1. **Functional requirements**
    a. The system should allow the user to choose a start and end destination.
    b. The system should allow the user to pick a one-way or a multi-way trip and provide a way to pick out middle destinations.
    c. The system allows the user to choose a departure time for their trip.
    d. The system automatically applies any discounts to the final price.
    e. The system automatically calculates the total price of the ticket, based on the provided user information.
    f. The system allows the user to create, view, modify or delete their bookings.
    g. The system allows the user to create a user profile.
    h. The system allows the user to view or redact their information.
    i. The system allows the user to delete their profile.
    j. The system allows online payment for bookings.
    k. The system sends out an email once a booking has been cancelled or modified.
    l. The system is available in English, German, Spanish and French.
    m. The system provides a form for applying for a discount card of a certain type, **provided the requirements for that type have been met.**
2. **Non-functional requirements**
    a. The system can handle high amounts of user traffic with no impediment of the user experience for individual users.
    b. The web application, which is the GUI for the user, loads withing 5 seconds.
    c. Requests for bookings must be processed by the server in 10 seconds.
    d. Updates of user information made in the GUI should be reflected immediately.
    e. Total price calculation must happen within 3 seconds.
    f. GDPR must be upheld to assure safety of user's data.
    g. The system must be resilient to most common security vulnerabilities.
    h. The system must handle exceptions and never throw massive errors or show white screens.
3. **Features in Gherkin syntax**
    a. **Scenario: Total price calculation before checkout**
       Given the user has selected a final destination
       When the user has chosen departure time from a first destination
       And the user has provided information about travelling with child or not
       Then discounts (if available) are applied to the total price
    b. **Scenario: User wishes to redact their personal data**
       Given the user has an existing user profile
       When the user clicks the "Redact info" button
       And the user has made their wished changes
       Then the form is closed and a redaction request is carried out
    c. Scenario: User redacts a booking
       Given the user has booked a ticker
       When the user clicks the "Redact booking" button

And the user modifies the departure time and/or the destinations
Then the total price is recalculated automatically