



# LENA CHERCHENKO

QA ENGINEER · MANUAL & AUTOMATION · ISTQB  
CERTIFIED

lenazurich@gmail.com  
+41 76 588 66 45  
Zurich, Switzerland

## ABOUT ME

ISTQB-certified Software Tester with a Master's degree in Business Informatics. Bringing a strong background in credit and risk management, I successfully transitioned into IT and now focus on software testing and test automation. Experienced in microservices, API testing, enterprise integrations, and both manual and automation QA practices.

## SKILLS

### QA ENGINEER (MANUAL & AUTOMATION)

- Requirements & risk analysis
- Test design (EP, BVA, Decision Tables)
- Manual, exploratory & regression testing
- Test automation (UI & API)
- Test results analysis & reporting

### AUTOMATION & TOOLS

Playwright (TypeScript),  
Selenium, Axios, TestNG

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Playwright (TypeScript),  
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### PROGRAMMING

Java, JavaScript, TypeScript

### CI/CD & DEVOPS

Github Actions, TeamCity, Git  
(branching, code review)

## WORK EXPERIENCE

### Automation QA Engineer

airSlate Inc. · USA / Ukraine · Remote

2023 – 2025

#### KEY RESPONSIBILITIES

- Developed and maintained UI and API automated tests using Playwright and TypeScript.
- Collaborated with Core Backend and Integrations teams to validate microservices and cross-system workflows.
- Built automated end-to-end test scenarios covering internal services and external integrations.
- Used Loki and Grafana to analyze logs and pinpoint backend error origins.
- Configured GitHub Actions (YAML workflows) to run automated suites on schedule, via webhooks, or manually.

### ENTERPRISE INTEGRATIONS

- Tested and validated integrations with Salesforce, NetSuite, Google, Microsoft, and other enterprise APIs.
- Verified API contracts, authentication flows, and error handling across distributed microservices.
- Supported troubleshooting of complex integration flows.

### Manual QA Engineer

airSlate Inc. · USA / Ukraine · Remote

2020 – 2023

#### KEY RESPONSIBILITIES

- Performed manual UI and API testing using browser developer tools and proxy utilities across multiple OS environments.
- Worked within a microservices architecture, analyzing service dependencies and risks.
- Investigated defects using Kibana and collaborated with backend teams to localize issues.
- Set up testing environments in TeamCity and maintained version control with Git.
- Created and maintained test cases, test plans, and QA documentation in TestRail and Allure.
- Led release testing and prepared QA release notes.
- Participated in Agile ceremonies (planning, grooming, retrospectives).
- Performed Black Box and Grey Box testing, using Git code insights to improve test coverage and identify risk areas.

### PAYMENT SYSTEMS & FINANCIAL INTEGRATIONS

## NON-FUNCTIONAL TESTING

- Security
- Accessibility
- Performance

## OBSERVABILITY

Elasticsearch / Kibana, Grafana / Loki

## SOFT SKILLS

- Analytical thinking
- Problem-solving
- Teamwork

## LANGUAGES

English, B2

German, B2

Russian, Native

Ukrainian, Native

## EDUCATION

### MASTER IN BUSINESS INFORMATICS

National Economic University,  
Kyiv (2002)

## COURSES

ISTQB (CTFL)

Test automation Selenium /  
TestNG (Java)

Performance testing (JMeter)

- Tested paywalls and payment workflows, including integrations with Stripe.
- Validated subscriptions, billing cycles, refunds, failed transactions, and error-state behavior.
- Developed a strong understanding of payment system compliance, data flow specifics, and full transaction lifecycle testing.

## CORE BACKEND / API TESTING

- Worked with Core backend services and validated microservice APIs (response structure, authentication, error handling).
- Used Postman and internal tools for functional, integration, and regression API testing.
- Ensured backend stability through dependency testing and cross-service validation.

### Freelance Software Tester

2020 – 2021

test IO & uTest · Global, Remote

- Performed exploratory, smoke, system acceptance, regression, and end-to-end testing across web and mobile products.
- Executed predefined test scenarios and contributed to improving test coverage.
- Analyzed requirements to identify gaps and clarify expectations.
- Designed and executed test cases for functional and non-functional areas.
- Tested mobile and web applications using ADB, Postman, SOAP UI, and debugging tools.
- Gained experience testing gambling applications with regulatory and compliance requirements.
- Performed cross-browser and cross-platform testing.
- Conducted usability and UX-focused testing to improve product experience.

### QA Intern

2020 – 2021

QA Light · Ukraine

- Designed and documented test cases based on requirements and user stories.
- Ensured full requirement coverage using a traceability matrix.
- Performed manual testing and defect management using Jira.

### Additional Experience

Various banks & leasing companies · Ukraine · 2002 – 2010

- Risk Manager (2006–2010)
- System Administrator (2002–2003)