visualize the impact of special days on customer engagement
plt.figure(figsize=(10, 6))
sns.barplot(x=special_day_analysis.index, y=special_day_analysis.values)
plt.title("Impact of Special Days on Revenue")
plt.xlabel("Special Day")
plt.ylabel("Average Revenue")
plt.xticks(rotation=45)
plt.show()

# Identify top 3 special_day by revenue
top_special_days = special_day_analysis.head(3)
print("Special Days with the Highest Impact on the Revenue:")
for day, impact in top_special_days.items():
    print(f"- {day}: {impact}")
```



Special Days with the Highest Impact on the Revenue:

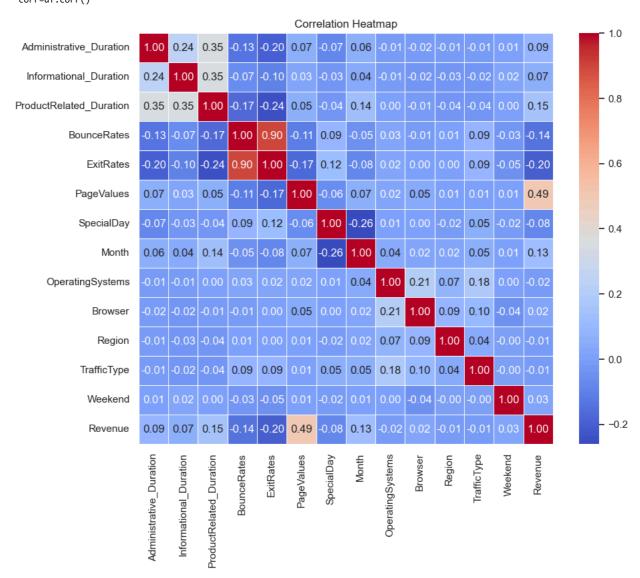
- 0.0: 0.16779692082111436
- 0.6: 0.0830945558739255
- 0.2: 0.07865168539325842

Correlation matrix - Heatmap

```
In [34]:
corr=df.corr()
# Set figure size
plt.figure(figsize=(10, 8))
sns.heatmap(corr, annot=True, cmap='coolwarm', fmt='.2f', linewidths=.5)
plt.title('Correlation Heatmap')
plt.show()
```

C:\Users\s3063766\AppData\Local\Temp\ipykernel_2780\2691037861.py:1: FutureWarning: The default value of numeric_only in Da taFrame.corr is deprecated. In a future version, it will default to False. Select only valid columns or specify the value of numeric_only to silence this warning.

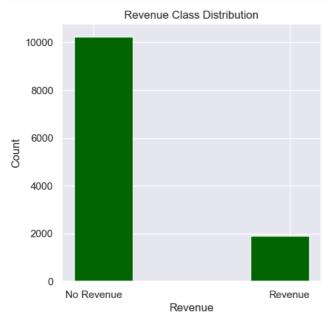
corr=df.corr()



Distribution of revenue

The next visualization aids in grasping the spread of the target variable, specifically the revenue class. In binary classification scenarios such as this, maintaining a balanced distribution of classes is crucial. Here, we notice an imbalance in classes, which may result in a biased model that underperforms on the less represented class.

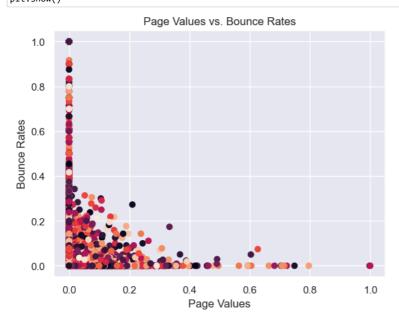
```
In [35]: plt.figure(figsize=(5, 5))
   plt.hist(df['Revenue'], bins=[-0.1, 0.2, 0.8, 1.1], color='darkgreen') # Three bins: -0.5 to 0.25, 0.25 to 0.75, 0.75 to 1.2
   plt.title('Revenue Class Distribution')
   plt.xlabel('Revenue')
   plt.ylabel('Revenue')
   plt.ylabel('Count')
   plt.xticks([0, 1], ['No Revenue', 'Revenue']) # Adjust x-axis ticks
   plt.show()
```



Scatter plot

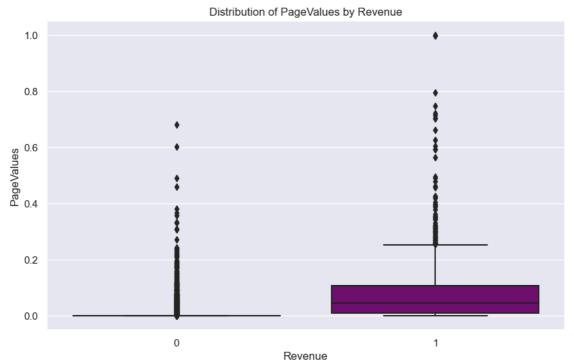
We notice a consistent pattern: as page values increase, bounce rates typically decrease. This pattern suggests that users are inclined to stay longer on a website when the page offers valuable information or products. However, there are instances where both page values and bounce rates are low, indicating the presence of other influencing factors.

```
In [36]: N=len(df)
    colors = np.random.rand(N)
    plt.scatter(df['PageValues'], df['BounceRates'],c=colors)
    plt.title('Page Values vs. Bounce Rates')
    plt.xlabel('Page Values')
    plt.ylabel('Bounce Rates')
    plt.show()
```



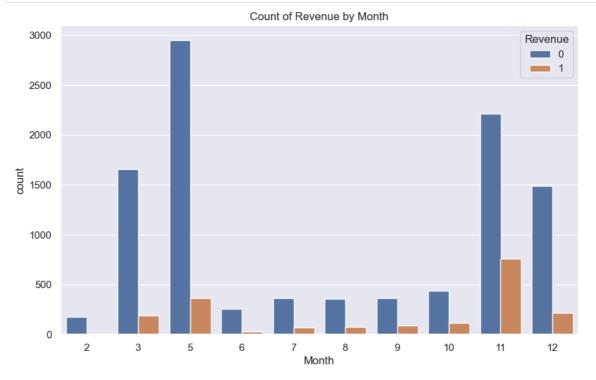
Boxplot to visualize distribution of features by Revenue





Countplot to visualize distribution of revenue by month

```
In [39]: plt.figure(figsize=(10, 6))
    sns.countplot(x='Month', hue='Revenue', data=df)
    plt.title('Count of Revenue by Month')
    plt.show()
```



Developing and Evaluating Model

Splitting the data

