

UX Research/Design Austin, TX

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SKILLS

Interviewing **Card Sorting** Competitive analysis Content inventory Brainstorming Wireframing Prototyping Info Architecture Interface design Visual design Web developement Virtual environment

TOOLS

HTML CSS Python C# Unity Visual Studio **Brackets** Photoshop Illustrator InDesign Dreamweaver XD Sketch

SOFTSKILLS

Creative Self-motivated Insightful Cooperative

EDUCATION

Aug.2018 - Present Austin, TX

Master of Information Studies, University of Texas at Austin

- Specialized in UX design
- Relevant course: Info Architecture and Design, Research Methods, Virtual Environment

Sep.2006 - Jun.2011 Taipei, Taiwan

Bachelor of Journalism, National Cheng Chi University

Dean's award (for ranking top 3 in class) *3

PROFESSIONAL EXPERIENCE

Sep.2016 - Jul.2018 Taipei, Taiwan

Research Assistant, National Cheng Chi University

- Full-time Research Assistantship; assisted project investigator in conducting research on relationships between performance and ethical reputation of enterprises
- Organized raw text, filtered content with keywords, and compiled statistical results using Excel
- Parsed commercial ranking data and downloaded article content of over 800 URLs using Python
- Drafted summaries of articles from McKinsey, The Economist, Harvard Business Review etc. for project investigator's reference

Apr. 2014 - Jun.2016 Taipei, Taiwan

Recruiting Consultant, Nichebridge Inc.

- Closed 12 cases successfully; clients included professionals in software engineering, product/project management, and visual/UI/ID design
- Built and managed talent pool through LinkedIn, Facebook, professional groups, interpersonal referrals and cold-call-
- Interviewed potential candidates to verify experience and strengths and aligned them with job requirements
- Coached clients on resume modification and interview techniques

Mar.2012 - Mar.2013 Hsinchu, Taiwan

Sales Assistant, Radientech Inc.

- Improved sales of calibration laboratory's optical calibration service by 10%; established new customer relationship with top measuring equipment agent in Taipei
- Managed shipping schedule for clients' orders; act ed as contact window between clients and product team of fiber measuring equipment

VOLUNTEERING

Mar. 2019 Austin, TX

All Conference Session, SXSW 2019

Distributed registrator's official gifts and official publications

PROJECT

Aug. 2018 - Dec.2018 Mediation App

Austin, TX

- Conducted competitive analysis and literature review
- Ideated 4 design solutions and brainstormed 9 features
- Drew Mi-Fi wireframes to present project ideas.

Feb. 2019 - Present Austin, TX

Course Catalog Website

- Redesign UT's course catalog; employed competitive analysis to identify findings for improvements
- Conducted user interview
- Created content inventory and persona