M-LAB TRANSFERAGENTUR

Usability for mobile

our USABILITY PATTERNS

- 1. Primary Navigation
- 2. Secondary Navigation
- 3. Call to Action buttons

NAVIGATION

- Category bar at the bottom; swipe up opens modules
- Navigation between modules and overview via standardised back arrows

Progress chart

- Large on the home screen for clear focussing
- Turns into a progress bar when switching screens





CALL TO ACTIONS



- Large, high-contrast buttons (e.g. chat button)
- Module widgets: Large, intuitively clickable
- Locked modules: Lock symbol + grey background



avoided ANTI-PATTERNS

- 1. Idiot boxes
- 2. Others

IDIOT BOXES

- No unnecessary pop-ups or interruptions
- Only open if the function cannot be undone (e.g. delete)

OTHERS

- Short introduction after onboarding with focus on rare, non-intuitive functions
- Do not explain known functions unnecessarily

THE END

Any questions?