```
In [40]: df.head()
Out[40]:
                                                                                                    PageValues SpecialDay
              Administrative_Duration
                                   Informational_Duration
                                                       ProductRelated_Duration
                                                                              BounceRates ExitRates
                                                                                                                          Month OperatingSystems
           0
                               0.0
                                                   0.0
                                                                     0.000000
                                                                                      1.00
                                                                                               1.00
                                                                                                           0.0
                                                                                                                      0.0
                                                                                                                              2
                                                                                                                                               1
                               0.0
                                                                     0.001000
                                                                                                                      0.0
                                                                                                                              2
                                                                                                                                               2
           1
                                                   0.0
                                                                                      0.00
                                                                                               0.50
                                                                                                           0.0
           2
                               0.0
                                                    0.0
                                                                     0.000000
                                                                                               1.00
                                                                                                           0.0
                                                                                                                      0.0
                                                                                                                              2
                                                                                                                                               4
                                                                                      1.00
                                                                                                                              2
           3
                               0.0
                                                   0.0
                                                                     0.000042
                                                                                      0.25
                                                                                               0.70
                                                                                                           0.0
                                                                                                                      0.0
                                                                                                                                               3
                                                                     0.009809
                               0.0
                                                   0.0
                                                                                                                              2
                                                                                                                                               3
                                                                                      0.10
                                                                                               0.25
                                                                                                           0.0
                                                                                                                      0.0
In [41]: | X=df.drop('Revenue',axis=1)
          y=df['Revenue']
In [42]: X_train,X_test,y_train,y_test=train_test_split(X,y,test_size=0.2,random_state=42,stratify=y)
          Handling Class Imbalance
In [43]: # Check the frequency of each unique value in the 'Revenue' column
df['Revenue'].value_counts()
Out[43]: 0
               10249
                1908
          Name: Revenue, dtype: int64
In [44]: # Check the frequency of each unique value of the target variable of training part of dataset
          y_train.value_counts()
Out[44]: 0
               8199
               1526
          Name: Revenue, dtype: int64
In [45]: # Check the frequency of each unique value of the target variable of testing part of dataset
          y_test.value_counts()
Out[45]: 0
               2050
                 382
          Name: Revenue, dtype: int64
In [46]: # See the number of rows and the number of columns
          X train.shape
Out[46]: (9725, 14)
In [47]: X_test.shape
Out[47]: (2432, 14)
In [48]: # Select the first 10 rows
          X train[:10]
Out[48]:
```

	Administrative_Duration	Informational_Duration	ProductRelated_Duration	BounceRates	ExitRates	PageValues	SpecialDay	Month	OperatingSystem
2811	0.000000	0.000000	0.006888	0.078947	0.232456	0.000000	0.4	5	_
4466	0.007473	0.000000	0.046246	0.027027	0.109234	0.015693	0.4	5	
10593	0.031543	0.000000	0.008023	0.000000	0.060150	0.048502	0.0	11	
12153	0.000000	0.000000	0.004357	0.142857	0.214286	0.000000	0.0	12	
8359	0.000000	0.000000	0.018226	0.129630	0.222222	0.000000	0.0	12	
8743	0.042221	0.118853	0.034389	0.041667	0.138327	0.000000	0.0	11	
11400	0.003089	0.103849	0.157014	0.025126	0.115901	0.000000	0.0	12	
8840	0.019247	0.000000	0.029771	0.024242	0.130303	0.000000	0.0	11	
10633	0.000000	0.000000	0.001485	0.333333	0.666667	0.000000	0.0	11	
8426	0.000000	0.000000	0.010872	0.000000	0.500000	0.000000	0.0	11	
4)

SMOTE technique to handle the class imbalance

SMOTE (Synthetic Minority Over-sampling Technique) is a valuable technique for addressing class imbalance because it effectively enhances the representation of the minority class in the dataset, leading to more robust and accurate machine learning models. It creates new instances of the minority class by interpolating between existing minority class instances, thereby increasing the representation of the minority class in the dataset. By generating synthetic samples rather than simply duplicating existing ones, SMOTE helps to avoid overfitting that can occur when the same minority class samples are repeatedly used during training.

```
In [49]: # Install the library
         !pip install imbalanced-learn
         Collecting imbalanced-learn
           Downloading imbalanced_learn-0.12.2-py3-none-any.whl (257 kB)
                                 ----- 0.0/258.0 kB ? eta -:--:-
              ----- 122.9/258.0 kB 2.4 MB/s eta 0:00:01
              ----- 256.0/258.0 kB 3.2 MB/s eta 0:00:01
              ----- 258.0/258.0 kB 2.6 MB/s eta 0:00:00
         Requirement already satisfied: scipy>=1.5.0 in c:\programdata\anaconda3\lib\site-packages (from imbalanced-learn) (1.10.1)
         Requirement already satisfied: threadpoolctl>=2.0.0 in c:\programdata\anaconda3\lib\site-packages (from imbalanced-learn)
         Requirement already satisfied: numpy>=1.17.3 in c:\programdata\anaconda3\lib\site-packages (from imbalanced-learn) (1.24.3)
         Requirement already satisfied: scikit-learn>=1.0.2 in c:\programdata\anaconda3\lib\site-packages (from imbalanced-learn)
         Requirement already satisfied: joblib>=1.1.1 in c:\programdata\anaconda3\lib\site-packages (from imbalanced-learn) (1.2.0)
         Installing collected packages: imbalanced-learn
         Successfully installed imbalanced-learn-0.12.2
         [notice] A new release of pip is available: 23.1.2 -> 24.0
         [notice] To update, run: python.exe -m pip install --upgrade pip
In [50]: from imblearn.over_sampling import SMOTE
In [51]: # Perform one-hot encoding on the categorical features
         X_encoded = pd.get_dummies(X)
         # Apply SMOTE on the encoded features and target variable
         smote = SMOTE(sampling_strategy='minority')
         X_sm, y_sm = smote.fit_resample(X_encoded, y)
         # Convert the resampled target variable to a pandas Series
        y_sm = pd.Series(y_sm)
In [52]: # Split the dataset into training and testing sets
         X_train, X_test, y_train, y_test = train_test_split(X_sm, y_sm, test_size=0.2, random_state=15, stratify=y_sm)
In [53]: # Check the number of classes in training Data
        y_train.value_counts()
Out[53]: 0
             8199
             8199
        Name: Revenue, dtype: int64
In [54]: y_test.value_counts()
Out[54]: 0
             2050
             2050
         Name: Revenue, dtype: int64
```

Choosing machine learning models

We will use LazyPredict library for a quick evaluation a range of machine learning models on the dataset. It automates the process of building, training, and evaluating multiple models, providing insights into how different algorithms perform on your data.

