LEAVEIL **JOHNSON**
SENIOR AGILE SPECIALIST

ABOUT ME

I am an experienced, disciplined and highly motivated Agile Specialist/Scrum Master, dedicated to the support of my teams and delivering quality products to my clients. I am a fluent communicator with strong investigation, problemsolving and decision-making skills. I'm self-motivated and a dynamic professional with a passion for Agile. I have been exposed to Agile environments for the past 8 years, transitioning from traditional SDLC operating models to optimized and rapid changing spaces. I strive to give excellent performance and I possess an inherent ability to plan, manage and execute tasks that are beneficial to the priorities and goals of the company. I strive to give excellent performance while driving the values of leading and coaching my teams.

WORK EXPERIENCE

Multichoice (DSTV Stream)

- Senior Agile Specialist
- May 2023 – Present
- www.multichoice.com
- 144 Bram Fischer Drive, Randburg

KEY PERFORMANCE OBJECTIVES

- Agile Process Delivery & Control
- Collaborate and leverage contacts in the wider Agile community to deliver the best possible outcomes for the technology division
- Work with technical team on sizing of user stories and prioritization and lead the team's efforts in continuous improvement in the case of Scrum
- Identify issues, risks and recommendations of Agile teams and operating models
- Perform tracking and management as required by the selected agile frameworks chosen
- Remove impediments, eliminate any blocking issues beyond the team's authority or solicit support from other teams / stakeholders until a resolution is reached, so that the team can remain focused on achieving the sprint goals in line with larger objectives
- Continually seek opportunities to increase customer satisfaction and deepen customer relationships

CONTACT ME

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AGILE PROJECT MANAGMENT

- Plan and manage a portfolio of projects and initiatives (both large and small) to deliver within timelines, budgets and resource requirements
- Provide expertise within the use of Agile project management tools and lead creative problem solving via design thinking and other collaborative problem solving processes
- Optimize system support, development and project management processes using an agile / scrum focused vision - mature processes for application as the company grows to the next level of maturity
- Act as the business and IT sponsors and point-of-contact to ensure a smooth transition from idea submission through scoping, design, delivery and project close-out
- Communicate project status, issues, risks to all stakeholders including executive sponsors and team members, identify and resolve issues and conflicts, mitigate risks where applicable
- Support practitioners and projects, identify areas for improvement, develop improvement plans and work with individuals and teams to implement such improvements
- Facilitate the team's progress toward sprint goals

DIGITAL DEVELOPMENT TEAM

- Present and support Agile education and training activities as required
- Engage and include all team members and encourage a collaborative approach in completing tasks
- Provide the necessary development / technical support to the Apps team to ensure success for both team and organization
- Understand the priorities and interdependencies of past, current and future work to ensure optimal outcomes
- Provide suggestions and guidance when assisting the team with working through blockers, risks and improvement opportunities
- Enforce the rules of the Agile process to enable a high-performing teamWork with Business Analyst, Project Manager, Product Owner and other stakeholders to develop user stories and prioritize backlog of work
- Provide project leadership for internal and external resources to ensure successful outcomes

STAKEHOLDER RELATIONS

- Provide specialised and technical support to internal and external stakeholders to ensure achievement of functional and organisational objectives
- Establish and monitor healthy, diverse internal and external relations and implement remedial actions where required, in the achievement of organisational goals

REPORTING

- Provide timely and accurate reports in accordance with business and management requirements
- Report on status, risk and timelines regarding team initiatives to provide visibility and line of sight
- Collate and submit weekly, monthly and quarterly reports on progress reports

DVT

- Senior Scrum Master
- April 2022 – April 2023
- www.dvt.co.za
- 2 Venus Street, Melrose Estate, JHB

KEY RESPONSIBILITIES

- Support & coach Teams to understand the Agile Frameworks.
- Assist in the preparation (where required), & the facilitation of all Scrum ceremonies with the Agile Team.
- Assist in educating & guiding Scrum Teams in building and improving on velocity.
- Help teams assess their 'Scrum Maturity' and achieve higher levels of maturity.
- Improve transparency within the teams.
- Assist in the removal of impediments.
- Build a safe and trusting environment where conflict can be managed in a healthy way without fear of blame.
- Follow a servant leadership approach.
- Support & empower the Technical Integrations Team when it comes to prioritizing the backlog, managing expectations with Stakeholders & forecasting work.
- Keep abreast on Agile methodologies to promote ways to improve.
- Be a part of an Agile Team to share knowledge and brainstorm ideas.
- Manage/develop/improve on reporting and metrics for multiple Scrum Teams.

