## Additional resources (1 of 3)

- [01] Contact Center Al platform
- [02] Google Cloud console IAM page
- [03] API reference
- [04] LoggingConfig
- [05] AgentConfig
- [06] SynthesizeSpeechConfig
- [07] SpeechToTextConfig
- [08] <u>HumanAgentAssistantConfig</u>
- [09] NotificationConfig





## Additional resources (2 of 3)

- [10] <u>Dialogflow CX: Speech adaptation</u>
- [11] <u>Dialogflow CX: Dialogflow messenger</u>
- [12] Web APIs
- [13] Custom template response type
- [14] <u>Twilio</u>
- [15] Whatsapp sandbox
- [16] Github repo
- [17] Twilio: Verify push webhooks
- [18] Zendesk: Verifying webhook authenticity



## Additional resources (3 of 3)

[19] Google Cloud Run console

[20] Twilio sandbox configuration

[21] Google Chat

[22] **LINE** 

[23] <u>Slack</u>

[24] Messenger

[25] Workplace