```
In [55]: # Install the library
      !pip install lazypredict
      Collecting lazvpredict
       Downloading lazypredict-0.2.12-py2.py3-none-any.whl (12 kB)
      Requirement already satisfied: click in c:\programdata\anaconda3\lib\site-packages (from lazypredict) (8.0.4)
      Collecting xgboost
       Downloading xgboost-2.0.3-py3-none-win_amd64.whl (99.8 MB)
                ----- 0.0/99.8 MB ? eta -:--:--
          ------ 1.4/99.8 MB 41.9 MB/s eta 0:00:03
          - ----- 4.0/99.8 MB 51.1 MB/s eta 0:00:02
          -- ----- 7.2/99.8 MB 57.4 MB/s eta 0:00:02
          --- 9.2/99.8 MB 53.3 MB/s eta 0:00:02
          ---- 11.0/99.8 MB 54.7 MB/s eta 0:00:02
          ---- 13.1/99.8 MB 50.4 MB/s eta 0:00:02
          ----- 15.2/99.8 MB 46.7 MB/s eta 0:00:02
          ----- 17.3/99.8 MB 43.5 MB/s eta 0:00:02
          ----- 19.4/99.8 MB 43.5 MB/s eta 0:00:02
          ----- 21.6/99.8 MB 43.7 MB/s eta 0:00:02
          ----- 23.7/99.8 MB 43.7 MB/s eta 0:00:02
          ----- 25.8/99.8 MB 43.7 MB/s eta 0:00:02
          ----- 27.9/99.8 MB 43.5 MB/s eta 0:00:02
In [56]: from lazypredict.Supervised import LazyClassifier
In [57]: | clf = LazyClassifier(verbose=0, ignore_warnings=True, custom_metric=None)
```

We will train several machine learning models using the LazyPredict library. The models will be evaluated based on various performance metrics including Accuracy, Balanced Accuracy, ROC AUC, and F1 Score. Additionally, the time taken to train each model will also be provided.

```
In [58]: # Evaluate performance of different ML models on the test data
         models,predictions = clf.fit(X_train, X_test, y_train, y_test)
         100%| 29/29 [00:58<00:00, 2.03s/it]
          [LightGBM] [Info] Number of positive: 8199, number of negative: 8199
          [LightGBM] [Info] Auto-choosing row-wise multi-threading, the overhead of testing was 0.000714 seconds.
          You can set `force_row_wise=true` to remove the overhead.
         And if memory is not enough, you can set `force_col_wise=true`. [LightGBM] [Info] Total Bins 1862
          [LightGBM] [Info] Number of data points in the train set: 16398, number of used features: 16
          [LightGBM] [Info] [binary:BoostFromScore]: pavg=0.500000 -> initscore=0.000000
                                         Accuracy Balanced Accuracy ROC AUC F1 Score \
         Model
         ExtraTreesClassifier
                                             0.94
                                                                 0.94
                                                                          0.94
                                                                                    0.94
         RandomForestClassifier
                                             0.93
                                                                0.93
                                                                          0.93
                                                                                    0.93
         XGBClassifier
                                             0.92
                                                                 0.92
                                                                          0.92
                                                                                    0.92
         BaggingClassifier
                                             0.92
                                                                0.92
                                                                          0.92
                                                                                    0.92
                                                                 0.92
         LGBMClassifier
                                             0.92
                                                                          0.92
                                                                                    0.92
         LabelSpreading
                                             0.90
                                                                0.90
                                                                          0.90
                                                                                    0.90
         AdaBoostClassifier
                                             0.90
                                                                 0.90
                                                                          0.90
                                                                                    9.99
         LabelPropagation
                                             0.90
                                                                0.90
                                                                          0.90
                                                                                    0.90
         SVC
                                             0.89
                                                                 0.89
                                                                          0.89
                                                                                    0.89
         ExtraTreeClassifier
                                             0.88
                                                                0.88
                                                                          0.88
                                                                                    0.88
         DecisionTreeClassifier
                                             0.88
                                                                 0.88
                                                                          0.88
                                                                                    0.88
         KNeighborsClassifier
                                             0.88
                                                                0.88
                                                                          0.88
                                                                                    0.88
         SGDClassifier
                                             0.87
                                                                 0.87
                                                                          0.87
                                                                                    0.87
         LogisticRegression
                                             0.86
                                                                 0.86
                                                                          0.86
                                                                                    0.86
         NuSVC
                                             0.86
                                                                 0.86
                                                                          0.86
                                                                                    0.86
         CalibratedClassifierCV
                                             0.86
                                                                 0.86
                                                                          0.86
                                                                                    0.86
          LinearSVC
                                             0.85
                                                                 0.85
                                                                          0.85
                                                                                    0.85
         Perceptron
                                             0.84
                                                                 0.84
                                                                          0.84
                                                                                    0.84
          RidgeClassifierCV
                                             0.82
                                                                 0.82
                                                                          0.82
                                                                                    0.82
         {\tt RidgeClassifier}
                                             0.82
                                                                 0.82
                                                                          0.82
                                                                                    0.82
          LinearDiscriminantAnalysis
                                             0.82
                                                                 0.82
                                                                          0.82
          BernoulliNB
                                             0.78
                                                                 0.78
                                                                          0.78
                                                                                    0.78
                                                                0.77
         {\tt NearestCentroid}
                                             0.77
                                                                          0.77
                                                                                    0.77
          PassiveAggressiveClassifier
                                             0.73
                                                                0.73
                                                                          0.73
                                                                                    0.73
         GaussianNB
                                             0.70
                                                                0.70
                                                                          0.70
                                                                                    0.68
         QuadraticDiscriminantAnalysis
                                             0.56
                                                                 0.56
                                                                          0.56
                                                                                    0.45
         DummyClassifier
                                             0.50
                                                                 0.50
                                                                          0.50
                                                                                    0.33
                                         Time Taken
         Model
         ExtraTreesClassifier
                                               1.63
          RandomForestClassifier
                                               2.08
         XGBClassifier
                                               0.23
         BaggingClassifier
                                               0.65
         LGBMClassifier
                                               0.53
         LabelSpreading
                                              12.29
         AdaBoostClassifier
                                               0.79
         LabelPropagation
                                               9.47
         SVC
                                               8.56
         ExtraTreeClassifier
                                               0.04
         DecisionTreeClassifier
                                               0.12
          KNeighborsClassifier
                                               0.30
         SGDClassifier
                                               0.08
          LogisticRegression
                                               0.05
         NuSVC
                                              14.83
         CalibratedClassifierCV
                                               5.61
         LinearSVC
                                               1.18
         Perceptron
                                               0.03
         RidgeClassifierCV
                                               0.03
          RidgeClassifier
                                               0.03
          LinearDiscriminantAnalysis
                                               0.05
          BernoulliNB
                                               0.03
         NearestCentroid
                                               0.02
          PassiveAggressiveClassifier
                                               0.04
                                               0.03
         QuadraticDiscriminantAnalysis
                                               0.03
         DummyClassifier
```

We are going to use 5 top performing models, which were covered in this semester. They are:

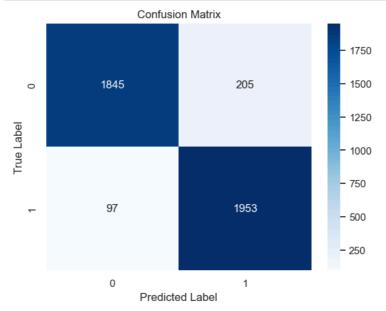
- 1. RandomForestClassifier: Achieved an accuracy of 0.94 with a relatively short training time of 2.07 seconds.
- 2. SVC (Support Vector Classifier (non-linear)): Achieved an accuracy of 0.89 with a longer training time of 7.53 seconds.
- 3. DecisionTreeClassifier: Achieved an accuracy of 0.90 with a short training time of 0.11 seconds.
- 4. KNeighborsClassifier: Achieved an accuracy of 0.88 with a short training time of 0.29 seconds.
- 5. LogisticRegression: Achieved an accuracy of 0.87 with a very short training time of 0.06 seconds.

Random Forest Classifier

