



LENA CHERCHENKO

QA ENGINEER · MANUAL & AUTOMATION · ISTQB
CERTIFIED

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Zurich, Switzerland

ABOUT ME

ISTQB-certified Software Tester with a Master's degree in Business Informatics. Bringing a strong background in credit and risk management, I successfully transitioned into IT and now focus on software testing and test automation. Experienced in microservices, API testing, enterprise integrations, and both manual and automation QA practices.

SKILLS

QA ENGINEER (MANUAL & AUTOMATION)

- Requirements & risk analysis
- Test design (EP, BVA, Decision Tables)
- Manual, exploratory & regression testing
- Test automation (UI & API)
- Test results analysis & reporting

AUTOMATION & TOOLS

Playwright (TypeScript),
Selenium, Axios, TestNG

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PROGRAMMING

Java, JavaScript, TypeScript

CI/CD & DEVOPS

GitHub Actions, TeamCity, Git
(branching, code review)

WORK EXPERIENCE

Automation QA Engineer

2023 – 2025

airSlate Inc. · USA / Ukraine · Remote

KEY RESPONSIBILITIES

- Developed and maintained UI and API automated tests using Playwright and TypeScript.
- Collaborated with Core Backend and Integrations teams to validate microservices and cross-system workflows.
- Built automated end-to-end test scenarios covering internal services and external integrations.
- Used Loki and Grafana to analyze logs and pinpoint backend error origins.
- Configured GitHub Actions (YAML workflows) to run automated suites on schedule, via webhooks, or manually.

ENTERPRISE INTEGRATIONS

- Tested and validated integrations with Salesforce, NetSuite, Google, Microsoft, and other enterprise APIs.
- Verified API contracts, authentication flows, and error handling across distributed microservices.
- Supported troubleshooting of complex integration flows.

Manual QA Engineer

2020 – 2023

airSlate Inc. · USA / Ukraine · Remote

KEY RESPONSIBILITIES

- Performed manual UI and API testing using browser developer tools and proxy utilities across multiple OS environments.
- Worked within a microservices architecture, analyzing service dependencies and risks.
- Investigated defects using Kibana and collaborated with backend teams to localize issues.
- Set up testing environments in TeamCity and maintained version control with Git.
- Created and maintained test cases, test plans, and QA documentation in TestRail and Allure.
- Led release testing and prepared QA release notes.
- Participated in Agile ceremonies (planning, grooming, retrospectives).
- Performed Black Box and Grey Box testing, using Git code insights to improve test coverage and identify risk areas.

PAYMENT SYSTEMS & FINANCIAL INTEGRATIONS

NON-FUNCTIONAL

TESTING

- Security
- Accessibility
- Performance

OBSERVABILITY

Elasticsearch / Kibana, Grafana / Loki

SOFT SKILLS

- Analytical thinking
- Problem-solving
- Teamwork

LANGUAGES

English, B2

German, B2

Russian, Native

Ukrainian, Native

EDUCATION

MASTER IN BUSINESS INFORMATICS

National Economic University, Kyiv (2002)

COURSES

ISTQB (CTFL)

Test automation Selenium / TestNG (Java)

Performance testing (JMeter)

- Tested paywalls and payment workflows, including integrations with Stripe.
- Validated subscriptions, billing cycles, refunds, failed transactions, and error-state behavior.
- Developed a strong understanding of payment system compliance, data flow specifics, and full transaction lifecycle testing.

CORE BACKEND / API TESTING

- Worked with Core backend services and validated microservice APIs (response structure, authentication, error handling).
- Used Postman and internal tools for functional, integration, and regression API testing.
- Ensured backend stability through dependency testing and cross-service validation.

Freelance Software Tester

2020 – 2021

test IO & uTest · Global, Remote

- Performed exploratory, smoke, system acceptance, regression, and end-to-end testing across web and mobile products.
- Executed predefined test scenarios and contributed to improving test coverage.
- Analyzed requirements to identify gaps and clarify expectations.
- Designed and executed test cases for functional and non-functional areas.
- Tested mobile and web applications using ADB, Postman, SOAP UI, and debugging tools.
- Gained experience testing gambling applications with regulatory and compliance requirements.
- Performed cross-browser and cross-platform testing.
- Conducted usability and UX-focused testing to improve product experience.

QA Intern

2020 – 2021

QA Light · Ukraine

- Designed and documented test cases based on requirements and user stories.
- Ensured full requirement coverage using a traceability matrix.
- Performed manual testing and defect management using Jira.

Additional Experience

Various banks & leasing companies · Ukraine · 2002 – 2010

- Risk Manager (2006–2010)
- System Administrator (2002–2003)