

# Human-Centred Systems Design

## Group Project

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### 4. Software System

You will develop a software system that implements your design for the *Sheffield Dental Care* information system. All teams will build a suitable MySQL database implementation to store the relevant information, and demonstrate that certain SQL queries run effectively and retrieve the intended results.

#### 4.1 System Behaviour (with Evidence)

Your software systems will be tested to ensure that they can perform specific queries, which are detailed below. Your reports should contain captured screen-shots to demonstrate that your systems behave correctly (with before/after state of the database) in response to the queries.

- Postgraduates (PG): will give screenshots of SQL queries running on any suitable MySQL client, showing the queries, and before/after database snapshots;
- Undergraduates (UG): may give screenshots of their Java UI, showing how the state of the system is updated after each interaction (if displayed in Java); otherwise use database snapshots as above;

#### 4.2 Query Processing

Marks will be awarded proportionately for being able to run each of the following queries, and for obtaining the correct responses and system states:

- Registering a new patient and then showing that the new patient exists in the DB.
- Subscribing a patient to a healthcare plan and then showing that the patient is linked with the relevant plan in the DB, through a new record of relevant treatment-credits for the plan, for the current year;
- Creating an appointment for a patient to see the dentist and showing that this appointment appears in the receptionist's week-to-view calendar for the dentist, and also appears in the dentist's appointments for that day;
- Attempting to create two appointments for a patient that are refused, either because the patient or the partner already have appointments at this time;
- Booking two days holiday for the hygienist and then showing that blank appointments fill the relevant two days on the hygienist's week-to-view calendar;
- Recording two treatments given by the dentist to a patient and then showing that these have been added to the bill for the appointment;
- Displaying the total cost of an appointment for a patient who is on a healthcare plan, showing the total cost of treatments and the amount owed by the patient;

- Processing a payment by a patient who is on a healthcare plan, showing how their treatment-credits for that year are adjusted, and that they now owe nothing.

### **4.3 User Interfaces**

Marks will be awarded for the design of your user interfaces for the different stakeholders. These should clearly support the ergonomic working style of that kind of user.

- Postgraduates (PG): will develop full mock-ups of their user interfaces
- Undergraduates (UG): will develop a Java Swing implementation

You should give suitable screen-shots (UG) or mock-ups (PG) to demonstrate your layouts, and show how they support the working style.

### **4.4 Code Submission**

You should submit an electronic zipped file with all your code to MOLE, by the due deadline.