```
In [63]: rf = RandomForestClassifier(n_estimators=1000, random_state=42)
         rf.fit(X_train, y_train)
         # Make predictions on the test set and evaluate model performance
         y_pred = rf.predict(X_test)
         accuracy = accuracy_score(y_test, y_pred)
         print(f'Accuracy: {accuracy}')
         print(classification_report(y_test, y_pred))
         Accuracy: 0.9263414634146342
                       precision
                                   recall f1-score
                                                       support
                            0.95
                                      0.90
                                                0.92
                    0
                                                          2050
                            0.91
                                      0.95
                                                0.93
                                                          2050
                    1
                                                0.93
                                                          4100
             accuracy
                            0.93
                                      0.93
                                                0.93
                                                          4100
            macro avg
         weighted avg
                            0.93
                                      0.93
                                                0.93
                                                          4100
```

```
In [64]: cm = confusion_matrix(y_test, y_pred)

# Plot the confusion matrix as a heatmap
sns.heatmap(cm, annot=True, fmt='d', cmap='Blues')
plt.title('Confusion Matrix')
plt.xlabel('Predicted Label')
plt.ylabel('True Label')
plt.show()
```



Accuracy: 0.9263414634146342 Precision: 0.9050046339202966 Recall: 0.9526829268292683 F1 Score: 0.928231939163498

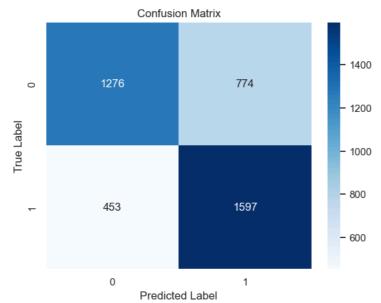
```
In [66]: from sklearn.metrics import roc_auc_score
# Calculate the Receiver Operating Characteristic Area Under the Curve (ROC-AUC)
roc_auc = roc_auc_score(y_test, y_pred)
print("ROC-AUC:", roc_auc)
```

ROC-AUC: 0.9263414634146342

Support Vector Classifier (SVC) with non-linear kernel

```
In [67]: # Import packages
          from sklearn.svm import SVC
          from sklearn.metrics import accuracy_score, classification_report
In [68]: # Initialize and train the SVC model with a non-linear RBF kernel
          svc = SVC(kernel='rbf', random_state=1)
          svc.fit(X_train, y_train)
          # Make predictions on the test set and evaluate model performance
         y_pred_svc = svc.predict(X_test)
         accuracy_svc = accuracy_score(y_test, y_pred_svc)
print(f'Accuracy (SVC): {accuracy_svc}')
         print(classification_report(y_test, y_pred_svc))
          Accuracy (SVC): 0.7007317073170731
                                    recall f1-score
                        precision
                                                          support
                              0.74
                      0
                                         0.62
                                                   0.68
                                                              2050
                                                   0.72
                                                              2050
                      1
                              0.67
                                        0.78
                                                   0.70
                                                              4100
              accuracy
                              0.71
                                         0.70
                                                   0.70
                                                              4100
             macro avg
          weighted avg
                                                   0.70
                                                              4100
                              0.71
                                         0.70
```





```
In [70]: # Calculate accuracy
          accuracy = accuracy_score(y_test, y_pred_svc)
          # Calculate precision
          precision = precision_score(y_test, y_pred_svc)
          # Calculate recall
          recall = recall_score(y_test, y_pred_svc)
          #Calculate F1 Score
          f1 = f1_score(y_test, y_pred_svc)
         print("Accuracy:", accuracy)
print("Precision:", precision)
         print("Recall:", recall)
print("F1 Score:", f1)
          Accuracy: 0.7007317073170731
          Precision: 0.6735554618304513
          Recall: 0.7790243902439025
          F1 Score: 0.7224609816783534
In [72]: # Calculate the ROC-AUC
          roc_auc2 = roc_auc_score(y_test, y_pred_svc)
          print("ROC-AUC:", roc_auc2)
          ROC-AUC: 0.7007317073170731
          Decision Tree Classifier
In [71]: # Import packages
          from sklearn.tree import DecisionTreeClassifier
          from sklearn.metrics import accuracy_score, classification_report
In [73]: # Initialize and train the DecisionTreeClassifier
          dt_classifier = DecisionTreeClassifier(random_state=1)
          dt_classifier.fit(X_train, y_train)
          # Make predictions on the test set and evaluate model performance
          y_pred_dt = dt_classifier.predict(X_test)
         accuracy_dt = accuracy_score(y_test, y_pred_dt)
print(f'Accuracy (DecisionTreeClassifier): {accuracy_dt}')
          print(classification_report(y_test, y_pred_dt))
          Accuracy (DecisionTreeClassifier): 0.8736585365853659
                         precision recall f1-score support
                                         0.87
                              0.88
                                                    0.87
                                                               2050
                      0
```

2050

4100

4100

4100

0.87

0.87

0.87

0.87

0.88

0.87

0.87

0.87

0.87

0.87

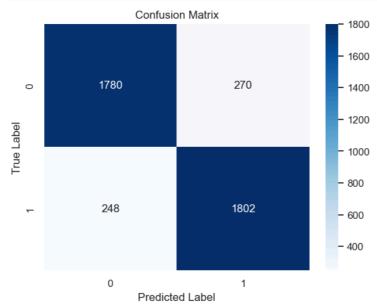
accuracy

macro avg

weighted avg

