

Ing. Leon PFEIFER

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Date of Birth: 18. 5. 1982
Citizenship: Czech Republic

EDUCATION

- 2005 - 2008 **University of Technology, Brno – Master Study Programme**
Faculty of Electrical Engineering and Communication,
Master study programme - Electrical, Electronic, Communication and Control Tech.
Study area – Communications and Informatics
- main courses: Digital signal processing, Speech processing, Digital audio signal processing, Programmable logic devices, Information system security,
 - Diploma Thesis – Automatic / Automated recognition of emotional states based on utterance analysis
- 2002 - 2005 **University of Technology, Brno – Bachelor Study Programme**
Faculty of Electrical Engineering and Communication,
Bachelor study programme – Electrical, Electronic, Communication and Control Tech.
Study area - Teleinformatics
- main courses: Signals and system analysis, Accesses and Transport Ntwks, Hardware computer networks, Data Communication, Engineering pedagogy and didactis
 - Bachelor Thesis – Raising of resistibility the digital subscriber line counter to noise

EMPLOYMENT HISTORY

- 2020 - 2023 **CS-SOFT a.s.**
post: DevOps engineer
responsibilities:
- work on projects ensuring the infrastructure of the company
(more in enclosed file **knowledge_base_devops.ctb**)
- 2019 - 2020 **Traveling** - New Zealand, Spain
- 2012 - 2019 **AT&T Global Network Services Czech Republic s.r.o.**
Department - External Partner Service Operations
post: Partner Manager
responsibilities:
- coordination of activities among At&T and it's partners(outsourced service providers)
 - troubleshooting and coordination of troubleshooting of incidents and problems in scope of Partner service management
 - training / mentoring of Partner Incident Management team members for particular products and providing its troubleshooting guidelines
- 2011 - 2012 **Traveling, Spanish language studies** - South America, Morocco
- 2009 - 2011 **Vodafone Czech Republic**
Department - Network operations
post: OneNet Engineer
responsibilities:
- solving and coordination of solving technical incidents and problems relating to OneNet network (Voice, SMS, MMS, GPRS/EDGE, GSM/UMTS, VoIP)
 - configuration of routers, Cisco switches, VoIP phones, MGWs
 - management of projects under problem mngmt from the position of project manager, leadership teams and individuals participating in the project
 - optimization of related processes within the Vodafone Group.
 - preparing presentations and training for cooperating departments within VF CZ
 - creation and innovation process and technical documentation

2008 - 2009 **Vodafone Czech Republic**
Department - Network operations
post: CTS Engineer
responsibilities:

- solving and coordination of solving technical incidents and problems relating to the GSM network (calls, SMS, MMS, GPRS / EDGE)
- implementation and coordination of testing with international roaming partners
- control, escalation and resolution of incidents and IXC problems with responsible partners

PROFESSIONAL QUALIFICATIONS

Czech: vernacular
English: very good written and spoken

IT Skills: Linux(OpenSUSE, MX, Ubuntu, Alpine, Proxmox), Docker/Podman(Compose, Swarm, Registry), Ansible, VirtualBox, Nginx, Git, VSCode, Prometheus, Grafana, Nextcloud, SQL, Python, bash, Pascal 7.0, Assembler, HTML, Delphi, Matlab, Java, VB
network management – practical experience in building and managing LAN,TCP / IP, Wi-Fi

Python Udemy Python 3 in 1: Basics, Advanced and Django
Python for Finance: Investment Fundamentals & Data Analytics
Python for Financial Analysis and Algorithmic Trading
Automate the Boring Stuff with Python Programming
Machine Learning A-Z™: Hands-On Python & R In Data Science
Python Complete Masterclass for Beginners
The Python Bible™ | Everything You Need to Program in Python
This Python3: Deep Dive Part 4 (OOP)

Django Udemy Django Core | A Reference Guide to Core Django Concepts

SQL Udemy SQL and PostgreSQL: The Complete Developer's Guide

Training:	ITIL V3 Foundation for IT Service Management	HP Education Services	exam certification
	IPMA - preparing for the certification of project managers	LBMS	certification
	IPMA Level D, Certified Project Management Associate	Společnost pro projektové řízení	exam
	Six Sigma training – RED BELT	Vodafone	internal
	Signalling in GPRS/EGPRS	LELIWA	certification
	GSM Cell Planning	LELIWA	certification
	HSDPA / HSUPA Technology	LELIWA	certification
	Signalling in GSM Network	Training Point	certification
	Aceassertive communication	Lepší firma s.r.o	certification
	Configuration VoIP on Cisco products	Alef NULA	certification
	Internetworking and configuration of Cisco routers	Alef NULA	certification
	Microsoft Excel 2003 - Advanced Methods and Functions	Gopas	certification

Skills: driving license – B

Interests:

Sport	downhill skiing – 10 years supreme level, career ended at the age of seventeen rock climbing, cross-country skiing, joga, grappling, surfing, run
Arts	five years of playing flute
Literature	economy, history, fiction, health, (15 books per year on average)