

CURRICULUM VITAE

PERSONAL INFORMATION

William Padilha Lemes

📍 Debrecen, Hungary

☎ +36 208068321

✉ E-mail address: williampadilhalemes@gmail.com

Sex: Male

Date of birth: 18/03/1994

Nationality: Brazilian

LANGUAGES

Mother tongue: Portuguese.

Other language: English – intermediate to upper level.

Other language: Spanish – intermediate level.

EDUCATION

Msc Biology – Stipendium Hungaricum Scholarship

University of Debrecen – From September 2022 to July 2024

Debrecen, Hungary

Postgraduate *Lato Sensu* in Ecology

Metropolitana Faculty – From February 2022 to December 2022

São Paulo, Brazil

Bachelor Degree in Biological Sciences

Federal University of Santa Catarina - From March 2017 to February 2022

Florianópolis, Brazil

WORK EXPERIENCE

Transcosmos Kft – From October 2022 to April 2023

Debrecen, Hungary

Sector: Customer Service

Position: Customer Service Agent – English and Portuguese speaker

Skills and competences: Deal with customer queries regarding products, prices, delivery and complains, by inbound calls, email and chat. Connect different teams to improve process.

School of Basic Education Padre Vicente Ferreira Cordeiro - From February 2022 to July 2022

Palhoça, Brazil

Sector: Education

Position: Science Professor

Skills and competences: Develop pedagogical activities and creating lesson plans. Reflect and improve the teaching-learning process.

School of Basic Education Simão José Hess - From October 2021 to December 2021

Florianópolis, Brazil

Sector: Education

Position: Science and Biology Professor

Skills and competences: Develop pedagogical activities and creating lesson plans. Prepare students for college entrance exams. Reflect and improve the teaching-learning process.

Laboratory of Cytogenetics and Genomic Stability - From February 2021 to January 2022

Florianópolis, Brazil

Sector: Health and Scientific research

Position: Laboratory Assistant

Skills and competences: Responsible for the culture samples; preparation and analysing karyotyping exams and organizing the database about the results. In addition, I have participated in research on DNA damage related to pesticides, obesity and smoking.

Institute of Environment of Santa Catarina – From May 2019 to May 2021

Florianópolis, Brazil

Sector: Environment

Position: Environmental Educator

Skills and competences: Responsible for welcoming the visitors and talking with them about environmental importance. Some of the skills I had developed were working with empathy, conversation with foreign and using the dissemination of information about ecology and conservation for the benefit of the environment.

Laboratory of Freshwater Ecology - From August 2017 to July 2018

Florianópolis, Brazil

Sector: Scientific research

Position: Undergraduate research project

Skills and competences: Conduct field research, with collection of biotic and abiotic samples. Analyse water quality parameters. Calibrate equipment and validate laboratory methods. Data management and production of scientific content.

Agriness IT – From August 2013 to August 2017

Florianópolis, Brazil

Sector: Customer Success

Skills and competences: Implement management system and help customers achieve their objectives. Create templates and improve customer service methods. Train new users from Latin America.