BIDVEST LIFE

- Scrum Master
- June 2019 – March 2022
- www.fmi.co.za
- Black River Park, 2 Fir Street, CT

KEY RESPONSIBILITIES

- Engage with stakeholders to accurately report progress, risks, successes, wand failures.
- Maintain a close working relationship with the product owner, scrum team, and other stakeholders such as product end users.
- Lead working session meetings to discuss scope, schedule and requirements with product owners.
- Assist the product owner with prioritization, risk management, and scope.
- Manage product quality, releases and delivery.
- Manage lightweight, living planning documents, like an Agile Product Roadmap.
- Remotely facilitate all scrum ceremonies, including sprint planning, daily scrum stand ups, sprint reviews and retrospectives.
- Perform continuous and active backlog grooming.
- Calculate ongoing team capacity and velocity.
- Act as a mentor to ensure development teams work toward the core scrum principles of collaboration, prioritization, team accountability, and visibility.
- Establish shared product vision across the development team, product owner and lead product execution.

IMQS SOFTWARE

- Scrum Master
- January 2015 – May 2019
- www.imqs.co.za
- 4 Stellenpark, School Road, Stellenbosch

KEY RESPONSIBILITIES

- Facilitate the daily development stand-ups and enforce the use the Scrum task board.
- Manage agile ceremonies such as Sprint Planning, Grooming sessions and effective retrospectives.
- Assist the BA/PO and the team to enact the Scrum process to ensure productivity and delivery.
- Help the team collaborate effectively and manage their work successfully so that they can make realistic commitments and create product increments reliably.
- Encourage the team to work with the BA/PO on the product backlog.

- Monitor team throughput and delivery closely.
- Support the BA/PO in making product decisions and tackle product owner empowerment issues.
- Assist the BA/PO in Eliciting and documenting additional requirements from stakeholders by using a variety of techniques such as interviews, document analysis, use cases, and workflow analysis, in the scenario where the development team requires detailed information to effectively satisfy the request.
- Manage and maintain process and product related documentation using Atlassian Confluence.
- Effectively provide feedback to internal stakeholders.
- Responsible for assisting the BA/PO with backlog management.
- Proactively address problems and suggest possible solutions throughout the full software development lifecycle.
- Assist with software testing and user acceptance testing.
- Atlassian administrator for both JIRA and confluence.

TRACKER NETWORKS

- - Business Analyst
- - June 2012 – December 2014
- - www.tracker.co.za
- - 349 Republic Road, Darrenwood, JHB

KEY RESPONSIBILITIES

- Take a lead in formulating IT systems designs and system implementations.
- Collaborate with other departments on special projects to support the development of processes and operations through effective use of relational databases and other system tools.
- Work and interact with business stakeholders to ensure effective and efficient alignment of business systems, business process and enabling technologies.
- Assess and analyze current business practices and develop new business requirements in collaboration with business.
- Define business architecture by way of ensuring quality designs are in place and documented for all projects.
- Ensure architectural quality and governance is applied to all BIS projects.
- Drive the implementation of assigned projects through project management.

COURSES COMPLETED

Scaled Agile

- Certified SAFe 5
- Completed - 2022
- Cape Town

Kanban University

- Kanban System Design
- Completed - 2022
- Cape Town

APMG International

- Agile Project Manager Practitioner
- Agile Project Manager Foundation
- Completed - 2018
- Cape Town

Faculty Training Institute

- Certified in Business Analysis
- Completed - 2014
- Johannesburg

UCT

- Certificate in Graphic Design
- Completed - 2015
- Cape Town

Scrum Alliance

- Certified Scrum Master (CSM)
- Completed - 2015
- Johannesburg

ISTQB

- Certified Foundation Software Tester
- Completed - 2012
- Johannesburg

Udemy

- Advanced CSS, SASS and Flexbox   Completed - 2020
- Web Design for Beginners   Completed - 2020
- Build Responsive Websites   Completed - 2020
- Complete Javascript Course 2020   Completed - 2020
- Bootstrap Studio   Completed - 2020
- Business Analysis Fundamentals   Completed - 2020
- Adobe Illustrator CC - Essentials   Completed - 2022
- Adobe Illustrator CC - Essentials Training   Completed - 2022
- Adobe Illustrator CC - Advanced   Completed - 2022
- Adobe InDesign CC - Essentials   Completed - 2022
- Adobe InDesign CC - Advanced   Completed - 2022
- Complete Graphic Design Theory   Completed - 2022
- Scrum Master Certification Training   Completed - 2022
- Adobe Lightroom   Completed - 2022
- Adobe After Effects   Completed - 2022
- Complete Web Design with Figma and Webflow   Completed - 2023

SKILLS

Facilitation	Conflict Resolution
Relationship Building	Decision Making
Critical Appraisal	Holistic Thinking
Persuading & Influence	Coaching
Interpersonal Skills	Risk Management & Escalation
Oral & Written Communication	Agile Practices
Analytical Thinking	Detail Orientated
Confluence	JIRA
Javascript	HTML & CSS
Bootstrap Studio	Figma
Webflow	Adobe InDesign
Adobe After Effects	Adobe Illustrator
Adobe Lightroom	Adobe Photoshop