```
In [74]: cm = confusion_matrix(y_test, y_pred_dt)

# Plot the confusion matrix as a heatmap
sns.heatmap(cm, annot=True, fmt='d', cmap='Blues')
plt.title('Confusion Matrix')
plt.xlabel('Predicted Label')
plt.ylabel('True Label')
plt.show()
```



```
In [75]: # Calculate accuracy
    accuracy = accuracy_score(y_test, y_pred_dt)

# Calculate precision
    precision = precision_score(y_test, y_pred_dt)

# Calculate recall
    recall = recall_score(y_test, y_pred_dt)

#Calculate F1 Score
    f1 = f1_score(y_test, y_pred_dt)

print("Accuracy:", accuracy)
    print("Precision:", precision)
    print("Recall:", recall)
    print("F1 Score:", f1)

Accuracy: 0.8736585365853659
```

Precision: 0.8696911196911197 Recall: 0.8790243902439024 F1 Score: 0.8743328481319748

```
In [76]: # Calculate the ROC-AUC
  roc_auc3 = roc_auc_score(y_test, y_pred_dt)
  print("ROC-AUC:", roc_auc3)
```

ROC-AUC: 0.8736585365853659

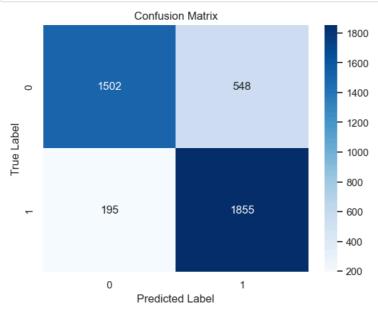
K Neighbours Classifier

```
In [77]: # Import packages
from sklearn.neighbors import KNeighborsClassifier
from sklearn.metrics import accuracy_score, classification_report
```

```
In [78]: # Initialize and train the KNeighborsClassifier
          knn_classifier = KNeighborsClassifier()
          knn_classifier.fit(X_train, y_train)
          # Make predictions on the test set and evaluate model performance
          y_pred_knn = knn_classifier.predict(X_test)
          accuracy_knn = accuracy_score(y_test, y_pred_knn)
print(f'Accuracy (KNeighborsClassifier): {accuracy_knn}')
          print(classification_report(y_test, y_pred_knn))
          Accuracy (KNeighborsClassifier): 0.818780487804878
                                      recall f1-score
                         precision
                                                           support
                               0.89
                                          0.73
                                                     0.80
                                                                2050
                               0.77
                                          0.90
                                                    0.83
                                                                2050
              accuracy
                                                    0.82
                                                                4100
             macro avg
                               0.83
                                          0.82
                                                     0.82
                                                                4100
          weighted avg
                               0.83
                                          0.82
                                                    0.82
                                                                4100
```

```
In [79]: cm = confusion_matrix(y_test, y_pred_knn)

# Plot the confusion matrix as a heatmap
sns.heatmap(cm, annot=True, fmt='d', cmap='Blues')
plt.title('Confusion Matrix')
plt.xlabel('Predicted Label')
plt.ylabel('Predicted Label')
plt.show()
```



```
In [80]: # Calculate accuracy
          accuracy = accuracy_score(y_test, y_pred_knn)
          # Calculate precision
         precision = precision_score(y_test, y_pred_knn)
          # Calculate recall
         recall = recall_score(y_test, y_pred_knn)
          #Calculate F1 Score
          f1 = f1_score(y_test, y_pred_knn)
         print("Accuracy:", accuracy)
print("Precision:", precision)
          print("Recall:", recall)
         print("F1 Score:", f1)
          Accuracy: 0.818780487804878
          Precision: 0.7719517270079068
          Recall: 0.9048780487804878
          F1 Score: 0.8331461935773636
In [81]: # Calculate the ROC-AUC
          roc_auc4 = roc_auc_score(y_test, y_pred_knn)
          print("ROC-AUC:", roc_auc4)
```

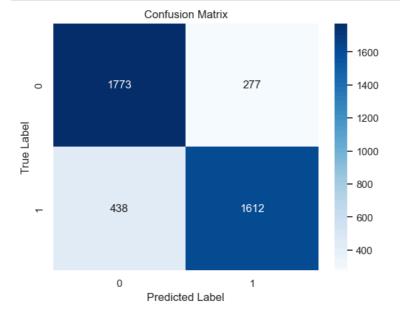
ROC-AUC: 0.818780487804878

Logistic Regression

```
In [82]: # Import packages
          from sklearn.preprocessing import PolynomialFeatures
          from sklearn.linear_model import LogisticRegression
          from sklearn.metrics import accuracy_score, classification_report
          from sklearn.pipeline import make_pipeline
In [83]: # Create a pipeline with PolynomialFeatures and LogisticRegression
          logistic_regression_pipeline = make_pipeline(PolynomialFeatures(degree=2), LogisticRegression())
          # Fit the pipeline to the training data
         logistic_regression_pipeline.fit(X_train, y_train)
          # Make predictions on the test set and evaluate model performance
         y_pred_logistic = logistic_regression_pipeline.predict(X_test)
         accuracy_logistic = accuracy_score(y_test, y_pred_logistic)
print(f'Accuracy (LogisticRegression with polynomial features): {accuracy_logistic}')
          print(classification_report(y_test, y_pred_logistic))
          Accuracy (LogisticRegression with polynomial features): 0.8256097560975609
                         precision
                                      recall f1-score
                                                          support
                      0
                              0.80
                                         0.86
                                                   0.83
                                                              2050
                      1
                              0.85
                                         0.79
                                                   0.82
                                                              2050
              accuracy
                                                   0.83
                                                              4100
             macro avg
                              0.83
                                         0.83
                                                   0.83
                                                              4100
          weighted avg
                              0.83
                                         0.83
                                                   0.83
                                                              4100
```

