

06 Contact details

Telephone numbers, street addresses, email addresses, and web addresses are expressed in slightly different ways in US and UK English.

⚙️ **New language** Letters and numbers

Aa **Vocabulary** Contact details

👤 **New skill** Exchanging personal information

6.1 VOCABULARY CONTACT DETAILS

The diagram shows a contact card for Mr. Robert Thomas Johnson. Labels with lines pointing to specific fields are as follows:

- title**: points to "Mr."
- first name**: points to "Robert"
- middle name**: points to "Thomas"
- last name**: points to "Johnson"
- house number**: points to "80"
- street address**: points to "Elm Drive"
- town**: points to "Birmingham"
- country**: points to "US"
- state**: points to "AL"
- zip code (US) / postcode (UK)**: points to "03337"
- cell phone number (US) / mobile number (UK)**: points to "1 (617) 555-5351"
- email address**: points to "rob.johnson@webmail.net"

Each label has a dotted line below it for additional input. A speaker icon is in the bottom right corner.

6.2 PRONUNCIATION WEBSITES AND EMAILS

In spoken English, ".com," "@," and ".co.uk" are pronounced as follows:

www.domain.com gill.smith99@domain.com gill.smith99@domain.co.uk

dot com at domain dot com at domain dot co dot UK

Each pronunciation is shown in a rounded rectangle below the corresponding part of the address. A speaker icon is in the bottom right corner.



6.3 READ THE BUSINESS CARD AND WRITE ANSWERS TO THE QUESTIONS AS FULL SENTENCES



What is Mr. Smith's first name?

His first name is Jonathan.

1 What is his middle name?

2 What is his house number?

3 What town does he live in?

4 What is his zip code?

5 What is his cell phone number?



6.4 LISTEN TO THE AUDIO AND WRITE THE PLACE NAMES THAT ARE SPELLED OUT

Illinois

6 _____

1 _____

7 _____

2 _____

8 _____

3 _____

9 _____

4 _____

10 _____

5 _____

11 _____



6.5 ANSWER THE QUESTIONS BY SPELLING THE PLACE NAMES OUT LOUD

How do you spell "Northville?"

N-O-R-T-H-V-I-L-L-E

1 How do you spell "Chicago?"

2 How do you spell "Madagascar?"

3 How do you spell "Beijing?"

4 How do you spell "Arkansas?"

6.6 PRONUNCIATION NUMBERS

In American English, the number "0" is pronounced "zero," and repeated numbers are said individually. In British English, many different pronunciations are possible for 0 and rows of repeated numbers.

zero

"oh"

0

nought

four four

forty-four

44

double four


five five five

treble five

555

triple five

five double five



6.7 LISTEN TO THE AUDIO AND ANSWER THE QUESTIONS



Joe is swapping contact details with the new friends he met on his trip around the world.

What is Steve and Eva's street address?

100a Valley Road

1 What is Steve and Eva's phone number?

2 What is Raj's house number?

3 What is Raj's email address?

4 What state does Will live in?

5 What is Will's zip code?

6 What is Joe's street address?

7 What is Joe's postcode?

6.8 PRONUNCIATION VOWEL SOUNDS

The names that you heard in the dialogue include different vowel sounds. Practice saying the names below, then listen and repeat.

Eva

Joe

Steve

Willi

Raj



6.9 LOOK AT THE LUGGAGE TAG, THEN RESPOND TO THE AUDIO, SPEAKING OUT LOUD

Who does the missing luggage belong to?

Jude Jones



1 What is the name of her street?

2 Spell out the name of her town.

3 What's her mobile number?

4 What is her email address?

06 CHECKLIST

Letters and numbers ☐

Aa Contact details ☐

Exchanging personal information ☐

REVIEW THE ENGLISH YOU HAVE LEARNED IN UNITS 1-6

NEW LANGUAGE	SAMPLE SENTENCE	<input checked="" type="checkbox"/>	UNIT
QUESTION TAGS	The music is very loud, isn't it? The music isn't very loud, is it?	<input type="checkbox"/>	1.1, 1.3
PREPOSITIONS OF PLACE	I live on an island off the coast of Australia.	<input type="checkbox"/>	3.1
FRACTIONS	The stadium was only $\frac{3}{4}$ full.	<input type="checkbox"/>	4.1
DECIMALS AND PERCENTAGES	According to our survey, 55.5% of people exercise more than twice a week.	<input type="checkbox"/>	4.2, 4.3
TIMES AND DATES	The meeting took place at half past two on Monday, April 6 .	<input type="checkbox"/>	5.1, 5.3
CONTACT DETAILS	My email address is rob@webmail.net.	<input type="checkbox"/>	6.1