

# Leonard Martins

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**Lisbon - Portugal** 

Electromechanical Technician | General Manager | Supervisor | IT Consultant

Committed to utilizing my skills to further the mission of a company. Dedicated Customer Service. Representative dedicated to providing quality care for ultimate customer satisfaction. Proven ability to establish and maintain excellent communication and relationships with clients. Excellent time management skills combined with a superior knowledge of the customer service industry. Bilingual, hardworking, and ready to join my next team.



### **Employment History**

**CEO** at Narrative Kingdom Lda. Jan, 2018 - present Lisbon - Portugal

My passion for creating unforgettable travel experiences has driven me to develop and execute effective business strategies that deliver exceptional results. With a proven track record of driving growth and profitability, I have managed to lead my team to achieve unprecedented success. My expertise in financial management, customer service, and relationship building has allowed me to establish and maintain strong partnerships with key stakeholders in the tourism sector. Additionally, my commitment to innovation and sustainability has enabled my company to remain competitive and socially responsible in today's rapidly evolving travel landscape.

> Electromechanical technician at Sulinox milking machines. Apr, 2014 - Nov, 2014 Alvorada - Brasil

As a professional specializing in the assembly, installation, and maintenance of milking machines, Afimilk systems, and automatic feeders, I have skills in diagnosing and repairing electrical and mechanical systems. I am able to configure electrical control panels and electronic boards, and I have experience in developing parts and processes for new products. My experience in metalworking production routines also allows me to contribute to the continuous improvement of production processes. My attention to detail and ability to work well in teams are strengths that enable me to deliver high-quality solutions to my clients and colleagues.

### Aircraft maintenance mechanic at TAP-ME Apr, 2013 - Apr, 2014 Porto Alegre - Brasil

As an aircraft maintenance mechanic, I specialize in conducting minor repairs on composite materials, including dry sanding, chemical removal, and preparation and cleaning for painting. I also possess expertise in general painting and minor touch-ups, which includes manual, conventional, and electrostatic painting methods. I am experienced in paint preparation, adhesive application, and masking techniques. My knowledge of these areas, as well as my keen attention to detail, allows me to deliver high-quality maintenance and repair services to ensure the safety and reliability of the aircraft.

## Mechanical technician Ecotronic/Gastec/New Brother May, 2008 - Dec, 2011 Porto Alegre - Brasil

As a mechanical technician, I specialize in conducting preventive and corrective maintenance on manual and automatic transmissions, performing electronic diagnostics, identifying micro cracks with liquid penetration testing, and conducting both mechanical and electronic repairs on both hardware and software components. I have expertise in conducting Technical Deliveries during the Pre-Delivery Inspection of bodybuilders such as Marcopolo, Busscar, and Comil in the ZF heavy-duty automatic transmission line for buses and trucks. Additionally, I am experienced in evaluating defective parts for estimates, as well as conducting preventive and corrective maintenance on small and medium-sized vehicles, performing electronic diagnostics, installing and repairing natural gas vehicle systems, and preparing and painting vehicles. My knowledge and skills in these areas allow me to provide high-quality mechanical support and maintenance services to ensure the safe and reliable performance of vehicles.



#### Education

Bachelor's Degree - Computer Engineering Sep, 2017 - Sep, 2018 IPG - Guarda Portugal

I completed one year of a Bachelor's Degree in Computer Engineering, where I gained a strong foundation in computer programming, algorithms, data structures, and computer architecture. During my studies, I was also introduced to the fundamentals of digital logic design and operating systems. Although I did not complete the full degree, this experience provided me with a solid understanding of the principles and practices of computer engineering, which I have since applied in various academic and professional settings.

### Bachelor's Degree - Computer Engineering Mar, 2016 - Mar, 2017 Uninter Porto Alegre - Brasil

I completed one year of a Bachelor's Degree in Computer Engineering, where I gained a strong foundation in computer programming, algorithms, data structures, and computer architecture. During my studies, I was also introduced to the fundamentals of digital logic design and operating systems. Although I did not complete the full degree, this experience provided me with a solid understanding of the principles and practices of computer engineering, which I have since applied in various academic and professional settings.

#### Aircraft Maintenance Technician - Powerplant May, 2012 - Sep, 2012 Flight School Porto Alegre - Brasil

I completed a Technical Degree in Aircraft Maintenance Technology with a specialization in power-plant. Throughout the program, I received comprehensive training in aviation safety practices, maintenance procedures, and regulatory compliance for aircraft power-plants. This included in-depth studies of aircraft engine design, fuel systems, ignition systems, cooling and lubrication systems, and troubleshooting techniques. Through hands-on experience and classroom instruction, I developed a strong understanding of the principles and practices of aircraft maintenance and repair.

#### Aircraft maintenance technician - Cell Group Sep, 2007 - Sep, 2009 EEPMA - Otto Ernst Meyer Porto Alegre - Brasil

I completed a Technical Degree in Aircraft Maintenance Technology with a specialization in Cell Group. Throughout the program, I received comprehensive training in aviation safety practices, maintenance procedures, and regulatory compliance for aircraft structures. This included in-depth studies of aircraft structure design, repair and modification techniques, and the use of specialized tools and equipment. Through hands-on experience and classroom instruction, I developed a strong understanding of the principles and practices of aircraft maintenance and repair for aircraft structures.

# Business Administration Technician Mar, 1995 - Dec, 1998 Dom Diogo de Souza Porto Alegre - Brasil

I completed a Technical Degree in Business Administration, which provided me with a solid foundation in various aspects of business management. Through the program, I gained a broad range of skills and knowledge, including accounting principles, human resources management, marketing, and financial analysis. I also learned about business operations, legal issues, and communication strategies essential to effective business management. The program included practical training, such as internships or workplace-based learning, to develop my ability to apply theoretical knowledge in real-world situations. The technical degree in business administration has equipped me with a strong foundation to pursue a successful career in various fields of business management.



#### Courses

#### Certifications done in the year 2022.

All of these certifications can be viewed at www.linkedin.com/in/leonardmartins

(Linkedin)

**DevOps Fundamentals** 

**DevOps Foundations: SRE** 

**Python Essential** 

**Learning Ansible** 

(DIO)

**Go Fundamentals** 

Variables, Values, and Types in Go

**Learning Structures Go** 

**Concurrency Go** 

**Functions Go** 

**Mastering Go Frameworks and Interfaces** 

Arrays, Slices, and Maps Go

**Building a Static Server Go** 

**Developing Serverless Solutions on AWS** 

Git and GitHub

(4Linux)

**Log Audit** 

**Linux Fundamentals** 

**Linux Essentials** 

(Estabilis)

**EXIN DevOps Professional** 

**Pratical AWS, Estabilis** 

**Agile Scrum Foundation** 

**DevOps Foundation** 

**CERTIFIED CALICO OPERATOR: LEVEL 1, Tigera** 

Terraform AWS, Workover Academy

Docker, Certificação Linux ME

M001: MongoDB Basics, MongoDB University