```
In [84]: cm = confusion_matrix(y_test, y_pred_logistic)

# Plot the confusion matrix as a heatmap
sns.heatmap(cm, annot=True, fmt='d', cmap='Blues')
plt.title('Confusion Matrix')
plt.xlabel('Predicted Label')
plt.ylabel('True Label')
plt.show()
```



```
In [85]: # Calculate accuracy
accuracy = accuracy_score(y_test, y_pred_logistic)

# Calculate precision
precision = precision_score(y_test, y_pred_logistic)

# Calculate recall
recall = recall_score(y_test, y_pred_logistic)

#Calculate F1 Score
f1 = f1_score(y_test, y_pred_logistic)

print("Accuracy:", accuracy)
print("Precision:", precision)
print("Recall:", recall)
print("F1 Score:", f1)
```

Accuracy: 0.8256097560975609 Precision: 0.853361566966649 Recall: 0.7863414634146342 F1 Score: 0.8184818481848185

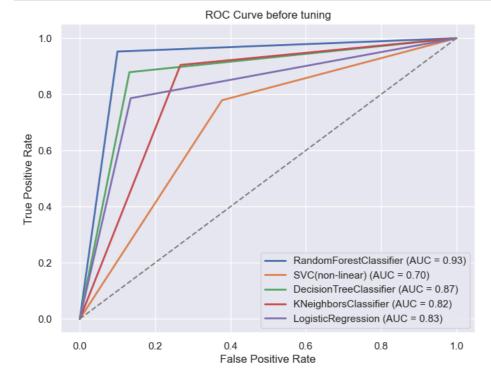
```
In [86]: # Calculate the ROC-AUC
    roc_auc5 = roc_auc_score(y_test, y_pred_logistic)
    print("ROC-AUC:", roc_auc5)

ROC-AUC: 0.825609756097561
```

Models' Performance Comparison

ROC Curve

```
In [88]: from sklearn.metrics import roc_curve, roc_auc_score
           import matplotlib.pyplot as plt
In [89]: # create models list
           model_names = ['RandomForestClassifier', 'SVC(non-linear)', 'DecisionTreeClassifier', 'KNeighborsClassifier', 'LogisticRegres
           mofrl_list = [y_pred, y_pred_svc, y_pred_dt, y_pred_knn, y_pred_logistic]
           plt.figure(figsize=(8,6))
           # Plot ROC curve for each model
           for i in range(len(model_names)):
               fpr, tpr, _ = roc_curve(y_test, mofrl_list[i])
roc_auc = roc_auc_score(y_test, mofrl_list[i])
plt.plot(fpr, tpr, lw=2, label='%s (AUC = %0.2f)' % (model_names[i], roc_auc))
           # Plot random guessing line
           plt.plot([0, 1], [0, 1], color='gray', linestyle='--')
           # Set labels and title
          plt.xlabel('False Positive Rate')
plt.ylabel('True Positive Rate')
           plt.title('ROC Curve before tuning')
           plt.legend(loc="lower right")
           plt.show()
          4
```



Model Optimization

Hyperparameter Tuning for RandomForests

```
In [90]: from sklearn.model_selection import GridSearchCV
         # Define parameter grid
         param_grid = {
              'n_estimators': [100, 500], # Number of trees in the forest
              'max_depth': [None, 10], # Maximum depth of the trees
         # Initialize Random Forest Classifier
         rf = RandomForestClassifier(random_state=1)
         # Perform grid search with 3-fold cross-validation
         grid_search = GridSearchCV(estimator=rf, param_grid=param_grid, cv=3, scoring='accuracy', n_jobs=-1)
         grid_search.fit(X_train, y_train)
         # Get the best hyperparameters and the corresponding model
         best_params = grid_search.best_params_
         best_rf = grid_search.best_estimator_
         # Make predictions on the test set using the best model
         y_pred = best_rf.predict(X_test)
         # Evaluate model performance
         accuracy = accuracy_score(y_test, y_pred)
         print(f'Best Hyperparameters: {best_params}')
         print(f'Accuracy: {accuracy}')
         Best Hyperparameters: {'max_depth': None, 'n_estimators': 100}
         Accuracy: 0.9295121951219513
```

Hyperparameter Tuning for SVC

```
In [91]: # Define the parameter grid to search
         param_grid = {
             'C': [0.1, 1, 10], # Regularization parameter
              'gamma': [0.01, 0.1, 1], # Kernel coefficient
         # Initialize SVC with RBF kernel
         svc = SVC(kernel='rbf', random_state=1)
         # Perform grid search with 5-fold cross-validation
         grid_search = GridSearchCV(estimator=svc, param_grid=param_grid, cv=3, scoring='accuracy', n_jobs=-1)
         grid_search.fit(X_train, y_train)
         # Get the best hyperparameters and the corresponding model
         best_params = grid_search.best_params_
         best_svc = grid_search.best_estimator_
         # Make predictions on the test set using the best model
         y_pred_svc = best_svc.predict(X_test)
         # Evaluate model performance
         accuracy_svc = accuracy_score(y_test, y_pred_svc)
         print(f'Best Hyperparameters: {best_params}')
         print(f'Accuracy (SVC): {accuracy_svc}')
         Best Hyperparameters: {'C': 10, 'gamma': 0.1}
         Accuracy (SVC): 0.8468292682926829
```

Hyperparameter Tuning for DecisionTreeClassifier

```
In [92]: # Define the parameter grid
         param_grid = {
              'max_depth': [None, 5, 10, 15], # Maximum depth of the tree
'min_samples_split': [2, 5, 10], # Minimum number of samples required to split an internal node
              'min_samples_leaf': [1, 2, 4] # Minimum number of samples required to be at a leaf node
         # Initialize Decision Tree Classifier
         dt_classifier = DecisionTreeClassifier(random_state=1)
         # Perform grid search with 5-fold cross-validation
         grid_search = GridSearchCV(estimator=dt_classifier, param_grid=param_grid, cv=5, scoring='accuracy')
         grid_search.fit(X_train, y_train)
         # Get the best hyperparameters and the corresponding model
         best params = grid search.best params
         best_dt_classifier = grid_search.best_estimator_
         # Make predictions on the test set using the best model
         y_pred_dt = best_dt_classifier.predict(X_test)
         # Evaluate model performance
         accuracy_dt = accuracy_score(y_test, y_pred_dt)
         print(f'Best Hyperparameters: {best_params}')
         print(f'Accuracy (Decision Tree): {accuracy_dt}')
         Best Hyperparameters: {'max_depth': 5, 'min_samples_leaf': 4, 'min_samples_split': 2}
         Accuracy (Decision Tree): 0.8985365853658537
```

Hyperparameter Tuning for KNN

