

Lena Cherchenko

QA ENGINEER · MANUAL & AUTOMATION ·
ISTQB CERTIFIED

WORK EXPERIENCE

Automation QA Engineer

airSlate inc. | USA / Ukraine / Remote | 2023 - 2025

Key Responsibilities

- Developed and maintained UI and API automated tests using **Playwright** and **TypeScript**.
- Collaborated with Core Backend and Integrations teams to validate microservices and cross-system workflows.
- Built automated end-to-end test scenarios covering internal services and external integrations.
- Used **Loki** and **Grafana** to analyze logs and pinpoint backend error origins.
- Configured **GitHub Actions** (YAML workflows) to run automated suites on schedule, via webhooks or manually.

Enterprise Integrations

- Tested and validated integrations with **Salesforce**, **NetSuite**, **Google**, **Microsoft** and other enterprise APIs.
- Verified API contracts, authentication flows and error-handling across distributed microservices.
- Supported troubleshooting of complex integration flows.

Manual QA Engineer

airSlate inc. | USA / Ukraine / Remote | 2020 - 2023

Key Responsibilities

- Performed manual UI and API testing using browser developer tools and proxy utilities across multiple OS environments.
- Worked within a microservices architecture, analyzing service dependencies and risks.
- Investigated defects using **Kibana** and collaborated with backend teams to localize issues.
- Set up testing environments in **TeamCity** and maintained version control with **Git**.
- Created and maintained test cases, test plans and QA documentation in **TestRail** and **Allure**.
- Led release testing and prepared QA release notes.
- Participated in Agile ceremonies (planning, grooming, retrospectives).
- Performed Black Box and Grey Box testing, using Git code insights to improve test coverage and identify risk areas.

Payment Systems & Financial Integrations

- Tested paywalls and payment workflows, including integrations with **Stripe**.
- Validated subscriptions, billing cycles, refunds, failed transactions and error state behavior.
- Strong understanding of payment system compliance, data flow specifics and full transaction lifecycle testing.

Core Backend / API Testing

- Worked with Core backend services and validated microservice APIs (response structure, authentication, error handling).
- Used **Postman** and internal tools for functional, integration and regression API testing.
- Ensured backend stability through dependency testing and cross-service validation.

Freelance Software Tester

test IO & uTest | Global, Remote | 2020 - 2021

- Performed exploratory, smoke, system acceptance, regression and end-to-end testing across web and mobile products.
- Executed predefined test scenarios and contributed to improving test coverage.
- Analyzed requirements to identify gaps and clarify expectations.
- Designed and executed test cases for functional and non-functional areas.
- Tested mobile and web applications using **ADB**, **Postman**, **SOAP UI** and debugging tools.
- Gained experience testing gambling applications with regulatory and compliance requirements.
- Performed cross-browser and cross-platform testing.

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ABOUT ME

ISTQB-certified Software Tester with a Master's degree in Business Informatics. Bringing a strong background in credit and risk management, I successfully transitioned into IT and now focus on software testing and test automation. Experienced in microservices, API testing, enterprise integrations and both manual and automation QA practices.

EDUCATION

Master in Business Informatics

National Economic University / Kyiv / 2002

SKILLS

- TESTING: Manual Testing, Test Design, Requirements Analysis
- AUTOMATION: Playwright (TS), Selenium, Axios, TestNG
- API: REST, GraphQL, Postman, Swagger/OpenAPI
- PROGRAMMING: Java, JavaScript, TypeScript
- CI/CD: GitHub Actions, TeamCity, Git
- NON-FUNCTIONAL TESTING: Security, Accessibility, Performance
- SOFT SKILLS: Analytical Thinking, Problem-Solving, Teamwork

LANGUAGES

English, B2

German, B2

Russian, Native

Ukrainian, Native

COURSES

ISTQB (CTFL)

Test automation Selenium/Test NG (Java)

Performance testing (Jmeter)

- Conducted usability and UX-focused testing to improve product experience.

QA Intern

QA Light | Ukraine | 2020 - 2021

- Designed and documented test cases based on requirements and user stories.
- Ensured full requirement coverage using a traceability matrix.
- Performed manual testing and defect management using Jira.

Additional Experience

ProCredit Bank, Avis | Ukraine | 2002 - 2010

- Risk Manager (2006–2010) - Various banks & leasing companies
- System Administrator (2002–2003)