```
In [93]: # Define the parameter grid to search
          param grid = {
               'n_neighbors': [3, 5, 7], # Number of neighbors to consider
'weights': ['uniform', 'distance'], # Weight function used in prediction
'metric': ['euclidean', 'manhattan'] # Distance metric for the tree
          # Initialize KNN Classifier
          knn_classifier = KNeighborsClassifier()
          # Perform grid search with 5-fold cross-validation
          grid_search = GridSearchCV(estimator=knn_classifier, param_grid=param_grid, cv=5, scoring='accuracy', n_jobs=-1)
          grid_search.fit(X_train, y_train)
           # Get the best hyperparameters and the corresponding model
          best_params = grid_search.best_params_
          best_knn_classifier = grid_search.best_estimator_
          # Make predictions on the test set using the best model
          y_pred_knn = best_knn_classifier.predict(X_test)
          # Evaluate model performance
          accuracy_knn = accuracy_score(y_test, y_pred_knn)
          print(f'Best Hyperparameters: {best_params}')
          print(f'Accuracy (KNN): {accuracy_knn}')
           Best Hyperparameters: {'metric': 'manhattan', 'n_neighbors': 3, 'weights': 'distance'}
          Accuracy (KNN): 0.8619512195121951
```

Hyperparameter Tuning for Logistic Regression

```
In [94]: # Define the parameter grid
          param_grid = {
               'polynomialfeatures_degree': [1, 2, 3], # Degree of polynomial features
'logisticregression_C': [0.1, 1, 10] # Regularization parameter for logistic regression
          # Define the Logistic regression pipeline
          logistic_regression_pipeline = make_pipeline(PolynomialFeatures(), LogisticRegression())
          # Initialize GridSearchCV with logistic regression pipeline and parameter grid
          grid_search = GridSearchCV(estimator=logistic_regression_pipeline, param_grid=param_grid, cv=5, scoring='accuracy')
          # Fit GridSearchCV to the training data
          grid_search.fit(X_train, y_train)
          # Get the best hyperparameters and the corresponding model
          best_params = grid_search.best_params_
          best_logistic_regression_pipeline = grid_search.best_estimator_
          # Make predictions on the test set using the best model
          y_pred_logistic = best_logistic_regression_pipeline.predict(X_test)
          # Evaluate model performance
          accuracy_logistic = accuracy_score(y_test, y_pred_logistic)
print(f'Best Hyperparameters: {best_params}')
          print(f'Accuracy (Logistic Regression): {accuracy_logistic}')
          Best Hyperparameters: {'logisticregression__C': 10, 'polynomialfeatures__degree': 1}
          Accuracy (Logistic Regression): 0.8592682926829268
```

ROC Curve after optimization

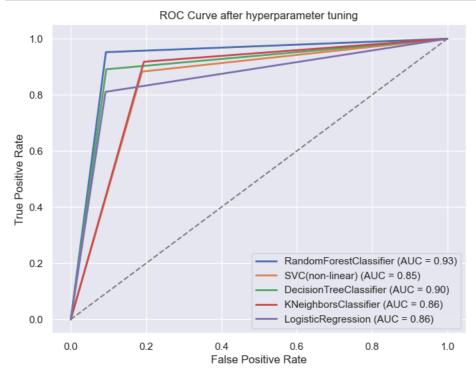
```
In [95]: # create models list
model_names = ['RandomForestClassifier', 'SVC(non-linear)', 'DecisionTreeClassifier', 'KNeighborsClassifier', 'LogisticRegress
mofrl_list = [y_pred, y_pred_svc, y_pred_dt, y_pred_knn, y_pred_logistic]

plt.figure(figsize=(8,6))

# Plot ROC curve for each model
for i in range(len(model_names)):
    fpr, tpr, _ = roc_curve(y_test, mofrl_list[i])
    roc_auc = roc_auc_score(y_test, mofrl_list[i])
    plt.plot(fpr, tpr, lw=2, label='%s (AUC = %0.2f)' % (model_names[i], roc_auc))

# Plot random guessing line
plt.plot([0, 1], [0, 1], color='gray', linestyle='--')

# Set labels and title
plt.xlabel('False Positive Rate')
plt.ylabel('True Positive Rate')
plt.title('ROC Curve after hyperparameter tuning')
plt.legend(loc="lower right")
plt.show()
```



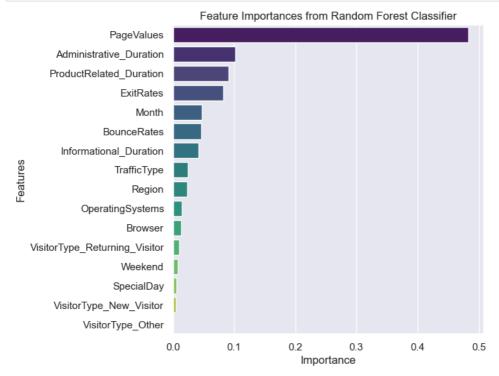
Feature Importances

Check the feature importance from RandomForestClassifier model

```
In [101]: # Get feature importances
feature_importances = best_rf.feature_importances_

# Create a DataFrame to store feature importances
importance_df = pd.DataFrame({'Features': X_train.columns, 'Importance': feature_importances})

plt.figure(figsize=(6, 6))
sns.barplot(x="Importance", y="Features", data=importance_df.sort_values(by="Importance", ascending=False), palette="viridis"
plt.xlabel("Importance")
plt.xlabel("Importance")
plt.ylabel("Features")
plt.show()
```



According to the graph, we can observe the following findings:

- 'PageValues' emerges as the most critical factor for categorizing types based on the Randon Forest Classifier.
- Following 'ProductRelated_Duration', 'ExitRates' and 'Month' are significant, alongside 'Administrative_Duration' and 'BounceRates'. These metrics are key indicators for revenue conversion, reflecting user exits and product engagement.
- 'VisitorRype_Other', 'SpecialDay' and 'Weekend' are deemed the least influential variables in predicting outcomes according to this model.

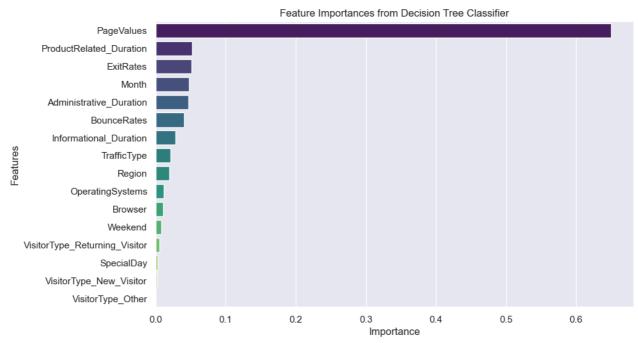
Check the feature importance from Decision Tree Classifier

```
In [97]: dt_classifier = DecisionTreeClassifier(random_state=1)
    dt_classifier.fit(X_train, y_train)

# Get feature importances
    feature_importances = dt_classifier.feature_importances_

# Create a DataFrame to store feature importances
    importance_df = pd.DataFrame({'Features': X_train.columns, 'Importance': feature_importances})

plt.figure(figsize=(10, 6))
    sns.barplot(x="Importance", y="Features", data=importance_df.sort_values(by="Importance", ascending=False), palette="viridis"
    plt.title("Feature Importances from Decision Tree Classifier")
    plt.xlabel("Importance")
    plt.ylabel("Features")
    plt.show()
```



The chart shows very similar results as for Random Forests.

Ad-hoc explanation for RandomForestClassifier model (LIME)

```
In [111]: # Save the model into a file using the joblib package
    # Load packages
    from joblib import dump, load

In [113]: # Initialize the Random Forest Classifier
    model = RandomForestClassifier(n_estimators=100, random_state=42)

# Train the model
    model.fit(X_train, y_train)

# Use predict_proba to get the probabilities
    class_probabilities = model.predict_proba(X_test)

In [114]: #Dump the model into a joblib file
    dump(model,'RFC.joblib')

Out[114]: ['RFC.joblib']

In [115]: #Load the model
    model_from_file = load('RFC.joblib')
```

```
In [116]: #Install the LIME package
           !pip install lime
           Collecting lime
             Downloading lime-0.2.0.1.tar.gz (275 kB)
                        ----- 0.0/275.7 kB ? eta -:--:--
                ----- 275.7/275.7 kB 8.6 MB/s eta 0:00:00
             Preparing metadata (setup.py): started
             Preparing metadata (setup.py): finished with status 'done'
           Requirement already satisfied: matplotlib in c:\programdata\anaconda3\lib\site-packages (from lime) (3.7.1)
           Requirement already satisfied: numpy in c:\programdata\anaconda3\lib\site-packages (from lime) (1.24.3)
           Requirement already satisfied: scipy in c:\programdata\anaconda3\lib\site-packages (from lime) (1.10.1)
           Requirement already satisfied: tqdm in c:\programdata\anaconda3\lib\site-packages (from lime) (4.65.0)
           Requirement already satisfied: scikit-learn>=0.18 in c:\programdata\anaconda3\landleib\site-packages (from lime) (1.1.3)
           Requirement already satisfied: scikit-image>=0.12 in c:\programdata\anaconda3\lib\site-packages (from lime) (0.20.0)
           Requirement already satisfied: networkx>=2.8 in c:\programdata\anaconda3\lib\site-packages (from scikit-image>=0.12->lim
           e) (2.8.4)
           Requirement already satisfied: packaging>=20.0 in c:\programdata\anaconda3\lib\site-packages (from scikit-image>=0.12->li
           me) (23.0)
           Requirement already satisfied: imageio>=2.4.1 in c:\programdata\anaconda3\lib\site-packages (from scikit-image>=0.12->lim
           e) (2.26.0)
           Requirement already satisfied: pillow>=9.0.1 in c:\programdata\anaconda3\lib\site-packages (from scikit-image>=0.12->lim
In [117]: # Import LIME package
           import lime.lime_tabular
In [118]: #Create an explainer using LimeTabularExplainer
           explainer = lime.lime_tabular.LimeTabularExplainer(np.array(X_train),feature_names=X_train.columns,verbose=True, mode='class
In [119]: #Create an explanation for a prediction
           \texttt{explanation} = \texttt{explainer.explain\_instance}(\texttt{X\_test.iloc}[\emptyset] \texttt{,} \ \texttt{model.predict\_proba})
           Intercept 0.652708504432862
           Prediction_local [0.2949585]
           Right: 0.44
In [120]: #Show the results of the explanation in the notebook
           explanation.show_in_notebook(show_table=True)
                                                                                1
             Prediction probabilities
                                                                                                     Feature Value
                                                     PageValues <= 0.00
                         0
                                  0.56
                                                                     9.00 < Month <= 11.00
                                 0.44
                                                                    0.00 < Administrative...
                                                                     SpecialDay <= 0.00
                                                                                                      SpecialDay
                                                                    0.01 < ProductRelated...
                                                                                             ProductRelated Duration
                                                                     0.01 < BounceRates <=...
                                                                                                     BounceRates
                                                                     0.02
                                                                     OperatingSystems <=...
                                                                                                                    2.00
                                                        Weekend > 0.00
                                                                                                        Weekend
                                                                                                                    1.00
                                                                     0.10 < \text{ExitRates} \le 0.17
                                                                     Browser \leq 2.00
In [121]: # Extract the coefficients as a list
           explanation.as list()
Out[121]: [('PageValues <= 0.00', -0.5873232508030961),
            ('9.00 < Month <= 11.00', 0.11008222393991195),
            ('0.00 < Administrative Duration <= 0.01', 0.038715245462232845),
            ('SpecialDay <= 0.00', 0.024523477397155106),
            ('0.01 < ProductRelated_Duration <= 0.01', 0.020297915298870574),
            ('0.01 < BounceRates <= 0.05', 0.019527912905168074),
            ('OperatingSystems <= 2.00', 0.010326371792910809),
            ('Weekend > 0.00', -0.009212859530643552),
('0.10 < ExitRates <= 0.17', 0.007944479899188001),
            ('Browser <= 2.00', 0.00736847996962916)]
```

```
In [122]: # Get feature names and importances
features, importances = zip(*explanation.as_list())

# Create bar plot
plt.figure(figsize=(10, 6))
plt.barh(features, importances, color='#236A62')
plt.xlabel('Importance')
plt.ylabel('Feature')
plt.title('Feature')
plt.title('Feature Importance')
plt.gca().invert_yaxis() # Invert y-axis to display the most important feature at the top
plt.show()
```

